

**The Highland Council**  
**Isle of Skye and Raasay Committee**  
**20 June 2016**  
**Scottish Fire and Rescue Local Committee Performance**  
**Report for 2015-16**  
**Report by Local Senior Officer for Highland**

Agenda Item	<b>3</b>
Report No	<b>SR/9/16</b>

### **Summary**

To provide an update to Committee Members on the progress against the priorities outlined in the Local Committee Plan for Isle of Skye and Raasay 2015 - 2016.

Priority areas are identified through a range of Intervention, Prevention and Protection activities delivered in partnership to reduce risk to the communities of Skye and Raasay.

The report also contains previously agreed information and performance as requested by Committee Members.

## **1. Isle of Skye and Raasay Local Performance Report**

- 1.1 The attached performance report shows the current figures for 2015/16 as provided centrally from the Scottish Fire and Rescue Service (SFRS) performance management database and maintains the key indicators and timelines from previous reports.
- 1.2 In achieving the priorities within the Local Committee Plan for Skye and Raasay 2015 - 2016 a number of activities are being progressed including; the delivery of free home fire safety visits (HFSV) and post domestic incident response aimed at reducing dwelling house fires. Supporting partnership delivered road safety programmes, Driving Ambition and the reduction of fire-related antisocial behaviour through targeted youth engagement activities and thematic action plans.
- 1.3 The performance report shows that there has been a reduction in Deliberate Fires whilst Special Service RTC's, False Alarms and Accidental dwelling fires remain consistent with previous years. Skye and Raasay personnel will continue to work in partnership with the clear aim of reducing these types of incidents.

It must be emphasised that the baseline figures for some of the indicators within the report are very low and this can make meaningful statistical analysis challenging.

- a. The occurrence of Accidental Dwelling Fires attended by SFRS in Skye and Raasay rose in the third quarter of 2015/16 before dipping in the fourth quarter. The annual total for this incident type has remained consistent for the last 4 years. SFRS continues to work with a range of partner agencies to identify the households which are deemed most vulnerable to accidental dwelling fires and then seek to deliver a free Home Fire Safety Check. Following each dwelling fire SFRS also conducts Post Domestic Incident Response activities in the immediate vicinity. Home fire safety advice is distributed and Home Fire Safety Visits offered.
- b. Regrettably there was one Fatal Fire Casualty during the third quarter of 2015/16. Baseline figures for this indicator have otherwise remained at zero over the last five years. In response to this fire death, SFRS is leading a multi-agency Case Conference which seeks to improve opportunities in identifying potentially vulnerable households, refer them for Home Fire Safety Checks and then ensure that effective preventative measures are implemented to mitigate fire risks.
- c. There has been a relatively constant number of Special Service Road Traffic Collisions (RTCs) attended by SFRS in Skye across all four quarters of 2015/16. This is an improvement on the 2014/15 figures and SFRS continues to work with other agencies to deliver Driving Ambition and Safe Highlander events which educate young people on driver and road safety.

- 1.4 The Service has introduced a new retained duty system (RDS) recruitment process and is targeting key stations and communities across Highland including the Skye and Raasay Area. SFRS personnel are promoting the campaigns with partner agencies, local media and are seeking more local area support in the communities identified.

**Recommendation**

Committee Members are invited to **comment** and **scrutinise** the attached Local Performance Report.

**Group Manager Derek Wilkie**

**30 May 2016**

Attachment:

**Isle of Skye and Raasay Local Performance Report**



**SCOTTISH**  
**FIRE AND RESCUE SERVICE**

Working together for a safer Scotland

## Highland

### Isle of Skye and Raasay Local Committee Performance Report



#### **DISCLAIMER**

The figures included in this report are provisional and subject to change as a result of quality assurance and review. The statistics quoted are internal management information published in the interests of transparency and openness.

The Scottish government publishes Official Statistics each year which allow for comparisons to be made over longer periods of time.

ID	Key Performance Indicator (KPI)	Pg
2bi	All accidental dwelling fires	3
3bi	All fatal accidental dwell. fire casualties	4
3bii	Non-fatal accidental dwell. fire casualties (excl. precautionary checkups)	5
1a	All deliberate fires	6
5a	Special Service – RTCs	7
10d	False Alarm – Equipment failure	8
	Station Availability	9

## Commentary

The key performance indicators (KPIs) above have been extracted from the suite of KPIs contained within the Scottish Fire and Rescue Framework Document 2013.

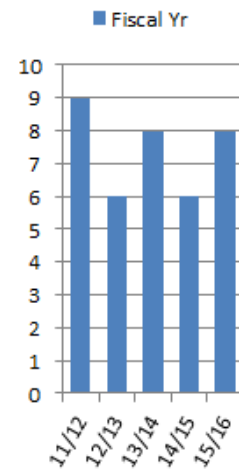
<http://www.scotland.gov.uk/Resource/0041/00416181.pdf>

The KPIs above also represent the main priority areas for the Scottish Fire and Rescue Service, identified by elected members and communities during the ward consultation sessions in 2013 and throughout 2015.

- Reducing accidental dwelling house fires and the resultant fatalities and casualties
- Reducing deliberate fires
- Reducing road traffic collisions
- Reducing the number of attendances to unwanted fire alarm signals (false alarms)

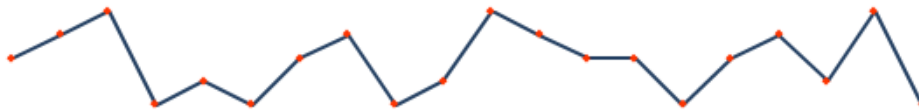
## All accidental dwelling fires

Month/Year	2011/12	2012/13	2013/14	2014/15	2015/16	Highland
April	1	0	0	1	2	5
May	0	0	0	1	0	10
June	1	1	0	0	1	5
July	2	0	0	1	0	8
August	1	0	0	0	0	13
September	0	0	1	1	1	13
October	1	1	0	0	0	7
November	1	1	2	0	0	11
December	2	0	2	0	4	18
January	0	2	3	0	0	11
February	0	1	0	0	0	13
March	0	0	0	2	0	6
<b>Fiscal Yr</b>	<b>9</b>	<b>6</b>	<b>8</b>	<b>6</b>	<b>8</b>	<b>120</b>



Month/Year	2011/12	2012/13	2013/14	2014/15	2015/16
<b>Fiscal Yr</b>	9	6	8	6	8

Qtr/Year	2011/12	2012/13	2013/14	2014/15	2015/16	Highland
Quarter 1	2	1	0	2	3	20
Quarter 2	3	0	1	2	1	34
Quarter 3	4	2	4	0	4	36
Quarter 4	0	3	3	2	0	30



### Commentary

The tables above represent the number of accidental dwelling house fires that occurred within the Local Committee boundary. Tolerances are set in context of the number of previous incidents by reporting month and, where there has been an increase in overall incidents, the colour coding is identified with the application of the red, amber and green (RAG) system.

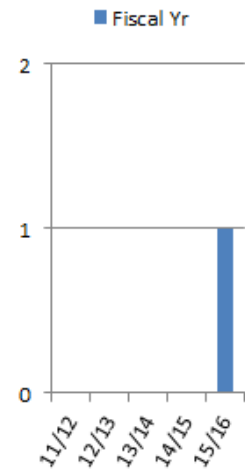
Trend lines also identify the number of incidents over the reporting 5 year period, both by month and by reporting quarter.

The Service works closely with partner agencies and communities to reduce the number of accidental dwelling house fires through the delivery of targeted Home Fire Safety Visits (HFSVs) and the installation of free smoke and heat detectors. Supporting the targeted delivery, partner agencies routinely share data identifying residents that would benefit from this free service, aiming to reduce the risk of fire and harm to householders and their property.

Post Domestic Incident Response (PDIR) is undertaken after every incident as a means of generating HFSVs, and raising fire safety awareness in the community.

## All fatal accidental dwell. fire casualties

Month/Year	2011/12	2012/13	2013/14	2014/15	2015/16	Highland
April	0	0	0	0	0	1
May	0	0	0	0	0	0
June	0	0	0	0	0	0
July	0	0	0	0	0	0
August	0	0	0	0	0	0
September	0	0	0	0	0	0
October	0	0	0	0	0	0
November	0	0	0	0	0	0
December	0	0	0	0	1	1
January	0	0	0	0	0	2
February	0	0	0	0	0	2
March	0	0	0	0	0	0
<b>Fiscal Yr</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>6</b>



Month/Year	2011/12	2012/13	2013/14	2014/15	2015/16
<b>Fiscal Yr</b>	0	0	0	0	1

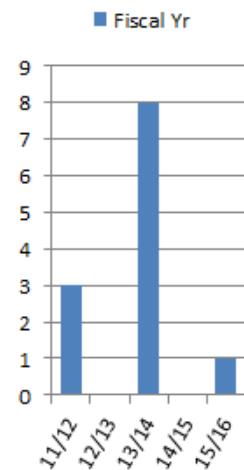
Qtr/Year	2011/12	2012/13	2013/14	2014/15	2015/16	Highland
Quarter 1	0	0	0	0	0	1
Quarter 2	0	0	0	0	0	0
Quarter 3	0	0	0	0	1	1
Quarter 4	0	0	0	0	0	4

### Commentary

The attached tables identify the number of dwelling house fires that have resulted in fire related fatalities over the reporting 5 year period. The Service is committed to reducing this figure to eliminate all events and occurrences that result in a fatality. As identified, partnership working and data sharing supports this key aim and the delivery of targeted life safety advice and information.

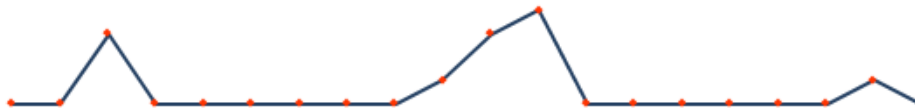
## Non-fatal fire casualties (excl. precautionary checkups)

Month/Year	2011/12	2012/13	2013/14	2014/15	2015/16	Highland
April	0	0	0	0	0	0
May	0	0	0	0	0	3
June	0	0	0	0	0	0
July	0	0	0	0	0	4
August	0	0	0	0	0	3
September	0	0	1	0	0	3
October	0	0	0	0	0	1
November	1	0	1	0	0	2
December	2	0	2	0	1	2
January	0	0	4	0	0	4
February	0	0	0	0	0	2
March	0	0	0	0	0	0
<b>Fiscal Yr</b>	<b>3</b>	<b>0</b>	<b>8</b>	<b>0</b>	<b>1</b>	<b>24</b>



Month/Year	2011/12	2012/13	2013/14	2014/15	2015/16
<b>Fiscal Yr</b>	3	0	8	0	1

Qtr/Year	2011/12	2012/13	2013/14	2014/15	2015/16	Highland
Quarter 1	0	0	0	0	0	3
Quarter 2	0	0	1	0	0	10
Quarter 3	3	0	3	0	1	5
Quarter 4	0	0	4	0	0	6



### Commentary

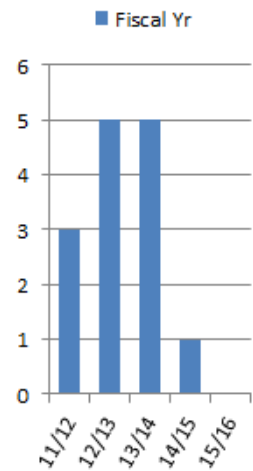
The attached tables identify the number of dwelling house fires that have resulted in fire related casualties over the reporting 5 year period. The Service is committed to reducing this figure overall, therefore reducing the impact on the community.

The Service will continue to work with partners to reduce the number of casualties.



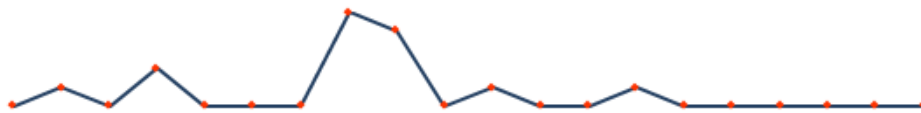
## All deliberate fires

Month/Year	2011/12	2012/13	2013/14	2014/15	2015/16	Highland
April	0	0	3	0	0	16
May	0	0	1	0	0	13
June	0	0	0	0	0	15
July	1	0	0	0	0	14
August	0	0	0	0	0	11
September	0	0	0	1	0	5
October	0	0	0	0	0	14
November	0	0	0	0	0	10
December	0	0	1	0	0	4
January	0	0	0	0	0	6
February	0	1	0	0	0	4
March	2	4	0	0	0	11
<b>Fiscal Yr</b>	<b>3</b>	<b>5</b>	<b>5</b>	<b>1</b>	<b>0</b>	<b>123</b>



Month/Year	2011/12	2012/13	2013/14	2014/15	2015/16
<b>Fiscal Yr</b>	<b>3</b>	<b>5</b>	<b>5</b>	<b>1</b>	<b>0</b>

Qtr/Year	2011/12	2012/13	2013/14	2014/15	2015/16	Highland
Quarter 1	0	0	4	0	0	44
Quarter 2	1	0	0	1	0	30
Quarter 3	0	0	1	0	0	28
Quarter 4	2	5	0	0	0	21

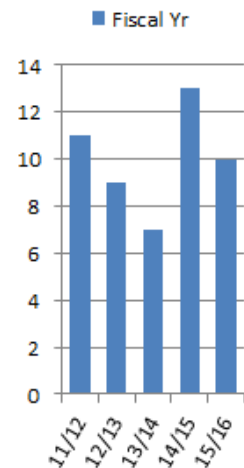


### Commentary

Deliberate fires include those as a result of fire related antisocial behaviour (ASB) and wildfires. Analysis of the overall incidents and the periods in when they occur, identify seasonal variations e.g. muirburning season and holiday periods. The Service has introduced a number of fire reduction strategies and thematic action plans targeting these types of incidents. Working in partnership with other key agencies, the Service is working hard to reduce these incidents overall. Examples of which include the promotion of fire reduction through the Safer Highland ASB Group, promoting best practice and partnership working through the Scottish Wildfire Forum (SWF) and targeting key groups ahead of known peak activity periods.

## Special Service - RTCs

Month/Year	2011/12	2012/13	2013/14	2014/15	2015/16	Highland
April	0	1	0	1	0	10
May	1	2	0	4	0	16
June	2	0	1	0	1	15
July	1	0	1	1	1	15
August	2	0	0	0	1	23
September	0	0	0	0	1	17
October	2	0	0	0	0	15
November	0	5	2	0	2	26
December	2	1	2	3	0	16
January	0	0	0	0	2	11
February	1	0	0	1	2	22
March	0	0	1	3	0	15
<b>Fiscal Yr</b>	<b>11</b>	<b>9</b>	<b>7</b>	<b>13</b>	<b>10</b>	<b>201</b>



Month/Year	2011/12	2012/13	2013/14	2014/15	2015/16
<b>Fiscal Yr</b>	11	9	7	13	10

Qtr/Year	2011/12	2012/13	2013/14	2014/15	2015/16	Highland
Quarter 1	3	3	1	5	1	41
Quarter 2	3	0	1	1	3	55
Quarter 3	4	6	4	3	2	57
Quarter 4	1	0	1	4	4	48



### Commentary

Special Service incidents involves an operational response to a range of emergency activities including life critical road traffic collisions, flooding events, industrial accidents and in support of other emergency service colleagues at larger multi-agency non-fire related events.

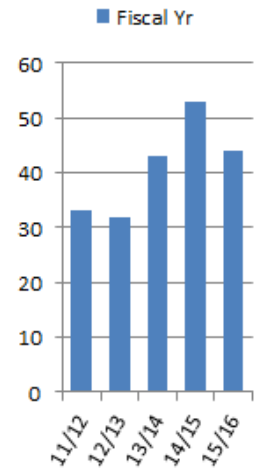
The most common type of special service is as a result of a road traffic collision involving, in most cases, a response from all three emergency services. The Service is working in partnership with other emergency response colleagues and partner agencies through the Highland Road Safety Group to reduce these incidents in the communities of Skye and Raasay.

Road safety activities in the area include e.g. Driving Ambition and Safe Highlander, all of which have a focused message of road safety, targeting key groups in the reduction of road related incidents as identified in Scotland's Road Safety Framework to 2020.

<http://www.scotland.gov.uk/Resource/Doc/286643/0087268.pdf>

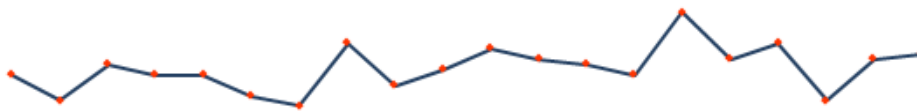
## False Alarm - Equipment failure

Month/Year	2011/12	2012/13	2013/14	2014/15	2015/16	Highland
April	3	1	4	2	6	106
May	5	3	1	5	4	115
June	1	5	2	4	5	123
July	3	3	4	2	1	129
August	0	1	5	5	1	111
September	1	1	1	2	2	121
October	4	2	1	8	7	139
November	5	0	7	5	4	113
December	2	1	6	8	1	102
January	3	4	5	4	4	114
February	5	3	3	3	4	109
March	1	8	4	5	5	102
<b>Fiscal Yr</b>	<b>33</b>	<b>32</b>	<b>43</b>	<b>53</b>	<b>44</b>	<b>1384</b>



Month/Year	2011/12	2012/13	2013/14	2014/15	2015/16
<b>Fiscal Yr</b>	33	32	43	53	44

Qtr/Year	2011/12	2012/13	2013/14	2014/15	2015/16	Highland
Quarter 1	9	9	7	11	15	344
Quarter 2	4	5	10	9	4	361
Quarter 3	11	3	14	21	12	354
Quarter 4	9	15	12	12	13	325



### Commentary

The Service responds to a number of false alarms over the reporting year, most of which are unwanted fire alarm signals (UFAS). The number of calls across the areas of Skye and Raasay has been consistent when analysing like for like periods over the last 5 year reporting periods.

A new policy has been implemented which requires SFRS personnel to work closely with duty holders in order to reduce the number of UFAS events.

# Station Availability

<b>Station</b>	<b>Availability as at March 2016 %</b>	<b>Staff</b>
Broadford	95	9
Dunvegan	78	9
Portree	99	10
Raasay	83	5
Staffin	93	9
Uig	77	7
<b>Isle of Skye and Raasay Local Committee Total</b>		<b>49</b>

## Commentary

The table shows the current staffing levels on stations and total availability that these individuals have been available for calls, and how this affects the availability of the station's fire appliances.

The Service works closely with employers and RDS staff to support an improvement in availability. However, we recognise the challenges faced by RDS staff when combining primary employment and their operational availability across the communities in Highland area.

The Service is actively recruiting in a number of communities to improve station and fire appliance availability.