

**The Highland Council**  
**Education, Children and Adult Services Committee**  
**25 August 2016**

Agenda Item	7.
Report No	ECAS 51/16

**Children's Services - Performance Report**

**Report by Director of Care and Learning**

**Summary**

This report provides an update on the performance framework for Children's Services.

**1. For Highlands Children 4 performance framework**

- 1.1 Highland Council and NHS Highland have agreed a performance framework for children's services as outlined in *For Highlands Children 4*. This performance report is presented to the Education, Children & Adult Services Committee, as well as to NHS Highland.
- 1.2 All of the performance measures in the current framework have been allocated to *For Highlands Children 4* Improvement Groups.
- 1.3 A summary of the data is included at **Appendix 1**. Much of this data has been available and discussed at previous meetings of the Committee.
- 1.4 Commentary on new performance data which is either not on target or otherwise of note is detailed below.
- 1.5 There is further detail available on those indicators associated with the Child Health Commission in the subsequent assurance report, which follows the newly agreed format.

**2. Performance Data**

- 2.1 Performance measure relates to the uptake of the 27-30 month surveillance contact from the baseline of 52% to 95%. Data for June 2016 shows this to be at 84.1%, which is a significant increase from the year end figure of 78.8%.
- 2.2 Performance measures 46 and 47 relate to the percentage of statutory health assessments completed within 4 weeks of children becoming looked after and for the initial child's plan meeting at six weeks. Both these measures show a significant improvement for the first quarter of this year, and whilst the 95% target has not been met, the planned trajectory of 78% for this reporting period has been exceeded.
- 2.3 Performance measure 87 concerns the target to decrease the delay in the time taken between a child being accommodated and a permanency decision being made. The June 2016 data shows a significant increase in the time taken. The data refers to five children with extenuating circumstances who professionals have successfully managed to place despite significant challenge.

### **3. Implications arising from Report**

- 3.1 There are a range of resource implications with regard to these performance indicators, but in most cases, performance can be addressed within current resources.
- 3.2 There are no legal, equality, risk, climate change/carbon clever, rural or Gaelic implications arising from this report.

### **4. Recommendation**

- 4.1 Committee is asked to consider and comment on this performance information.

Designation: Director of Care and Learning

Date: 15 August 2016

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Appendix 1

FHC4		12/13	13/14	14/15	15/16	May	June	Target / comment	Improvement Group
Safe									
1. Children are protected from abuse, neglect or harm at home, at school and in the community									
1	Number of households with children in temporary accommodation will reduce		100	93	94			Target - 95 Reported annually	Child protection
2	The percentage of children on the child protection register who have been registered previously will reduce.	2.80%	5.31%	3.67%	3.4%		3.57%	Reduction from 5.89%	Child Protection
3	The gap between formal agency recording and self reporting rates from children and young people affected by domestic abuse decreases.				36.2%			Data from 2015 Lifestyle	Public Health and Wellbeing
4	The percentage of children who report they feel safe and cared for in school is maintained	85%	85%	83%	85%			Target - 83% Reported annually	Schools
5	The gap between reporting of bullying through formal mechanisms and self reported experiences of bullying from children and young people decreases.				36.2%			Baseline data from 2015 Lifestyle Survey and formal reporting stats	Equalities working group
6	The number of children and young people who say that they know where to get help from if they are being bullied increases		91.0%		89.5%			Target - 90% Data from 2015 Lifestyle Survey	Equalities Working Group
7	The number of children and young people who say that they would tell someone if they were being bullied increases		61.1%		81%			Target - 63.8% Data from 2015 Lifestyle Survey	Public Health and Wellbeing
2. Children are well equipped with the knowledge and skills they need to keep themselves safe									
8	Self reported incidence of alcohol misuse will reduce (P7)		2.9%		10%			Data from 2015 Lifestyle Survey	Public Health and Wellbeing
9	Self reported incidence of alcohol misuse will reduce (S2)		12.8%		37%			Data from 2015 Lifestyle Survey	Public Health and Wellbeing

10	Self reported incidence of alcohol misuse will reduce (S4)		30.9%		71%			Data from 2015 Lifestyle Survey	Public Health and Wellbeing
11	Self reported incidence of drugs misuse will reduce (P7)		1.9%		1.2%			Data from 2015 Lifestyle Survey	Public Health and Wellbeing
12	Self reported incidence of drugs misuse will reduce (S2)		4.4%		3.8%			Data from 2015 Lifestyle Survey	Public Health and Wellbeing
13	Self reported incidence of drugs misuse will reduce (S4)		8.1%		12.5%			Data from 2015 Lifestyle Survey 2015.	Public Health and Wellbeing
3. Young people & families live in safer communities where antisocial & harmful behaviour reducing									
18	The number of children reporting that they feel safe in their community increases				84.7%			Baseline data from 2015 Lifestyle Survey	Public Health and Wellbeing
19	The percentage of school staff who have up to date child protection training increases		72%		76%			Increase from baseline of 72% Reported annually	Schools
20	The number of children and Young people reported to SCRA on anti social behaviour grounds reduces				90			Target - 20% reduction	Youth Justice
21	The number of restorative justice warnings used for Young people who offend increases				68			Target - 10% reduction	Youth Justice
22	Increase use of interventions for young people at risk of becoming serious / repeat offenders		6	2	7.8%		7	Target - 11	Youth Justice
24	The number of offence based referrals to SCRA reduces	528	417	343	422	32	63	Target - reduction from 528 baseline	Youth Justice
Healthy									
4. Children and young people experience healthy growth and development									
26	% of children reaching their developmental milestones at their 27 – 30 month health review will increase			75.1%	78.8%			EYC Stretch aim – 85% by December 2016	Early Years
27	% of children will achieve their key developmental milestones by time they enter school will increase		85%	87%	87%			Target - 85%	Additional support Needs
30	Improve the uptake of 27-30 month surveillance contact from the baseline of 52% to 95%		82.5%	78.9%	78.8%		84.1%	ISD data	Early Years

31	95% uptake of 6-8 week Child Health Surveillance contact		85.1%	81.7%	78.3%		76.6%	Target - 95%	Early years
32	6-8 week Child Health Surveillance contact showing no difference in uptake between the general population and those in areas of deprivation		2.9%	5.4%	2.1%			No variance reported annually by NHS in October	Early years
34	Achieve 36% of new born babies exclusively breastfed at 6-8 week review March-17	32.4%	31.2%	30.3%	32.1%		29.5%	Revised performance measure and trajectory agreed	Maternal infant nutrition
35	Reduce % gap between most & least affluent areas for children exclusively breastfed at 6-8 weeks		14.8% compared to 40.5%	15.8% compared to 36.2%	18.8% compared to 31.7%			Reduction – reported annually by NHS in October	Maternal infant nutrition
36	Maintain 95% Allocation of Health Plan indicator at 6-8 week from birth (annual cumulative)	97.3%	99.5%	99.7%	99.7%		100%	Target - 95%	Maternal infant nutrition
37	Maintain 95% uptake rate of MMR1 (% of 5 year olds)	94.6%	96.7%	96.2%	96.3%		96.1%	Target - 95%	Early Years
38	Sustain the completion rate of P1 Child health assessment to 95%	93.1%	99.5%	99.0%	99.8%			Target - 95% Reported annually	Early Years
39	95 % of children with significant ASN will have their learning planned for through a child's plan	65.0%	70.0%	94%	96%			Target - 95% reported annually	Additional support Needs
40	The number of 2 year olds registered at 24 months with a dentist will increase year on year		76.8%	73.9%	72.7%		70.8%	Increase from 76.8% baseline	Public Health and Wellbeing
41	The number of 2 years olds who have seen a dentist in the preceding 12 months will increase		67.3%	64.4%	78.8%		85.8%	Increase from 67% baseline	Public Health and Wellbeing
45	90% CAMHS referrals are seen within 18 weeks	80.0%		95.3%	91%	100%	100%	Target - 90%	Mental Health
46	% of statutory health assessments completed within 4 weeks of becoming LAC will increase to 95%	70.0%	66.7%	66.7%	62.5%	88.9%		Target - 95%	Looked after Children
47	95% of health assessments for LAC who are accommodated are available for the initial child's plan meeting at six weeks				68.8%	88.9%		Looking for improvement from the 66.7% baseline.	Looked after Children
48	Waiting times for AHP services to be within 18 weeks from referral to treatment				85%	78%	81%	Target - 95%	Additional support Needs

49	95% of children will have their P1 Body Mass index measured every year	93.1%	90.2%	99.6%	Data available in October 2016			Target - 90% Reported annually	Public Health and Wellbeing
5. Children and young people make well-informed choices about healthy and safe lifestyles									
54	The number of hits on pages relating to children and young people on the Substance Misuse Website increases			422	538			Improve from 422 baseline	Health and Wellbeing
58	Self reported incidence of smoking will decrease (P7)		0.5%		1%			Target - 0% Data from 2015 Lifestyle Survey	Public Health and Wellbeing
59	Self reported incidence of smoking will decrease (S2)		5.50%		3%			Target - 5% Data from 2015 Lifestyle Survey	Public Health and Wellbeing
60	Self reported incidence of smoking will decrease (S4)		12.0%		10%			Target - 11% Data from 2015 Lifestyle Survey	Public Health and Wellbeing
Achieving									
6. Children & young people have skills, confidence and self-esteem to progress successfully									
61	The number of LAC who attain qualification in any subject at level 3 or above will increase	61%	58%	72%	70%			Target - 63% Reported annually	Schools
62	The number of LAC who attain qualifications in English / maths at level 3 or above will increase	48%	47%	60%	47%			Target - 50% Reported annually	Schools
64	The percentage of pupils who report "that staff talk to them regularly about their learning "increases	64%	70%	72%	65%			Target – Increase from 64% baseline. Reported annually	Schools
65	Maintain high levels of positive destinations for pupils in Highland vs national averages	91%	93%	93%	94%			Target – 93%	Schools
67	The percentage of young people reporting their learning environment as positive will increase		88%	81%				Target - 80%	Public Health and Wellbeing
68	The number of Gypsy and Traveller children and young people attending nursery, primary and secondary school, whilst in Highland, will increase.		86%	91%	92%			Target - 90%	Additional support Needs
69	The number of children & young people who experience interrupted learning as a result of exclusion will decrease			50	Data available in August 2016			Decrease from baseline of 50	Additional support Needs

7. Children and young people are supported to achieve their potential in all areas of development									
70	The percentage of children and young people sustaining full time attendance at school will increase			99.2%	99%			Target - 99% Reported annually	Additional support Needs
71	Decrease total primary non-attendance at school			5.4%	5.2%			Target - 4.3% Reported annually	Schools
72	Decrease total secondary non-attendance at school	5.2%		9%	9.1%			Target - 9% Reported annually	Schools
74	The percentage schools awarded an evaluation of good or better for self-evaluation in HMI inspections increases	20%	47%	29%	50%			Target - 60% Reported annually	Schools
75	The percentage of schools awarded an evaluation of good or better for curriculum in HMI inspections increases	20%	58%	57%	68%			Target - 60% Reported annually	Schools
76	The number of children achieving level 4 in literacy and numeracy increases	78	78	81	Data available September 2016			Target - 94%	Schools
78	The percentage of schools evaluated as good or better for Meeting learners Needs in HMI inspections increases	60%	63%	43%	83%			Target - 65% Reported annually	Schools
79	The number of Looked After Children in placements supported through the FF scheme (Highland Council) increases	14	4	26	26			Target - 15 Reported annually	Looked after Children
82	The number of young carers identified on SEEMiS will increase				68%			Increase from 68% baseline	Young Carers
83	The number of self-identified young carers who report they are supported well will increase				68%			Increase from 68% baseline	Young Carers
84	The reduction in multiple exclusions is maintained	55	41	42	31			Target - 36 Reported annually	Schools
85	The exclusion rate for Looked After Children will decrease	84	98	146	Data available September 2016			Target - 155 Reported annually	Looked after Children
Nurtured									
8. Children and young people thrive as a result of nurturing relationships and stable environments									

86	The number of children entering P1 who demonstrate an ability to develop positive relationships increases			91%	94%			Increase from 91% baseline	Additional support Needs
87	The delay in the time taken between a child being accommodated and permanency decision will decrease	12	9	15	13.8%		35.6%	Target - 9 months	Looked after Children
88	The number of respite nights provided is sustained (cumulative)	3612	3573	3827	2910			Target - 2326 bed nights pa	Additional Support Needs
89	The number of respite day hours provided is sustained (cumulative)	28953	30790	35920	25863			Target - 20827 day hours pa	Additional Support Needs
90	The number of LAC accommodated outwith Highland will decrease (spot purchase placements)	44	46	46	28.6	26	25	Target - 30	Looked after Children
91	The number of children needing to live away from the family home but supported in kinship care increases	19.3	18.3	14.6	13.7			Target - 20% Detailed in previous assurance report	Looked after Children
92	The number of children where permanence is achieved via a Residence order increases	67.0	72.0	76.0	73.8%			Target - cumulative 82 Detailed in previous assurance report	Looked after Children
93	The number of audits carried out for LAC who have three or more unplanned placement moves in 3 month period		100%	100%	100%	100%	100%	Target - 100%	Looked after Children
9. Families receive support, advice and guidance well-matched to their needs									
96	Every district in Highland is able to deliver a core suite of parenting interventions							Target - 9 New Target 09/15	Supporting Parents
97	The number of eligible parents participating in the core suite of parenting interventions increases							New Target 09/15	Supporting Parents
98	Every district in Highland is able to offer managing teenage behaviour programmes							Target - 9 New Target 09/15	Supporting Parents
Active									
10. Children and young people are physically active									
100	The number of children walking to school increases				38.7%			Baseline data from 2015 Lifestyle Survey	Road Safety Unit
101	The number of schools who offer 2 hours (or two 50 minute periods of high quality PE) increases		82%	97%	98%			14-15 97% 15-16 100% thereafter	Schools

102	The number of children cycling to school increases				6.3%			Baseline data from 2015 Lifestyle Survey	Road Safety Unit
103	The number of provisions who report that children have daily access to the outdoors increases				197			Target - 197 Reported annually	Play
104	The number of provisions that are able to provide free access to the outdoor increases				177			Target - 177 Reported annually	Play
105	No. children achieving one hour or more moderate activity on 5+ days per week increases				20.2			Baseline data from 2015 Lifestyle Survey	Public Health and wellbeing
<b>Respected &amp; Responsible</b>									
11. Children & young people know their rights and are confident in exercising these									
106	The percentage of views and comments of children and young people with ASN included in a child's plan increases.				94%			Target - 99% Reported annually	Additional support Needs
107	The percentage of children responding positively to the question "Staff and children treat me fairly and with respect" is maintained	80%	84%	85%	85%			Target - 84% Reported annually	Schools
12. Families valued as important contributors and work as equal partners to ensure positive outcomes									
109	The percentage of parents and carers who respond positively to the question, "the school takes my views into account" increases	57	65%	66%	68%			Target - 63% Reported annually	Schools
110	The percentage of parents who report that the school keeps them well informed of their child's progress increases	74%	76%	80%	79%			Target - 77% Reported annually	Schools
111	The number of hits on pages relating to parents and carers on the Highland Substance Misuse Website increases			22	34			Target – Increase from baseline of 22 Reported annually	Health & Wellbeing
<b>Included</b>									
13. Children, young people & families are supported well to develop strengths and resilience									
113	The percentage of parent and carer responses to the question, "my child is treated fairly at school" increases	87%	91%	90%	93%			Target - 90% Reported annually	Schools
114	The percentage of children who report they have a say in making the way they learn in school better increases.	47%	62%	62%	60%			Target - 56% Reported annually	Schools

116	The number of families of children with Additional Support needs supported by Chip+ through the service level agreement is maintained or increases		1321		1046			Target - 1000 enquiries annually	Additional support Needs
117	The number of schools participating in the delivery of Resilient Kids training increases				145			Increase from 145 baseline annually	Additional support Needs
118	The number of adult and children's services staff accessing the getting our priorities right training increases				110			Improve from 110 baseline annually	CAPSM
14. Improvement in service provision determined by participation of children young people & families									
120	The number of children participating in the Highland Lifestyle Survey increases		66.2%		51%			Target - 75% Data from 2015 Lifestyle Survey	Public Health and Wellbeing
121	Demonstrate involvement/engagement of service users in Improvement Group activity year on year				14			Target-All 14 improvement groups	All