

Agenda Item	8.
Report No	PEO 03/17

HIGHLAND COUNCIL

Committee: People

Date: 21 June 2017

Report Title: Performance Report – Children’s Services

Report By: Director of Care and Learning

1. Purpose/Executive Summary

1.1 This report provides an update on the performance framework for Children’s Services.

2. Recommendations

2.1 Members are asked to:

- i. Scrutinise and comment on this performance information.
- ii. Agree to recommend to the Joint Monitoring Committee the deletion of a number of redundant measures as listed in section 5.

3. For Highlands Children 4 performance framework

- 3.1 Highland Council and NHS Highland have agreed a performance framework for children's services, as set out in *For Highlands Children 4*. This performance report is presented to this Committee as well as to NHS Highland.
- 3.2 All of the performance measures in the current framework have been allocated to *For Highlands Children 4* Improvement Groups.
- 3.3 A summary of the data is included at **Appendix 1**.
- 3.4 Commentary on new performance data which is either not on target or otherwise of note is detailed below.
- 3.5 There is further detail available on those indicators associated with the Child Health Commission in the subsequent assurance report.

4. Performance Data

- 4.1 Performance measure 22 determines that there should be a reduction in the percentage gap between the most and least deprived parts of Highland for low birth weight babies. Although variable, the latest data from NHS Highland shows that the percentage difference has risen from a baseline of 2.9% in 2013, to the current position of 4.2%.
- 4.2 Performance measure 24 seeks to achieve 95% uptake of 6-8 week Child Health Surveillance contact. Although the trend is neither improving nor deteriorating, GP returns remain an issue, although improvement work by Health Visitors on data completeness shows improvement.
- 4.3 Performance measure 30 aims to improve the completion rate of P1 Child health assessment to 95%. Current performance shows the completion rate to be 99.8%, which is testament to the endeavour of School Nursing staff working in partnership with others.
- 4.4 Measure 32 concerns the number of 2 years olds who have seen a dentist in the preceding 12 months. The Highland Health and Social Care Partnership raised the deterioration of this measure with Dental Services, who are likely to review the measures in the short term and will further consider improvement work across the Oral Health and Health Visitor teams to support improvement
- 4.5 Performance measure 60 reflects the objective to reduce the exclusion rate for children who are looked after. The latest academic year end data shows this figure to have increased beyond the target of 155 to 182 exclusions. The Service is currently conducting a small test of change in the Mid area led by the Care and Learning Manager, focusing on outcomes for Looked After Children generally with a specific focus on reducing exclusions.
- 4.6 Performance measure 62 monitors the intent to reduce the delay in the time taken between a child being accommodated and a permanency decision being made. The decrease in months from a child or young person becoming looked after to matching continues to vary. In general terms, the increase in the number of children registered for permanency waiting to be matched and the overall reduction in the timescales is evidence that work continues to reduce drift and

delay which is contributing to overall improvement.

- 4.7 Measure 86 refers to the number of children participating in the Highland Lifestyle Survey. Following advice from Head Teachers, the 2015 Survey was completed by schools between the middle of May and the end of June. The extended time period was introduced to make it easier for schools to participate. The timing proved to be difficult as during that time pupils move from one school year to the next and many S4s were not in school due to study leave and Summer activities. The timing of the 2017 survey has been amended, and an increase in those participating is anticipated

5. Review of Measures

- 5.1 In recent months, a significant review of the *For Highland's Children* performance framework has been undertaken. The review has confirmed a number of performance measures which are not reported, as they are either no longer fit for purpose or there is no data available. In addition, a number of measures require to be replaced and this work is currently underway.

- 5.2 The following measures have been identified to be deleted from the framework;

Measure	Rationale
The volume of oily fish, vegetables, fruit and salad used in school meals per pupil increases.	The data for this measure does not stand in isolation and needs to be considered alongside the additional data which is currently collated.
The number of families of children with ASN supported by Chip+ through the SLA is maintained or increases.	This measure requires to be amended to consider the quality of support offered to families across various networks.
The number of children & young people who experience interrupted learning will decrease.	Focussed improvement activity with a range of improvement measures around the needs of interrupted learners supersedes this.
The number of schools participating in the delivery of Resilient Kids training increases.	The rollout of this training is now subject to additional improvement measures which consider the impact of the training rather than simply the number of schools participating.
Maintain high levels of performance against National averages and comparator schools	This will be replaced with a new measure reflecting national changes in measurement of performance.
The percentage of schools with a curriculum model based on 7 principals of design and 4 contexts of learning will increase.	This work is now complete

Reduce the number of Road Traffic Accidents resulting in avoidable injures to children and young people.	Data is not available
The number of pregnant women screened for substance misuse who are offered support increases.	This is not a children's measure
Number of pregnant women who are at risk of poor mental health who are offered support increases.	This is not a children's measure
Increased support for children & young people who display sexually harmful behaviour.	A new measure is currently being considered which evaluates the impact of support
Hospital admissions for drug related reasons will reduce.	Mechanisms for sharing and scrutinising this data are being considered.
Hospital admissions for Alcohol related reasons will reduce.	Mechanisms for sharing and scrutinising this data are being considered.

5.3 Any changes to indicators require to be approved by this Committee, and then by the Joint Monitoring Committee, which meets next in July.

6 Implications

6.1 There are a range of resource implications with regard to these performance indicators, but in most cases, performance can be addressed within current resources.

6.2 There are no legal, equality, risk, climate change/carbon clever, rural or Gaelic implications arising from this report.

Designation Director of Care and Learning

Authors Bill Alexander, Director of Care and Learning
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Date 8 June 2017

SAFE							
Outcome 1: Children are protected from abuse, neglect or harm at home, at school and in the community							
Key							
 Performance improving  Performance declining  Performance is stable							
	Indicators	Target	Baseline	Status	Improvement Group	Current performance	Comment
1	Number of households with children in temporary accommodation will reduce	95	100		Child Protection	94	Reported annually
2	The percentage of children on the child protection register who have been registered previously will reduce.	Improve from baseline	5.31%		Child protection	3.42%	Reported quarterly
3	The gap between formal agency recording and self reporting rates from children and young people affected by domestic abuse decreases.	Improve from baseline	36.2%		Public Health and wellbeing	36.2%	Data from 2015 Lifestyle Survey
4	The percentage of children who report they feel safe and cared for in school is maintained	83%	85%		Schools	85%	Reported annually
5	The gap between reporting of bullying through formal mechanisms and self reported experiences of bullying from children and young people decreases.	Improve from baseline	36.2%		Equalities	36.2%	Data from 2015 Lifestyle Survey
6	The number of children and young people who say that they know where to get help from if they are being bullied increases	90%	89.5%		Equalities	91%	Data from 2015 Lifestyle Survey
7	The number of children and young people who say that they would tell someone if they were being bullied increases	63.8%	61.1%		Public Health and wellbeing	81%	Data from 2015 Lifestyle Survey

8	Self reported incidence of alcohol misuse will reduce (P7)	Improve from baseline	10%		Public Health and wellbeing	10%	Data from 2015 Lifestyle Survey
Outcome 2. Children are well equipped with the knowledge and skills they need to keep themselves safe							
	Indicators	Target	Baseline	Status	Improvement Group	Current performance	Comment
9	Self reported incidence of alcohol misuse will reduce (S2)	Improve from baseline	37%		Public Health and wellbeing	37%	Data from 2015 Lifestyle Survey
10	Self reported incidence of alcohol misuse will reduce (S4)	Improve from baseline	71%		Public Health and wellbeing	71%	Data from 2015 Lifestyle Survey
11	Self reported incidence of drugs misuse will reduce (P7)	Improve from baseline	1.2%		Public Health and wellbeing	1.2%	Data from 2015 Lifestyle Survey
12	Self reported incidence of drugs misuse will reduce (S2)	Improve from baseline	3.8%		Public Health and wellbeing	3.8%	Data from 2015 Lifestyle Survey
13	Self reported incidence of drugs misuse will reduce (S4)	Improve from baseline	12.5%		Public Health and wellbeing	12.5%	Data from 2015 Lifestyle Survey
Outcome 3. Young people & families live in safer communities where antisocial & harmful behaviour reducing							
	Indicators	Target	Baseline	Status	Improvement Group	Current performance	Comment
14	The number of children reporting that they feel safe in their community increases	Improve from baseline	84.7%		Public Health and wellbeing	84.7%	Data from 2015 Lifestyle Survey
15	The percentage of school staff who have up to date child protection training increases	Improve from baseline	72%		Schools	76%	Reported annually

16	The number of children and Young people reported to SCRA on anti social behaviour grounds reduces	20% reduction	90		Youth Justice	90	Reported annually
17	The number of restorative justice warnings used for Young people who offend increases	10% reduction	68		Youth Justice	68	Reported annually
18	Increase use of interventions for young people at risk of becoming serious / repeat offenders	11	6		Youth Justice	7.8%	Reported annually
19	The number of offence based referrals to SCRA reduces	Improve from baseline	528		Youth Justice	422	Reported annually

HEALTHY

Outcome 4. Children and young people experience healthy growth and development

	Indicators	Target	Baseline	Status	Improvement Group	Current performance	Comment
20	% of children reaching their developmental milestones at their 27 – 30 month health review will increase	85%	75%		Early Years	79%	Reported annually
21	% of children will achieve their key developmental milestones by time they enter school will increase	85%	85%		Additional support Needs	87%	Reported annually
22	There will be a reduction in the percentage gap between the most and least deprived parts of Highland for low birth weight babies	Improve from baseline	2.7%		Early Years	4.2%	Reported annually
23	Improve the uptake of 27-30 month surveillance contact from the baseline of 52% to 95%	95%	52%		Early Years	87.6%	Reported quarterly
24	95% uptake of 6-8 week Child Health Surveillance contact	95%	85.1%		Early years	82%	Reported quarterly
25	6-8 week Child Health Surveillance contact showing no difference in uptake between the general population and those in areas of deprivation	No variance	-8.4%		Early years	-5.7%	Reported annually

26	Achieve 36% of new born babies exclusively breastfed at 6-8 week review	36%	30.3%		Maternal infant nutrition	31.3%	Reported quarterly
27	Reduce % gap between most & least affluent areas for children exclusively breastfed at 6-8 weeks	Improve from baseline	14.4% compared to 41.9%		Maternal infant nutrition	15.8% compared to 38.8%	Reported annually
28	Maintain 95% Allocation of Health Plan indicator at 6-8 week from birth (annual cumulative)	95%	97.3%		Maternal infant nutrition	100%	Reported quarterly
29	Maintain 95% uptake rate of MMR1 (% of 5 year olds)	95%	94.6%		Early Years	96.3%	Reported quarterly
30	Sustain the completion rate of P1 Child health assessment to 95%	95%	93.1%		Early Years	99.8%	Reported quarterly
31	The number of 2 year olds registered at 24 months with a dentist will increase year on year	Improve from baseline	73.9%		Public Health and Wellbeing	73.4%	Reported quarterly
32	The number of 2 years olds who have seen a dentist in the preceding 12 months will increase.	Improve from baseline	67.3%		Public Health and Wellbeing	42.9%	Reported quarterly
33	Waiting times for AHP services to be within 18 weeks from referral to treatment	95%	85%		Additional support Needs	80%	Reported quarterly
34	95% of children will have their P1 Body Mass index measured every year	95%	91.1%		Early Years	94.5%	Reported annually
35	90% CAMHS referrals are seen within 18 weeks	90%	80%		Mental Health	93%	Reported quarterly
36	% of statutory health assessments completed within 4 weeks of becoming LAC will increase to 95%	95%	70%		Looked after children	85%	Reported quarterly
37	95% of health assessments for LAC who are accommodated are available for the initial child's plan meeting at six weeks	Improve from baseline	66.7%		Looked after children	67%	Reported quarterly

Outcome 5. Children and young people make well-informed choices about healthy and safe lifestyles

	Indicators	Target	Baseline	Status	Improvement Group	Current performance	Comment
38	The number of hits on pages relating to children and young people on the Substance Misuse Website increases	Improve from baseline	422		Public Health and Wellbeing	538	Reported annually
39	Self reported incidence of smoking will decrease (P7)	Improve from baseline	0.5%		Public Health and Wellbeing	1%	Data from 2015 Lifestyle Survey
40	Self reported incidence of smoking will decrease (S2)	Improve from baseline	5.5%		Public Health and Wellbeing	3%	Data from 2015 Lifestyle Survey
41	Self reported incidence of smoking will decrease (S4)	Improve from baseline	12.0%		Public Health and Wellbeing	10%	Data from 2015 Lifestyle Survey

ACHIEVING

6. Children & young people have skills, confidence and self-esteem to progress successfully

	Indicators	Target	Baseline	Status	Improvement Group	Current performance	Comment
42	The number of LAC who attain qualification in any subject at level 3 or above will increase	63%	61%		Schools	70%	Reported annually
43	The number of LAC who attain qualifications in English / maths at level 3 or above will increase	50%	48%		Schools	47%	Reported annually
44	The percentage of pupils who report "that staff talk to them regularly about their learning "increases	Improve from baseline	64%		Schools	65%	Reported annually
45	Maintain high levels of positive destinations for pupils in Highland vs national averages	93%	91%		Schools	94%	Reported annually
46	The percentage of young people reporting their learning environment as positive will increase	80%	88%		Public Health and Wellbeing	81%	Data from 2015 Lifestyle Survey

47	The number of Gypsy and Traveller children and young people attending nursery, primary and secondary school, whilst in Highland, will increase.	90%	86%		Additional support Needs	92%	Reported annually
48	The number of children & young people who experience interrupted learning as a result of exclusion will decrease	Improve from baseline	50		Additional support Needs	43	Reported annually

Outcome 7. Children and young people are supported to achieve their potential in all areas of development

	Indicators	Target	Baseline	Status	Improvement Group	Current performance	Comment
49	The percentage of children and young people sustaining full time attendance at school will increase	99%	99.2%		Additional Support Needs	99%	Reported annually
50	Decrease total primary non-attendance at school	4.3%	5.4%		Schools	5.2%	Reported annually
51	Decrease total secondary non-attendance at school	9%	5.2%		Schools	9.1%	Reported annually
52	The percentage schools awarded an evaluation of good or better for self-evaluation in HMI inspections increases	60%	20%		Schools	50%	Reported annually
53	The percentage of schools awarded an evaluation of good or better for curriculum in HMI inspections increases	60%	20%		Schools	68%	Reported annually
54	The number of children achieving level 4 in literacy and numeracy increases	94%	78%		Schools	83.7%	Reported annually
55	The percentage of schools evaluated as good or better for Meeting learners Needs in HMI inspections increases	65%	60%		Schools	83%	Reported annually
56	The number of Looked After Children in placements supported through the FF scheme (Highland Council) increases	15	14		Looked after Children	26	Reported annually

57	The number of young carers identified on SEEMiS will increase	Improve from baseline	68		Young Carers	68	Reported annually
58	The number of self-identified young carers who report they are supported well will increase	Improve from baseline	68		Young Carers	68	Reported annually
59	The reduction in multiple exclusions is maintained	36	55		Schools	51	Reported annually
60	The exclusion rate for Looked After Children will decrease	155	146		Looked after Children	182	Reported annually

NURTURED

8. Children and young people thrive as a result of nurturing relationships and stable environments

	Indicators	Target	Baseline	Status	Improvement Group	Current performance	Comment
61	The number of children entering P1 who demonstrate an ability to develop positive relationships increases	Increase from baseline	91%		Additional Support Needs	94%	Reported annually
62	The delay in the time taken between a child being accommodated and permanency decision will decrease	9 months	12		Looked after Children	16.7	Reported quarterly
63	The number of LAC accommodated outwith Highland will decrease (spot purchase placements)	30	44		Looked after Children	30	Reported quarterly
64	The number of children needing to live away from the family home but supported in kinship care increases	20%	19.3%		Looked after Children	17.7%	Reported quarterly
65	The number of children where permanence is achieved via a Residence order increases	82	72		Looked after Children	81	Reported quarterly
66	The number of audits carried out for LAC who have three or more unplanned placement moves in 3 month period	100%	100%		Looked after Children	100%	Reported quarterly

Outcome 9. Families receive support, advice and guidance well-matched to their needs

	Indicators	Target	Baseline	Status	Improvement Group	Current performance	Comment
67	Every district in Highland is able to deliver a core suite of parenting interventions				Early Years		New measure
68	The percentage of eligible three and four year old children taking up their early learning and childcare increases	70%	85%		Early Years	85%	Reported annually
69	The percentage of eligible two year old children (measured against the total population of two year old children) taking up their early learning and childcare increases	Increase from baseline			Early Years		New measure
70	The number of eligible parents participating in the core suite of parenting interventions increases	Increase from baseline			Early Years		New measure

ACTIVE Outcome 10. Children and young people are physically active

	Indicators	Target	Baseline	Status	Improvement Group	Current performance	Comment
71	The number of children walking to school increases	Improve from baseline	38.7%		Public Health and wellbeing	38.7%	Reported annually
72	The number of schools who offer 2 hours (or two 50 minute periods of high quality PE) increases	98%	82%		Schools	98%	Reported annually
73	The number of children cycling to school increases	Improve from baseline	6.3%		Public Health and wellbeing	6.3%	Data from 2015 Lifestyle Survey
74	No. children achieving one hour or more moderate activity on 5+ days per week increases	Improve from baseline	20.2%		Public Health and wellbeing	20.2%	Data from 2015 Lifestyle Survey

75	The percentage of provisions who report that children have daily access to the outdoors increases	Increase from baseline	197		Early Years	197	Reported annually
76	The percentage of provisions that are able to provide free access to the outdoor increases	Increase from baseline	177		Early Years	177	Reported annually

RESPECTED AND RESPONSIBLE

Outcome 11. Children & young people know their rights and are confident in exercising these

	Indicators	Target	Baseline	Status	Improvement Group	Current performance	Comment
77	The percentage of views and comments of children and young people with ASN included in a child's plan increases.	99%	94%		Additional Support Needs	94%	Reported annually
78	The percentage of children responding positively to the question "Staff and children treat me fairly and with respect" is maintained	84%	80%		Schools	85%	Reported annually

Outcome 12. Families valued as important contributors and work as equal partners to ensure positive outcomes

	Indicators	Target	Baseline	Status	Improvement Group	Current performance	Comment
79	The percentage of parents and carers who respond positively to the question, "the school takes my views into account" increases	63%	57%		Schools	68%	Reported annually
80	The percentage of parents who report that the school keeps them well informed of their child's progress increases	77%	74%		Schools	79%	Reported annually
81	The number of hits on pages relating to parents and carers on the Highland Substance Misuse Website increases	Improve from baseline	22		Public Health and wellbeing	34	Reported annually

INCLUDED
Outcome13. Children, young people & families are supported well to develop strengths and resilience

	Indicators	Target	Baseline	Status	Improvement Group	Current performance	Comment
82	The percentage of parent and carer responses to the question, “my child is treated fairly at school” increases	90%	87%		Schools	93%	Reported annually
83	The percentage of children who report they have a say in making the way they learn in school better increases.	56%	47%		Schools	60%	Reported annually
84	The number of families of children with Additional Support needs supported by Chip+ through the service level agreement is maintained or increases	1000	1321		Additional support Needs	1046	Reported annually
85	The number of schools participating in the delivery of Resilient Kids training increases	Improve from baseline	145		Additional support Needs	145	Reported annually

Outcome 14. Improvement in service provision determined by participation of children young people & families

	Indicators	Target	Baseline	Status	Improvement Group	Current performance	Comment
86	The number of children participating in the Highland Lifestyle Survey increases	75%	66.2%		Public Health and wellbeing	51%	Data from 2015 Lifestyle Survey
87	Demonstrate involvement/engagement of service users in Improvement Group activity year on year	All 14 groups	12		All	14	Reported annually