The Highland Council

Ross and Cromarty Committee - 25 October 2016

Agenda Item	8
Report No	RC/036/16

Winter Maintenance Plan for 2016/17

Report by Director of Community Services

Summary

This report provides Members with information on winter maintenance preparations and arrangements for the 2016/17 winter period and invites the Committee to approve the Winter Maintenance Plans for Ross and Cromarty.

1. Background

- 1.1 The Council's Scheme of Delegation to local Committees gives the Ross and Cromarty Committee the power:
 - "to approve the winter maintenance plan within the strategy and budget allocated by Community Services Committee"
- 1.2 Under Section 34 of the Roads (Scotland) Act 1984, a Roads Authority shall take such steps as they consider reasonable to prevent snow and ice endangering the safe passage of pedestrians and vehicles over public roads.
- 1.3 The Transport, Environmental and Community Service Committee agreed a number of enhancements to the winter maintenance service at its meeting on 16 May 2013 (Report TEC-41-13). These enhancements were included in the approved revised Winter Maintenance Policy approved on 19 September 2013 (Report TEC-67-13). Community Services Committee reviewed the winter maintenance policy on the 28 April 2016 (Report COM23/16) which benchmarked winter maintenance against other Scottish Local Authorities. The Committee agreed that 10% of the gritter fleet could start one hour earlier at 5 am to aid treatment of roads in advance of commuter traffic as well as aiding service bus routes in larger urban areas.
- 1.4 The Council's Winter Maintenance Policy is in place to ensure a consistent level of service between Areas and to ensure, as far as possible, the safety of drivers/pedestrians. However, the operation of that Policy does not and cannot ensure that every road/footway will be free of ice and/or snow at all times.
- 1.5 Ross and Cromarty have their own Winter Maintenance Plan which set out the operational details required to deliver a service and comply with the Council's policy. The Ross and Cromarty plans take full account of the current policy.

2. Winter Maintenance Policy

- 2.1 The Council's Winter Maintenance Policy sets out the hierarchy of priorities for treatment, target times for treatment, and the hours of operation. The current Winter Maintenance Policy is contained in **Appendix A**.
- 2.2 Primary routes are treated first, thereafter Secondary routes and then all Other routes being treated as resources permit.
- 2.3 The total lengths of each Priority in Ross and Cromarty are:

Primary	592 km	32 %
Secondary	522 km	28%
Other	756 km	40%

- 2.4 The Council publishes "Winter Services" leaflets for each operational area providing the public with information on snow clearing and gritting of Council roads along with maps showing the Priority attributed to individual roads.
- 2.5 The leaflets and Policy information are provided on the "Winter Maintenance" pages on the Council's web site at:

www.highland.gov.uk/yourenvironment/roadsandtransport/wintermaintenance

The Priority location details and maps for the Area are reproduced at **Appendices B and C**. These are available on the Council's website and a copy of the Winter Maintenance Plans for the Area will be available at the Committee.

2.6 Secondary routes vary from year to year to reflect school bus routes where either a bus or mini bus, with nine or more seats, provides a service. At present the size of the school bus vehicles have not been supplied. Consequently Community Services will review the secondary routes as more information becomes available.

3. Forecast / Decision Making

- 3.1 The Council employs a professional forecast provider (Meteo Group Ltd) who provides daily and 5 day weather forecasts. Separate forecasts are received for the 7 climatic zones across Highland to support local decision making.
- 3.2 The daily forecast is received at noon and covers the following 24 hours. This forecast is used to plan treatment for the evening and following morning. The forecast is updated at 06:00. If there is any adverse deterioration in the forecast during the forecast period, an update is provided directly to the duty officer(s) by telephone.

- 3.3 Across The Highland Council, real time data is obtained from 30 icelert sites (including 8 located on the trunk road). These sensors provide information on the road surface temperature, surface condition (wet, dry, ice), and the presence of salt, graded 1, 2 or 3. A Salt 1 level will prevent freezing down to about minus 2 and Salt 3 down to minus 8 degrees Celsius.
- Ross and Cromarty operate a "Duty Officer" rota to ensure that there is always a suitably qualified and experienced member of staff available 24 hours a day, 7 days a week, to take decisions on the deployment of appropriate resources to deal with the prevailing weather conditions.
- 3.5 Duty officers have all had training from the weather forecast provider. Training is refreshed every three years.

4. Operatives

- 4.1 The numbers of manual workers allocated to road maintenance is determined by the number of routes required to deliver the winter maintenance policy. The current staff establishment is shown in table 4.4 below with the majority of operatives holding an LGV driving licence.
- 4.2 Operatives normally allocated to grounds maintenance and street sweeping are used to provide resources for treating footpaths. The majority of these operatives hold ordinary driving licences, which generally restrict their involvement to the operating of mini tractors and vehicles of 3.5 Tonnes or less.
- 4.3 A standby system is put in place over the winter period to ensure sufficient drivers are available to cover weekends. A small number of operatives are also put on standby during the week which allows an initial response to emergencies out of hours.

4.4 Ross and Cromarty Staff Establishment

Staff Establishment	 Dingwall Office 1 Roads Operations Manager 2 Community Works Officers 1 Senior Technician 2 Roads Inspectors
	Alness Depot

Tain

- 1 Foreman
- 3 Operatives

Ardelve Depot

- 1 Community Works Officers
- 1 Technician
- 3 Operatives

Tullich Depot, Lochcarron

4 Operatives

Glenelg

2 Operatives

Applecross

- 1 Foreman
- 2 Operatives

Gairloch Depot

- 1 CWO
- 3 Operatives

Ullapool Depot

3 Operatives

Achiltibuie

2 Operatives

5. Vehicles and Plant

- 5.1 There are 19 front-line gritters available and 11 footpath tractors. There are a limited number of spare gritters available across Highland.
- 5.2 Each vehicle treats, on average, 50km of Primary and Secondary routes followed by 50km of Other routes. Routes that are not classified as 'Primary', 'Secondary' or 'Other' are treated as a last priority if conditions dictate.
- 5.3 Some footway tractors treat several villages, which involves travel time between routes, this will impact on the length of surface they can treat in a day.

6. Treatments

6.1 Winter maintenance treatments consist of morning routes, evening precautionary treatment routes and, during extreme/poor conditions, continuous or all day treatments.

- 6.2 Morning treatment for the following routes begins at 0500 hrs:
 - A832 Braemore Junction to Gorstan Junction
 - B817 Kildary to Evanton
 - A862 Ardullie Roundabout Tulloch Avenue, Dingwall

All other operations begin at 0600hrs and can continue to 2100hrs. Sunday operations begin at 0700hrs and treat Primary routes and service bus routes. The routes covered on a Sunday may be extended during snow conditions.

6.3 Treatments consist of the application of pure salt or occasionally salt/sand mix and where required blading or ploughing of the road surface. A spread rate for salt application has been agreed by Council, dependant on weather conditions.

7. Salt

- 7.1 The average annual usage of salt for Ross and Cromarty is approximately 15,000 tonnes. Although the occurrence of snow lying on the roads has reduced, ice and frost remain prevalent especially on the higher routes. In the current year there is sufficient salt in stock or on order spread across our depot locations.
- 7.2 Salt usage varies with prevailing weather conditions and typical usage levels are shown below:

Evening Pre-treatment	55 tonnes
Morning treatment for ice	161 tonnes
Snow (repeated treatments)	421 tonnes

8. Provision of Grit/Salt Bins

- 8.1 Grit/salt bins are generally placed at locations with steep gradients where we are not providing a regular road or footway gritting service.
- 8.2 The bins are filled before the onset of winter conditions. They are replenished regularly over defined routes as well as on an ad-hoc basis as required subject to availability of resources.
- 8.3 Requests for additional bins are considered taking into account the following factors:
 - the elevation and steepness of the road/footpath
 - whether a regular road or footway gritting service is already provided
 - the needs and numbers of the regular users of the footpath/road
 - the resources available to service the bins

9. Co-ordination and Support for Other Services

- 9.1 There is on-going co-ordination between Council Services and in particular Community Services, Care and Learning and the NHS to close any local gaps in the winter maintenance service at the schools, care homes and housing estates. For example Community Services supplies schools with salt suitable for facilities management staff to spread on the paths and roads within school grounds.
- 9.2 At times of extreme weather, Council Services meet as a group to coordinate action to address issues of access to schools, health services and care services. Representatives from the Council's Emergency Planning section, Police, HIFRS, NHS; Transport Scotland, Trunk Road Operating Companies and other key agencies are involved if there is a requirement to consider the wider implications of a winter emergency. The meetings are normally chaired by a representative from the Chief Executive's Service. The Council's Press Office is kept informed to enable appropriate communication with the public through media and social networking channels.

10. Exceptional Conditions

- 10.1 While the resources set out above will deal with the majority of winter events, there may be occasions, for example periods of heavy prolonged snowfall, when additional resources are required.
- 10.2 To help deal with these exceptional situations, a framework contract is in place which allows us to bring in additional resources at short notice. Local contractors are available who can supply equipment and operators to assist in clearing deep snow at short notice.
- 10.3 Community Service resources are also available to assist with the treatment of footpaths.

11. Community Self-Help

- 11.1 The Council also encourages communities to "self-help" as much as possible and to generate awareness of people within their community that may need assistance from neighbours in clearing snow and ice or possibly shopping or accessing health and social services during extreme weather conditions.
- 11.2 Community self-help is also being encouraged under the Councils "Winter Resilience" scheme whereby communities can submit an application via their community council to carry out footway gritting operations within an agreed area. The Council will provide the community with salt/grit, bins, scrapers and reflective waistcoats. It is important to note that this does not replace the service provided by the Council, but allows the community to provide an enhanced level of service.

- 11.3 Guidance is also published on the Council web site and by the Scottish Government on their "Ready Scotland" web site urging people to be prepared for emergencies and extreme weather.
- 11.4 The Council also provides (on request) salt/gritting services for key strategic local service providers, including hospitals, health centres, fire stations, airports and train stations as examples.

12. Implications

- 12.1 This report has no impact on Equality, Gaelic, Climate Change, Carbon Clever or rural considerations nor are there any resource, legal or risk implications.
- 12.2 In relation to Carbon Emissions the Service provides specialist training for all operatives in respect to fuel efficient driving, and route plans are in place to achieve the most efficient routing of vehicles.

Recommendation

The local Committee is invited to approve the Winter Maintenance Plans for Ross and Cromarty, which includes the priority road lists and maps presented in Appendix B and C.

Designation: Director of Community Services

Date: 29 September 2016

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The Highland Council

Transport, Environmental & Community Services

Winter Maintenance Policy

August 2013

Winter Maintenance Policy

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THE HIGHLAND COUNCIL

Transport, Environmental and Community Services

Winter Maintenance Policy

1.0 BACKGROUND

- 1.1 Under Section 34 of the Roads (Scotland) Act 1984, a Roads Authority shall take such steps as they consider reasonable to prevent snow and ice endangering the safe passage of pedestrians and vehicles over public roads.
- 1.2 This Winter Maintenance Policy relates to the Council's responsibilities as Roads Authority for adopted roads, cycle ways, footways and footpaths.
- 1.3 Cross Service Working arrangements exist between Services to ensure that Council properties receive an appropriate winter maintenance service. The appropriate Service Director will determine the appropriate level of winter maintenance service for footpaths, car parks and other areas that are the responsibility of the Council but are not on the list of public Roads.

2.0 GENERAL

- 2.1 With the operational management devolved to the Areas it is essential that a common Winter Maintenance Policy is in place to ensure a consistent service for drivers passing between local Areas.
- 2.2 It is the aim of Highland Council in respect of its winter maintenance service to:-
 - 2.2.1 Provide a winter gritting and snow clearing service which, as far as is reasonably practical, using the resources available, permits the safe movement of vehicles and pedestrians on the adopted road and footway network and seeks to minimise delays attributable to weather conditions.
 - 2.2.2 Conduct operations having regard to the requirements of the Health and Safety at Work Act 1974 and EU and Domestic Driver Hours Regulations.
- 2.3 The Council as Roads Authority is <u>not</u> responsible for Winter Maintenance on unadopted roads and will not provide a Winter Maintenance service for unadopted roads. It will however make every effort to provide assistance for emergency and medical services during severe weather conditions where there is an urgent need for safe access.
- 2.4 The responsibility for Winter Maintenance on Trunk Roads lies with Transport Scotland.
- 2.5 The Council will source Winter Weather Forecasting Services from recognised Meteorological Service Providers during the period 1st October to 30th April.

3.0 TREATMENT OF ROADS

The Council will endeavour to provide the highest level of service possible within the resource available. During winter, especially during severe weather, it may not be possible to keep every road free from ice and snow at all times.

The treatment of roads will be carried out based on a hierarchical system dependant on route priority. The time taken to complete the treatment of routes will vary from day to day depending on actual weather conditions and can be expected to increase significantly during periods of snow due to having to plough both sides of the road.

3.1 NETWORK HIERARCHY

The following prioritised hierarchy will be used to determine the order of treatment of roads

PRIMARY (Highest)	Strategic, Regional, Sub Regional and Link roads which serve the larger communities and permit the majority of road users to travel across the region. Main & Local distributor roads in the larger urban settlements. High frequency service bus routes operating at least 6 days a week and starting prior to 7am with identified hazards.
SECONDARY	Roads connecting smaller communities to the primary network. Link and Service roads within the larger urban settlements. Service and school* bus routes not covered by the Primary network.
OTHER	Minor rural and local access roads. Residential roads in urban settlements.

Gritting may not be completed on all routes before buses start their journeys.

The priority network will be agreed by Area Committee. Leaflets with maps showing the Primary and Secondary network will be made available to the public at the start of each winter period.

3.2 TREATMENT TIMES - MONDAY TO SATURDAY

The service will be provided between 6am and 9pm. Treatment after 6pm will in general be restricted to Primary routes only.

3.3 TREATMENT TIMES – SUNDAYS AND PUBLIC HOLIDAYS

3.3.1 Sundays, 25th December and 1st January

The service will be provided between 7am and 9pm and will be restricted to the Primary network only. During periods of sustained snow, or where significant snow conditions are forecast, the service may be extended to include difficult Secondary routes.

^{*} Contracted school buses and/or mini buses (9 passenger seats or more)

3.3.2 26th December and 2nd January

The service will be provided between 7am and 9pm and treatment will be restricted to the Primary and Secondary networks only. Where December 26th and January 2nd fall on a Sunday then a Sunday service will be provided.

3.4 PRECAUTIONARY TREATMENT

Precautionary treatment carried out the previous evening, normally before 9pm, in advance of forecasted adverse weather, will in general be restricted to Primary routes only.

3.5 TREATMENT DURING SNOW CONDITIONS

In times of severe weather, resources will be concentrated on keeping the Primary network clear and as a result there may be a delay before it is possible to treat the Secondary and Other road network, including residential streets. In exceptional snow conditions external contractors will be deployed to assist with snow clearance.

3.6 SNOW GATES

For safety reasons Snow Gates are located on routes where drifting snow can make the route impassable very quickly. The closure and subsequent opening of snow gates will only take place with the authority of the Police.

The roads controlled by snow gates within the Highland area are as follows:

- A939 Bridge of Brown
- A939 Grantown to Dava
- A939 Dava to Ferness
- A832 Braemore to Dundonnell
- B9007 Carrbridge to Ferness
- B9176 Struie Hill Road
- Cairngorm Ski Road
- Bealach na Ba

In severe snow conditions the Council may withdraw resources from these roads and allow the storm to abate. In such circumstances resources may be diverted to assist snow clearing operations on other parts of the network. Additional resources may be employed during such snow conditions.

3.7 TARGET TREATMENT TIMES

The following are the target times for completion of routes during conditions of ice and light snow.

3.7.1 Monday to Saturday

PRIMARY ROUTES 8.30am. SECONDARY ROUTES 9.00am.

OTHER As resources and conditions permit.

3.7.2 Sundays, 25th/26th December and 1st/2nd January

PRIMARY ROUTES 9.30am.

3.8 TREATMENT OF DIVERSION ROUTES.

Where a road, including a trunk road, is closed to traffic due to either planned works or an emergency situation then the agreed diversion route will be treated as follows.

Trunk Road Closure.

The agreed diversion route will be treated to Primary standard and signs erected at each end of the diversion and any other junctions with trunk roads, stating that there will be no overnight salting.

In an emergency situation and after Transport Scotland or its trunk road management and maintenance agents have notified the Council of the closure, every endeavour will be made to both treat the agreed diversion route appropriately and erect signs before the first overnight period.

Council Road Closure.

Any part of the agreed diversion route that is of a lower priority than the closed road will be treated to the same priority as the closed road.

4.0 TREATMENT OF FOOTWAYS, FOOTPATHS AND CYCLE WAYS.

Treatment for ice and light snow conditions on adopted footways, footpaths and cycle ways will be carried out as set out below. Each gritting route will take a significant length of time to complete. The length of time taken will vary from day to day depending on actual weather conditions.

4.1 NETWORK HIERARCHY

The following prioritised hierarchy will be used in determining the order of treatment of footways.

Priority	Description	
	Main urban shopping centres.	
PRIMARY	Primary cycleways.	
SECONDARY	Footways serving main urban areas, schools, hospitals and minor shopping areas.	
CEGGIASTACT	Sheltered Housing and locations of special need with known identified hazards.	
OTHER	Other footways as resources allow.	

4.2 TREATMENT TIMES - MONDAY TO SATURDAY

The winter maintenance service will be provided between 6am and 6pm and routes will be treated on a priority basis as resources permit

4.3 TREATMENT TIMES - SUNDAYS AND PUBLIC HOLIDAYS

A service will be provided between 7am and Noon on Primary routes only. There will be <u>no</u> service for footways on Christmas Day or New Years Day.

-- End of Policy Statement --

Appendix B - Winter Plans

Ross and Cromarty Winter Plan

Winter Maintenance Priorities 2016-17

Primary Roads

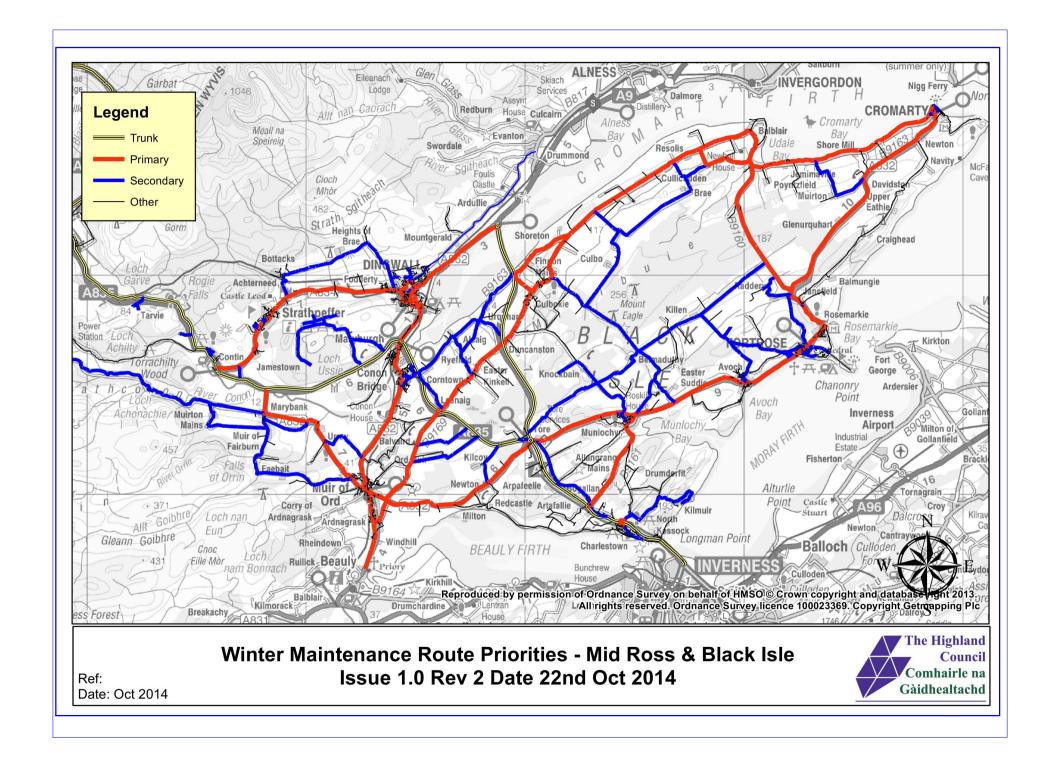
Road Number / Name	From	То
(B9161)	Munlochy	Artafallie Jnct
A9 Kessock Junction		
A832	Muir of Ord	Cromarty
B9160	Newhall Smithy Junction	A832 Albion Works
B9169	Leanaig	Muir of Ord
A862	Beauly Square	Ardullie
Dingwall Main Bus Routes		
A834	Dingwall	Contin
A832	Moy Bridge	Muir of Ord
B9169	Leanaig	Shoreton Junction
U2620	Balmeanach Brae	
B9163	Findon Junction	Cromarty
U2511	Newhall Smithy Junction	Resolis
U2519	Fannys Brae	
Moss Road, Ullapool		
Riverside Terrace, Ullapool		
Quay Street, Ullapool		
A835	Mill Street / Shore Street	Ledmore Junction
	Junction, Ullapool	
A832	Braemore Junction	Gorstan Junction
A896	Kinlochewe	Strathcarron Junction
A890	Strathcarron Junction	Achnasheen
A890	Auchtertyre (A87)	Strathcarron Junction
C1223 Glenelg	Shiel Bridge (A87)	Glenelg
U5027	Kyle Prospect	A87 Junction

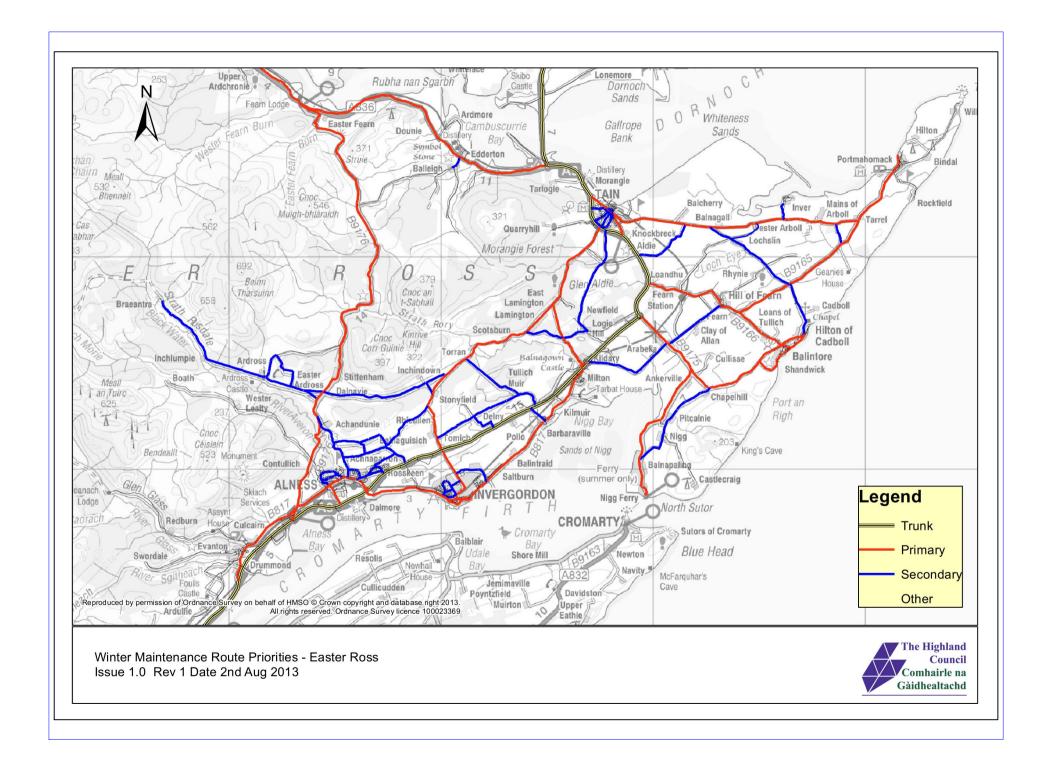
Secondary Roads

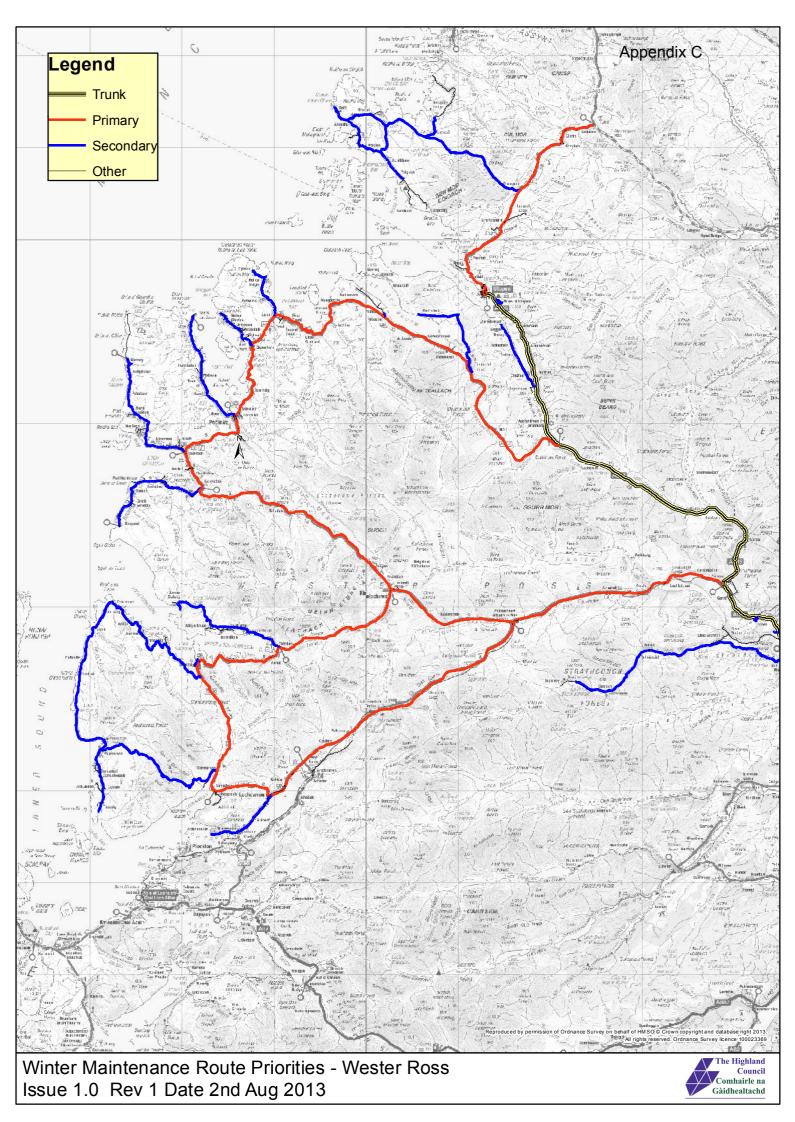
Road Number / Name	From	То
C1232	Kyle of Lochalsh	Erbusaig
C1221	Erbusaig	Plockton Car Park
C1222	Duirinish	Achmore
U4966 School Road, Kyle	Main Street	Kyle Primary School

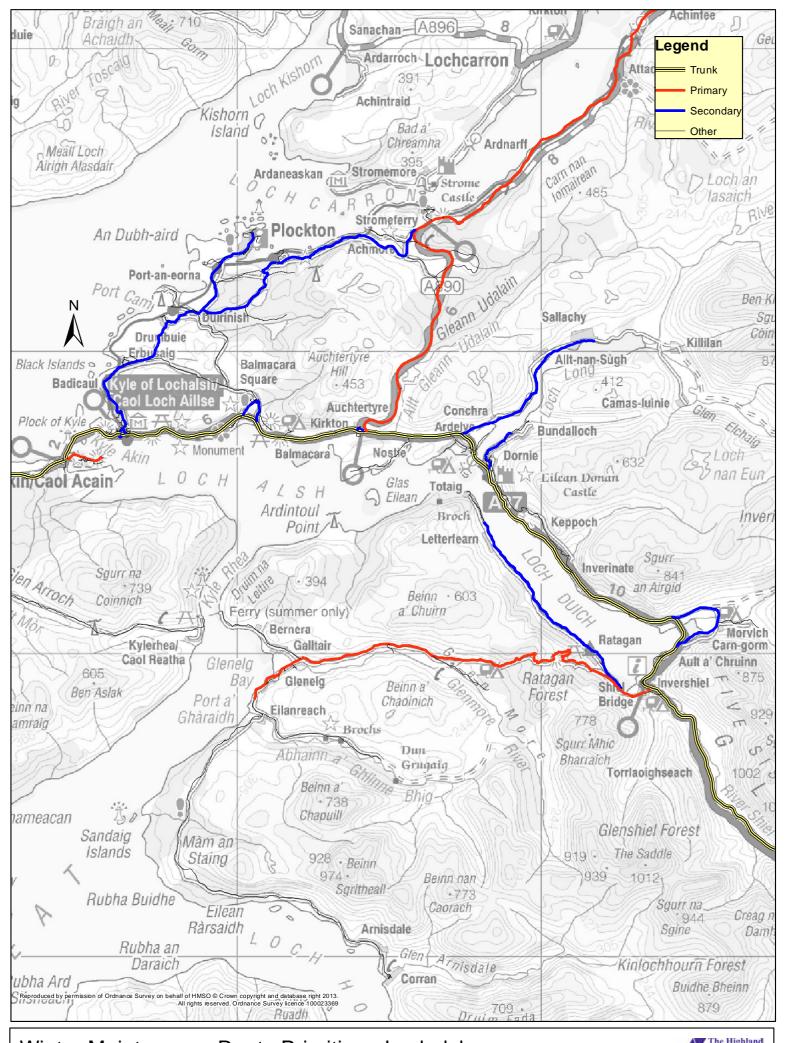
	_	_
C1232 / U4891 Balmacara Loop	A87 Reraig	A87 Gliack
U4888 Auchtertyre Loop		
U4884 Loch Long	Ardelve (A87)	Sallachy
U4936 Dornie	Dornie	Lochside
U5346 Morvich Loop		
U4927 Letterfearn	Ratagan	Letterfearn
C1023 Old Evanton Rd	Dingwall	Evanton
Cromarty Streets Main bus and		
school bus routes		
Bayview Crescent, Cromarty		
Braehead, Cromarty		
George Street, Cromarty		
U2504	Farness	Davidston
B9163	Findon	Conon Bridge
B9162 Old Leanaig Road		- 3
Docharty Road, Tulloch Wood		
Distributor Road to bus turning		
area		
A862 West spur access to Dingwall		
Academy		
Dingwall Primary school access &		
Ross Place		
Academy Crescent including spur		
to academy & round		
Tulloch Castle Drive including		
Square		
Sports Centre Car Park		
U3009 (U4/15) Dugary		
U3006 (U4/26) -	Ord Distillery	Marybank
C1043 (C11)	Marybank	Scardroy
U3111 (U4/107)	Balloan loop,	Marybank
U3005 (U4/25)	Marybank	Fairburn loop
U2582 (U3/75)	Munlochy – A832 -	Knockbain Mains
C1027	Munlochy	Easter Suddie
C1027	Belmaduthy via Killen	Blackstand
C1031 C1035 (C9)	Avoch via Templands, plus	Fortrose
(5)	Templands Spur	10111030
U2566 (U3/64)	Old Mill Road, Avoch	School (treat Community
02300 (03/04)	Old Willi Road, Avocii	centre car park).
		Munlochy
U2584	Knockbain Mains	ividinocity
U2585 (U3/78)	Belmaduthy	Tore
Academy Street, Fortrose	Deimauutiiy	1016
Ness Road, Fortrose		
Deans Road, Fortrose		

U2524/5	Fortrose	Raddery Loop
B9162	Tore	Artafallie
U2172	Artafallie	Coldwells
Ardnagrask Mains		
U2596/2598/2599	A9 Drumsmittal-Drynie	Kilmuir
U2607	North Kessock Pier	A9
U3006	Ord Distillery	Marybank
U3060	A835 Junction	Knockfarrel
U3121	Craigdarroch	
U3113	Torview, Contin	
C1071	Docharty	Achterneed
Kinellan Drive, Strathpeffer		
U1446	Fearn Station –	Crossroads
	Knochnahar Rd. Newton	
U2638	Drynie Park	
U2642	Newmore	Ferintosh
U2640	Fettes Crossroads	Kilcoy
C1083	Torridon	Diabeg
C1099	Sheildaig Loop Road	
C1087	Toscaig via Bealach na Na	Tornapress
C1096	Lochcarron	Strome Junction
U3720	Strome	Ardneaskan
C1091	Applecross Junction	Kinloch Junction
B8057	Poolewe	Cove
C1079	Aultbea	Mellon Charles
B8021	Gairloch Strath	Melvaig
C1075	Laide	Opinan
B8056	Kerry Bridge	Red Point
	Achiltibuie Depot via	Polglass
	Badenscallie Junction	
C1047	Polglass	Drumrunie Junction
U3366	Reiff Loop Road	
U3387	Reiff	
	Braes, Ullapool	
U5066	Corry Heights, Ullapool	
C1055	Inverbroom Bridge	Loggie









Winter Maintenance Route Priorities - Lochalsh Issue 1.0 Rev 1 Date 2nd Aug 2013

