

Agenda Item	5
Report No	HC/20/19

## Performance against the Highland Local Policing Plan 2017-20

### Report by the Highland Local Policing Commander – Chief Superintendent George Macdonald

#### Summary

To provide an update to Committee Members on the progress with reference to the objectives outlined in the Highland 2017-20 Policing Plan.

#### 1. Performance

- 1.1 Crime in the Highland area has decreased in comparison to 2017/18; Recorded Class 1-4 Crimes have decreased from 5740 (2017/18) compared to 5223 (2018/19) - a decrease of 9.0%.

The Performance in Highland remained strong with an overall detection rate of 68.3% (Class 1-5 Crimes) for 2018/19.

Class 1- Crimes of Violence: 2.2% increase from 2017/18 (213 compared to 218).

Class 2- Sexual Crimes: 14% increase from 2017/18 (511 compared to 595).

Class 3- Crimes of Dishonesty: 8.2% reduction from 2017/18 (3207 compared to 2944).

Class 4- Fire-raising, Malicious Mischief: 18.9% reduction from the previous year (1809 compared to 1466).

Class 5- Other Crimes: 4.2% reduction from 2016/17 (2480 compared to 2374).

- 1.2 A summary of the current performance against the 2017-20 Highland Local Policing Plan objectives is at Appendix 1. The period covered by the report is as at 31 March 2019 unless stated otherwise.

**Recommendation:** It is recommended that members scrutinise:

1. Local performance report against Highland Policing Plan Objectives- April 2018- March 2019.

**Chief Superintendent George Macdonald**  
**Highland and Island Divisional Commander**  
**18 June 2019**

Appendix 1: Performance report against Policing Plan Objectives- April 2018 – March 2019.

## HIGHLAND PERFORMANCE AGAINST LOCAL POLICING PLAN 2017/20

01 April 2018 – 31 March 2019

### PRIORITY – Road Safety and Road Crime

**Intention - With Partners, enhance Road Safety across the Highland Area**

**Objective – With Partners, deliver a Road Safety Strategy which focuses on: Challenging Driver Behaviour; Education at the road side and elsewhere; Detection of offences linked to contributing factors of Fatal and Serious Road Collisions; and collectively reducing potential harm.**

Target	Baseline 5 Year Average	Baseline 3 Year Average	YTD 2017/18	YTD 2018/19	YTD Variation	Context/Narrative
Reduce the number of people killed on the roads in Highland.			15	21	5	15 fatal road traffic collisions over the reporting year.
Increase the number of people detected for drink / drug driving offences	356.2	361.3	380	377	-3	Number above 5 year and 3 year average
Increase the number of people detected for speeding.	4,473.2	4,557.3	4,049	3,679	-370	More than 50 drivers were detected speeding near schools - enforcement was carried out near a number of schools in Inverness and North area commands.
Increase the number of people detected for mobile phone offences.	520.0	423.3	225	152	-73	
Increase the number of people detected for seat belt offences	679.0	548.7	348	175	-173	
Prevention and Intervention Activity including Driving Ambition	<p><b>Driving Ambition</b> aimed at older pupils in S5 and S6 delivered to secondary schools in the Highlands). Further sessions scheduled for this reporting year. This initiative is further complimented by <b>Safe Highlanders</b> - a multi-agency event promoting community safety including road safety, health and crime prevention to pupils. After the event children become more aware of personal safety. Potentially, they avoid becoming victims of crime and understand how to react to emergency situations and their chances of becoming a good citizen increases. Sessions took place across throughout the Highlands including Inverness, Sutherland and</p>					

	<p>Caithness and Badenoch during 2018-19.</p> <p>Safe Driving in the North is a health and safety focussed event organised by Highland Construction Training Group and funded by Construction Industry Training Board. This event raised awareness and provided practical training on how to deal with potentially hazardous conditions on major roads in the Highlands and is aimed at construction apprentices and staff. Police and SFRS contributed to the event by providing advice and carrying out practical demonstrations.</p>
<p>Road Traffic Operations/Campaigns</p>	<p><b>Rider Refinement North</b> - 'Rider Refinement North' is a one day course, which has been part funded by Transport Scotland's Road Safety Framework Fund. During 2018, 6 Rider Refinement North days were run in Highland between May and October resulting in 61 riders participating over the 6 days. Positive feedback received with 90% of participants saying they were 'very satisfied' with the course and a 99% satisfaction rate.</p> <p>Looking forward over the next few months, 7 days are planned for Highland with 84 places available – Invergordon 21 July, 15 September 2019 and Inverness 11 August, 22 September and 6 October 2019. Please email <a href="mailto:operationriderrefinement@scotland.pnn.police.uk">operationriderrefinement@scotland.pnn.police.uk</a> for more information and to book a place.</p> <p><b>Operation Cedar - Operation CEDAR (Challenge, Educate, Detect and Reduce)</b> builds on established practices and will continue to focus on various agencies working in partnership to reduce the number of people killed and seriously injured in the area. Operation CEDAR involves proactive multi-agency enforcement operations on the roads, which sits alongside education activity and is aimed at improving the behaviour of drivers of all ages behind the wheel.</p> <p>Partner agencies continue to work together to gain a greater understanding of the factors which could be used to improve the safety of everyone on the roads and together respond to these issues.</p>

**Festive Safety Campaign 2018** – This commenced at 0700 hours Saturday 1 December 2018 and ran for a period of 4 weeks until 0700 hours Tuesday 1 January 2019.

Area Command	Report to PF Drink/Drug driving
Inverness	5
South	2
North	14

**Operation Close Pass** – Cyclists are welcome visitors to the Highland and Islands, they contribute to the local economies and in addition, urban cycling whether for leisure or commuting is becoming increasingly more popular throughout Highland and Islands. Operation Close Pass encourages motorists to give consideration to cyclists when passing and respect their status as vulnerable road users. Sessions are scheduled to take place during June 2019.

**Keep Left Campaign** – This campaign encourages safer driving in the Highlands and is especially aimed towards foreign drivers. Please follow link for more information - <https://www.roadwise.co.uk/2019/04/12/keep-left-campaign-targets-foreign-tourists-on-highland-roads>

## PRIORITY – Violence, Disorder and Anti-social Behaviour including Alcohol and Drugs Misuse

**Intention – With partners, better understand the causes to prevent and reduce instances of Anti-social Behaviour, Violence and Disorder to enhance community safety across the Highland Area**

**Objective – Work with partners to share information, support Education, Prevention, Diversionary and Enforcement Measures linked to harmful alcohol consumption; maintain robust procedures around licensed premises; support victims of violent crime by working with partners to improve service provision and prevent repeat victimisation.**

Target	Baseline 5 Year Average	Baseline 3 Year Average	YTD 2017/18	YTD 2018/19	YTD Variation	Context/Narrative
Licensed Premises Checks			7913	9739	1826	18% increase in licensed premises checks. This correlates with a reduction in disorder and violence.  12% of all licensed premises checks carried out in Police Scotland (9739 of 54024 checks)
Increase the number of <b>positive</b> stop searches/ confiscations for those possessing alcohol.						See Stop and Search details at Antisocial Behaviour / Disorder section below
Increase the number of <b>positive</b> stop searches/ confiscations for those possessing drugs.						
Increase the number of offences reported for the supply and possession of drugs.	1,270.6	1,399.7	1,463	1,464	1	In addition 57 suspect packages seized from post offices/sorting offices in the Highlands and Islands
Supply of Drugs			126	165	39	
Drug Deaths			28	42	14	Highland data reflects national trend in increase of drug deaths.

Reduce the number of Breach of the Peace/Threatening, Abusive behaviour Crimes		1661.6	1,649	1,569	-80	92.2% detection rate and reduction on 3 year average.
Reduce the occurrences of common assault	2,342.2	2,308.7	2,178	1,999	-179	76.3% detection rate. Figure well below 5 year and 3 year average.
Reduce instances of serious assault	106.6	141.0	134	117	-17	89.7% detection rate. Figure well below 3 year average.
Reduce instances of robbery	23.6	27.0	16	36	20	66.7% detection rate.
Reduce the number of premises currently escalated to Stage 3 noisy behaviour through Operation Notebook.				0		Police continue to work closely with partnership agencies and a multi-agency robust response to instances of antisocial behaviour. Through early intervention, there are no Stage 3 Notebook addresses.  Joint visits regularly conducted reinforcing the message that any form of Anti-social behaviour will not be tolerated.
Number of antisocial behaviour orders in place.				4		
Reduce the incidents of vandalism	1,694.8	1,725.0	1,717	1,385	-322	18.2% reduction on 5 year average.
In relation to vehicles; increase the use of antisocial behaviour warnings.				44		Issued to drivers using their vehicles in an improper manner, increasing danger on the road and causing alarm, annoyance or distress to members of the public.
In relation to vehicles; increase the number of vehicles seizures for antisocial behaviour				3		
Prevention and Intervention Activity	<p><b>Operation Keeva</b> – This Lochaber initiative concentrated on supporting licensees and inhibiting drug dealing within licensed premises. By offering education and support to licensees as well as reminding them of their responsibilities as license holders, Police Scotland worked in partnership and rolled out an education, support and enforcement programme. This has further developed across the Division and area commands have embraced Operation Keeva and tailored it to the needs of specific issues in their own areas.</p> <p><b>North Highland</b> - Under the umbrella of the Community Partnership Police Scotland N Division instigated a co-ordinated multi agency approach in relation to the increasing reports of anti-social behaviour in the Ross and Cromarty area. This involved SFRS, Community wardens, Youth Action Team, British Transport Police as well as local policing resources. Following a community meeting and meetings with elected members a</p>					

	<p>number of individuals within communities began working together with youths in relation to various diversionary activities. Looking forward, planning is ongoing to ensure a robust pro-active approach in order to inhibit this sort of behaviour at a very early stage. Best practice in relation to this will be identified and shared throughout Area Commands in N Division.</p> <p><b><u>Choices for Life</u></b> - Police Scotland initiative aimed at raising awareness amongst young people aged 11-18, about the dangers of smoking, alcohol and drugs as well as online safety and advice on how to deal with negative peer pressure. Sessions took place in Caithness.</p>
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**Violence, Disorder & Antisocial Behaviour - Stop and Searches**

		April 2018 – March 2019	April 2018 – March 2019
	Number of stop and searches conducted (total)	2082	836 (40%)
	Number of statutory stop and searches conducted	-	-
	Number of consensual stop and searches conducted	-	-
	Number of consensual stop and searches refused	-	-
	Number of seizures made	44	

**Positive Stop Search** - A positive stop and search is when an item is recovered where possession of same implies criminality on the part of the individual being searched or any other; or potentially compromises the safety of that individual or another.

A **seizure** occurs when - alcohol, and/or; tobacco product, and/or; cigarette papers are surrendered, or are removed from an individual by a Police Officer, for the purpose of safeguarding the health and well-being of that individual or any other, in circumstances where the stop and search tactic has NOT been utilised and no physical search of an individual has taken place.



## PRIORITY – Acquisitive Crime

**Intention – With Partners and Communities, prevent instances of acquisitive crime across the Highland area**

**Objective – With Partners, share information, support education, prevention, diversionary and enforcement activity linked to acquisitive crime; develop work with targets – recidivist offenders to reduce reoffending linked to acquisitive crime e.g. Persistent Offenders programme; enhance the use of all media platforms to raise awareness of local and national preventative initiatives.**

Target	Baseline 5 Year Average	Baseline 3 Year Average	YTD 2017/18	YTD 2018/19	YTD Variation	Context/Narrative
<p>Reduce the number of Theft by Housebreaking</p> <p>Dwelling House – house used or fit for domestic purpose                      Non Dwelling – all roofed buildings used for domestic purpose other than dwellings                      Other – all roofed buildings not used for residential or domestic purposes i.e. commercial premises</p>	352.4	300.0	285	230	-55	19.2% reduction on previous year and 34.7% reduction on 5 year average.
			92	108	16	
			60	35	-25	
			133	87	-46	
Reduce number of theft by shoplifting	675.8	711.7	901	1,105	204	High detection rate of 83.6%
Reduce number of motor vehicle crime	308.0	320.3	293	205	-88	33.4% reduction on five year average. Consistent year on year reduction.

Prevention and Intervention Activity	<p><b><u>The Banking Protocol</u></b> is an initiative between the police, banking institutions &amp; Trading Standards. Its aim is at the earliest opportunity to identify vulnerable victims who are in the process of being defrauded of funds from their bank accounts by unscrupulous criminals and to intervene to prevent these crimes. The Protocol is designed to provide a standardised method for how these concerns are dealt with and reported to police and to stop multiple victimisation. This protocol commenced nationally and in the Highland region during March 2017. Since then financial institutions have embraced this protocol and as a result during the last reporting year Highland and Islands have recorded over £679,000 in prevented loss.</p> <p>This is further complimented by <b><u>Shut out Scammers</u></b> - this new campaign is a rebrand of 'Operation Monarda' and primarily focusses on doorstep crime prevention, as well as other scams that have a detrimental impact on householders including mail, telephone and online. Police Scotland Highland and Islands worked closely with a variety of partners including; Trading Standards, Citizens Advice, Neighbourhood Watch Scotland, Crimestoppers, Scottish Fire and Rescue and Victim Support amongst others, in order to maximise opportunities to promote prevention advice across the country and to increase public engagement in the hope of raising awareness of this widely under reported crime.</p>
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## PRIORITY – Protecting People at Risk of Harm

**Intention – Protect people at risk of harm**

**Objective – With Partners and as corporate parents we will deliver the C.H.A.M.P.S (Highland Champion Board) strategy; with Partners we will focus on safeguarding communities; with Partners we will address emerging issues through Prevention and Intervention**

Target	Baseline 5 Year Average	Baseline 3 Year Average	YTD 2017/18	YTD 2018/19	YTD Variation	Context/Narrative																		
Number of sexual crimes	491.8	549.3	511	595	84	This figure includes non-recent offences																		
Number of domestic crimes			1,147	1,050	-97	68.9% detection rate.																		
Increase in reporting of Hate crimes			105	124	19	78.2% detection rate. Slight increase attributed to increased confidence in reporting.																		
Missing Persons	<p>Police Scotland takes every report of a missing person seriously and investigates appropriately with access to local, regional and national specialist resources. Missing persons investigations are a core part of local policing and it is local officers who undertake all investigations, supported by specialist colleagues where necessary. Further, each Division including N Division has an allocated Missing Persons Co-ordinator who advises on operational and preventative approaches.</p> <table border="1"> <thead> <tr> <th>Number of Missing Person Investigations</th> <th>17/18</th> <th>18/19</th> </tr> </thead> <tbody> <tr> <td>Adult</td> <td>252</td> <td>388</td> </tr> <tr> <td>Cared for Adult</td> <td>112</td> <td>32</td> </tr> <tr> <td>Care Experienced Child</td> <td>399</td> <td>437</td> </tr> <tr> <td>Child</td> <td>368</td> <td>415</td> </tr> <tr> <td>Total</td> <td>1131</td> <td>1272</td> </tr> </tbody> </table> <p>Note: the Police Scotland National Missing Persons Database definition of a child changed from &lt;16 in 2016/17 to &lt;18 in 2017/18 to reflect the changes introduced by the Criminal Justice (Scotland) Act 2016.</p>						Number of Missing Person Investigations	17/18	18/19	Adult	252	388	Cared for Adult	112	32	Care Experienced Child	399	437	Child	368	415	Total	1131	1272
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	<p>N Division has seen an 11.0% increase in missing persons over the last reporting year. Over the last reporting year, each area command have appointed a local police liaison officer who maintains contact and liaison with the residential units in the area. This role has developed and regular contact has built a good relationship with residential unit(s). Where required this officer also works in conjunction with the missing person co-ordinator who similarly enjoys a good working relationship with residential units.</p> <p>Looking forward, we anticipate the roll out of Remote Pilot Aircraft System (RPAS), a drone type device, which will assist in Missing Person investigations. Further, we now have access to the National Missing Persons Application which greatly enhances our ability to manage missing person enquiries and protect the most vulnerable. Responding to reports of missing persons represents one of the biggest demands on policing resources. As missing persons are highly likely to travel across police divisions and legacy force areas, the risks associated with tasking and management of missing person investigations are very high.</p> <p>The National Missing Persons Application will provide investigating officers with access to all relevant information relating to a multi-area investigation. It has the ability to record where the missing person was last seen, where traced and plot these points on the map. In addition, where a missing person has gone missing repeatedly, functionality exists to plot all previously traced locations on the map.</p>
Prevention and Intervention Activity	<p><b><u>Operation Portrait</u></b> - Operation Portrait' is the Divisional response to Child Sexual Exploitation (CSE), a form of child sexual abuse in which a person, of any age, takes advantage of a power imbalance to force or entice a child into engaging in sexual activity in return for something received by the child and/or those perpetrating or facilitating the abuse. By promoting awareness and focusing activities, N Division will ensure best practice and an increased understanding of CSE risk factors and indicators in relation to our roles and responsibilities for these children as their Corporate Parent. Working with partners we will continue to protect our children and young people in the Highlands.</p> <p><b><u>Hate Free Highland Conversation Café</u></b> - This event took place within UHI during October and featured a market place of stall holders offering information on support available to victim(s) of hate crime, awareness raising via workshop/information sessions as well as providing networking opportunities. This event was organised with the Deaf Community in mind and several BSL interpreters were available on the day to assist. Invitations were sent out across the Highlands.</p> <p><b><u>Keep Safe</u></b> - Keep Safe was launched within Inverness city centre shopping centre and has featured in previous performance reports. The initiative works by providing Keep Safe places across the shopping centre which offers support and assistance to anyone feeling lost, vulnerable, frightened or who has become a victim of crime. This includes elderly, disabled and vulnerable people. Several premises in Inverness both in the City centre and out with now have "Keep Safe" status. A phased roll out is now taking place across the wider Highlands.</p>

**Suicide Intervention and Prevention Programme (SIPP)** – Delivered through the Highland Community Planning Partnership. Suicide is a sensitive subject, which will have touched many if not all of us. It's everyone's responsibility, and by spreading awareness we aim to break down stigma, encourage honest talk and good listening, and ultimately enable more people who feel distressed or suicidal to seek and receive help. This course is being delivered by and offered to staff of the various member organisations of Highland Community Planning Partnership. These include Highland Council, NHS, Fire, Police, Highlands & Islands Enterprise, UHI, Scottish Natural Heritage and Third Sector. Current Scottish Government Policy has an aim to reduce suicides by 20%. Please see links below and feel free to share them with friends, family and beyond –

[Ask, tell, save a life: every life matters animation.](#)

[Ask, tell, have a healthy conversation animation.](#)

[Ask, tell, look after your mental health.](#)

## **PRIORITY – Serious & Organised Crime**

**Intention – With Partners, reduce the threat, risk and harm caused by Serious Organised Crime**

**Objective – With Partners work to safeguard the Highland area by taking all opportunities to prevent crime and make the Highland area a hostile environment for Serious & Organised Crime Groups; to improve outcomes for individuals and communities and reduce offending through prevention, early intervention and diversion; in support of our Partners in the Local Authority and NHS via the Highland Alcohol and Drug Partnership Strategy we will direct those who are substance dependant towards recovery through prevention, treatment and support services; with Partners work to reduce the instances of substance misuse in our communities**

Serious & Organised Crime	<p>Over the last reporting year, 9 significant nominals were sentenced to a total of 194 months for their involvement in the supply and distribution of drugs. All subjects were the focus of targeted activity resulting in significant cash and drug seizures and revealing further lines of enquiry currently being developed. Information and intelligence submitted by communities in the Inverness and Highland area is always well received and actioned appropriately by Police.</p> <p>Over the last reporting year, 143 individuals were arrested for supply of drugs resulting in 215 charges and 1048 individuals were charged with possession type offences totalling 1519.</p> <p>Approximately £2,500,000 (street value) of drugs were seized within the Division while £1,440,396 of cash and assets were seized.</p>
Prevention and Intervention Activity	<p><b>County Lines</b> - when criminals from major cities such as Liverpool, Manchester, London and Birmingham are expanding their drug networks to other areas, bringing with it serious criminal behaviour such as violence, exploitation and abuse. The term County Lines refers to the use of a single telephone number to order drugs, operated from outside the local area. They often set up a base in a rural area for a short time, taking over the home of a vulnerable person by 'cuckooing' and use adults and children to act as drug runners. Preventions and Interventions delivered advisory presentations to Partner agencies including Housing, Social Work and NHS.</p> <p>Police Scotland has relaunched an awareness-raising initiative aimed at preventing young people from falling into a life of crime. Working in partnership with the Scottish Government, police have devised an educational pack for young people that shows the devastating effects of Serious Organised Crime.</p> <p><b>"The Slide"</b> is a specially-created film detailing a young man's downward spiral into criminality from his teenage years into early adult life. After watching each film scene, attendees participate in a range of discussions to promote positive lifestyle choices and discuss the consequences of becoming involved in crime.</p>

	<p>The vast majority of Highland's youth will never commit a criminal offence, or have any negative engagement with the criminal justice system. However, it is essential that we work closely with our partners to deter young people from making bad decisions, which can seriously impact upon their future. Planning discussions took place with Highland secondary schools to run "The Slide" sessions.</p>
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## **PRIORITY – Counter Terrorism & Domestic Extremism**

**Intention – Support the delivery of the CONTEST strategy to reduce the threat posed by terrorism and domestic extremism**

**Objective – Strengthen PREVENT work with Partners and institutions; with Partners, support individuals who are vulnerable to terrorism and violent extremism; strengthen PREVENT work in relation to the internet and Social Media; Effective Multi-agency planning in respect of Counter Terrorism is taking place; Develop our ability to respond effectively to any terrorist attack (with a specific focus on emerging high-risk threats, and specialist capabilities).**

Counter Terrorism & Domestic Extremism	WRAP (Workshop to Raise Awareness of Prevent) The workshop covers issues such as crime, normal social processes that are used to influence and manipulate, case studies that cut across the spectrum of extremism, terrorist ideologies and factors which may contribute to an individual's susceptibility to a terrorist ideology.
Prevention & Intervention Activity	In particular, it seeks to support them to recognise that using their existing expertise and professional judgement, they may be able to recognise potentially vulnerable individuals who may be susceptible to being persuaded by an extremist or terrorist ideology. Workshops delivered to partners across the Highlands.  ACT Now delivered to schools across the Highlands.