

N Division Mobile Working

Traditionally, for front line police officers, it has been necessary to do administrative tasks by using desktop computers. But, as technology advances, it is no longer the only way information can be accessed, and the Mobile Working project has been established to utilise emerging digital technologies and deliver mobility to the force.

Working alongside the Core Operational Solutions project, Mobile Working aims to be at the forefront of leading Police Scotland into a more digitally focussed and enabled service by moving away from more traditional data and information resources.

Police Scotland are working to introduce policing applications to mobile devices, which will provide police officers with remote access to vital information, whilst out on duty.

The functionality aims to serve officers, regardless of the varying circumstance within which they'll be using the devices, providing access to systems which are currently only available on desktops and laptops. This will reduce their time spent relying on desktop computers and contribute to spending more time out in the communities.

Mobile Working will be particularly beneficial for community facing officers in responding to incidents and engaging directly with victims and witnesses in the initial stages of police involvement.

Mobile Working will increase officers' time working with the public and on incidents by reducing the time currently spent repeatedly returning to police stations to use desktop applications and increasing officer visibility, engagement and accessibility to the public.

A contract has been issued based upon best access to 4G coverage.

Mobile working is scheduled for roll out in N Division during autumn 2019.