

<b>Agenda Item</b>	<b>5</b>
<b>Report No</b>	<b>CIA/35/19</b>

## **HIGHLAND COUNCIL**

**Committee:** Inverness Area Committee

**Date:** 29 August 2019

**Report Title:** **Police – Area Performance Summary Report**

**Report By:** Chief Inspector Colin Gough, Area Commander

### **1. Purpose/Executive Summary**

- 1.1 To provide an update to Committee Board on the progress with reference to the objectives outlined in the Highland Policing Plan 2017-2020.

### **2. Recommendations**

- 2.1 Members are invited to note:
- i. Progress made against the objectives set within the Highland and Islands Local Policing Plan 2017-2020 Year 2 and first quarter of Year 3, attached as Annex A to this report, for the period covering 1 April 2018- 30 June 2019.

### **3. Report Format – Police Area Performance Summary Report**

- 3.1 Highland Council have moved towards more detailed reporting of Police Performance at a local level. With this in mind, this is a good opportunity to revise the format of reporting and the attached document at Annexe A has been drafted with a view to doing this.
- 3.2 This document will now cover all priorities featured in the local Policing Plan and evidence Prevention and Intervention work corresponding to each of the policing priorities, provide local narrative in relation to Serious and Organised Crime and Counter Terrorism.

Further there is an additional paper for the interest of elected members. This paper gives further information in relation to the mobile working initiative.

#### **4. Implications**

4.1 Resource – There are no immediate resource applications arising from this noting report

4.2 Legal – There are no immediate legal implications arising from this noting report.

Community (Equality, Poverty and Rural) – There are no immediate community implications arising from this noting report.

Climate Change/Carbon Clever – There are no immediate implications arising from this noting report.

Risk – There are no immediate implications arising from this noting report.

Gaelic – There are no immediate implications arising from this noting report.

Designation: Area Commander

Date: 7 August 2019

Author: Chief Inspector Colin Gough

Background Papers: Progress made against the objectives set within the Highland

Policing plan 2017- 20, Year 2 and 3, covering 1 April 2018 – 30 June 2019.

Additional Paper entitled Introduction to Mobile Working

## INVERNESS - PERFORMANCE AGAINST LOCAL POLICING PLAN 2017/20

### **PRIORITY – Road Safety and Road Crime**

**Intention** – Whilst working with Partners, enhance Road Safety across the Highland Area

**Objective** – Whilst working with Partners, deliver a Road Safety Strategy which focuses on: Challenging Driver Behaviour; Education at the road side and elsewhere; Detection of offences linked to contributing factors of Fatal and Serious Road Collisions; and collectively reducing potential harm.

### **PRIORITY – Violence, Disorder and Anti-social Behaviour including Alcohol and Drugs Misuse**

**Intention** – With partners, better understand the causes to prevent and reduce instances of Anti-social Behaviour, Violence and Disorder to enhance community safety across the Highland Area

**Objective** – Work with partners to share information, support Education, Prevention, Diversionary and Enforcement Measures linked to harmful alcohol consumption; maintain robust procedures around licensed premises; support victims of violent crime by working with partners to improve service provision and prevent repeat victimisation.

### **Violence, Disorder & Antisocial Behaviour - Stop and Searches**

### **PRIORITY – Acquisitive Crime**

**Intention** – With Partners and Communities, prevent instances of acquisitive crime across the Highland area

**Objective** – With Partners, share information, support education, prevention, diversionary and enforcement activity linked to acquisitive crime; develop work with targets - recidivist offenders - to reduce reoffending linked to acquisitive crime e.g. Persistent Offenders programme; enhance the use of all media platforms to raise awareness of local and national preventative initiatives.

## **PRIORITY – Protecting People at Risk of Harm**

**Intention** – Protect people at risk of harm

**Objective** – With Partners we will focus on safeguarding communities; with Partners we will address emerging issues through Prevention and Intervention

## **PRIORITY – Serious & Organised Crime**

**Intention** – With Partners, reduce the threat, risk and harm caused by Serious Organised Crime

**Objective** – With Partners work to safeguard the Highland area by taking all opportunities to prevent crime and make the Highland area a hostile environment for Serious & Organised Crime Groups; to improve outcomes for individuals and communities and reduce offending through prevention, early intervention and diversion; in support of our Partners in the Local Authority and NHS via the Highland Alcohol and Drug Partnership Strategy we will direct those who are substance dependant towards recovery through prevention, treatment and support services; with Partners work to reduce the instances of substance misuse in our communities

## **PRIORITY – Counter Terrorism & Domestic Extremism**

**Intention** – Support the delivery of the CONTEST strategy to reduce the threat posed by terrorism and domestic extremism

**Objective** – Strengthen PREVENT work with Partners and institutions; with Partners, support individuals who are vulnerable to terrorism and violent extremism; strengthen PREVENT work in relation to the internet and Social Media; Effective Multi-agency planning in respect of Counter Terrorism is taking place; Develop our ability to response effectively to any terrorist attack (with a specific focus on emerging high-risk threats, and specialist capabilities).

**INVERNESS - PERFORMANCE AGAINST LOCAL POLICING PLAN 2017/20**

<b>PRIORITY – Road Safety and Road Crime</b>		<b><u>April 2019 – June 2019</u></b>			
<b>Target</b>		<b>YTD 2018/19</b>	<b>YTD 2019/20</b>	<b>YTD Variation</b>	<b>Context/Narrative</b>
Reduce the number of people killed on the roads in the Inverness area command.		1	2	1	A862 at Inchberry – One vehicle RTC. The driver was pronounced dead at the scene B861 at Culduthel Road, Inverness – One vehicle RTC. The motorcyclist was pronounced dead at the scene.
Number of people detected for drink / drug driving offences	Inverness Area Command – Due to system configurations these figures are not available at multi-member ward level.	28	21	-7	
Number of people detected for speeding.		272	107	-165	<a href="#">See Appendix A for breakdown</a>
Number of people detected for mobile phone offences.		42	14	-28	
Number of people detected for seat belt offences		40	11	-29	

<b>PRIORITY – Road Safety and Road Crime</b>		<b><u>April 2018 – March 2019</u></b>			
<b>Target</b>		<b>YTD 2017/18</b>	<b>YTD 2018/19</b>	<b>YTD Variation</b>	<b>Context/Narrative</b>
Reduce the number of people killed on the roads in the Inverness area command.		3	4	1	B851 at Farr – One vehicle RTC. Passenger pronounced dead at the scene Carsegate Road/Carse Road Junction, Inverness - Two vehicle RTC. Driver of one vehicle conveyed to hospital and died later from injury sustained. A9 (S) Slip road, Raigmore Interchange – One vehicle, pedestrian RTC. Pedestrian pronounced dead at the scene.

					A82 at Dochgarroch – Two vehicle RTC. The driver of one vehicle being pronounced dead at the scene.
Number of people detected for drink / drug driving offences	Inverness Area Command – Due to system configurations these figures are not available at multi-member ward level.	138	124	-14	
Number of people detected for speeding.		927	776	-151	
Number of people detected for mobile phone offences.		117	86	-31	
Number of people detected for seat belt offences		132	65	-67	
Prevention and Intervention Activity	<p><b>Driving Ambition</b> aimed at older pupils in S5 and S6 delivered to secondary schools in the Highlands) and delivered to Charleston Academy. Further sessions scheduled for this reporting year in other secondary schools in Inverness.</p> <p>This initiative is further complimented by <b>Safe Highlanders</b> - a multi-agency event promoting community safety including road safety, health and crime prevention to pupils. After the event children become more aware of personal safety. Potentially, they avoid becoming victims of crime and understand how to react to emergency situations and their chances of becoming a good citizen increases. Sessions took place across throughout the Highlands including Inverness, during 2018-19.</p> <p>Safe Driving in the North is a health and safety focussed event organised by Highland Construction Training Group and funded by Construction Industry Training Board. This event raised awareness and provided practical training on how to deal with potentially hazardous conditions on major roads in the Highlands and is aimed at construction apprentices and staff. Police and SFRS contributed to the event by providing advice and carrying out practical demonstrations.</p>				
Road Traffic Operations/Campaigns	<p><b>Rider Refinement North</b> - 'Rider Refinement North' is a one day course, which has been part funded by Transport Scotland's Road Safety Framework Fund. During 2018, 6 Rider Refinement North days were run in Highland between May and October resulting in 61 riders participating over the 6 days. Positive feedback received with 90% of participants saying they were 'very satisfied' with the course and a 99% satisfaction rate.</p> <p>Looking forward over the next few months, 7 days are planned for Highland with 84 places available – Invergordon 21 July, 15 September 2019 and Inverness 11 August, 22 September and 6 October 2019. Please email <a href="mailto:operationriderrefinement@scotland.pnn.police.uk">operationriderrefinement@scotland.pnn.police.uk</a> for more information and to book a place.</p> <p><b>Operation Cedar - Operation CEDAR (Challenge, Educate, Detect and Reduce)</b> builds on established practices and will continue to focus on various agencies working in partnership to reduce the number of people killed and seriously injured in the area. Operation CEDAR involves proactive multi-agency enforcement operations on the roads, which sits alongside education activity and is aimed at improving the behaviour of drivers of all ages behind the wheel.</p> <p>Partner agencies continue to work together to gain a greater understanding of the factors which could be used to improve the safety of everyone on the roads and together respond to these issues.</p> <p><b>Keep Left Campaign</b> – This campaign encourages safer driving in the Highlands and is especially aimed towards foreign drivers. Please follow link for more information - <a href="https://www.roadwise.co.uk/2019/04/12/keep-left-campaign-targets-foreign-tourists-on-highland-roads">https://www.roadwise.co.uk/2019/04/12/keep-left-campaign-targets-foreign-tourists-on-highland-roads</a></p>				

	<p><b>Lose the Blinkers</b> - The 'Lose the Blinkers' campaign is aimed at all road users, with particular emphasis on the urban fringes of large towns and cities, where many horse riders stable their horses, and exercise them in the evenings and at weekends. Information session delivered to British Horse Society event, 60 in attendance.</p>
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**PRIORITY – Violence, Disorder and Anti-social Behaviour including Alcohol and Drugs Misuse**

**April 2019 – June 2019**

Target	Baseline 5 Year Average	Baseline 3 Year Average	YTD 2018/19	YTD 2019/20	YTD Variation	Context/Narrative
Licensed Premises Checks			1059	626	-433	Ongoing contact and liaison with licensed premises
Increase the number of <b>positive</b> stop searches/ confiscations for those possessing alcohol.						See Stop and Search details at Antisocial Behaviour / Disorder section below
Increase the number of <b>positive</b> stop searches/ confiscations for those possessing drugs.						
Increase the number of offences reported for the supply or being concerned with the supply of drugs.	27.6	33.6	16	21	5	23% increase in detections
Drug Deaths			5	2	-3	Reduction on same period last year
Reduce the number of Breach of the Peace/Threatening, Abusive behaviour Crimes	232	213	191	198	7	Slight increase, however still well below 5 year and 3 year average
Reduce the occurrences of common assault	276.4	239.6	255	247	-8	Slight reduction, well below 5 year average
Reduce the number of premises currently escalated to Stage 3 noisy behaviour through Operation Notebook.				0		Police continue to work closely with partnership agencies and a multi-agency robust response to instances of antisocial behaviour. Through early intervention, there are no Stage 3 Notebook addresses.
Number of antisocial behaviour orders in place.				2		



Reduce the incidents of vandalism	170	182.3	142	121	-21	Reduction on same period last year, well below 5 year and 3 year average
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<b>PRIORITY – Violence, Disorder and Anti-social Behaviour including Alcohol and Drugs Misuse</b>	<b><u>April 2018 – March 2019</u></b>
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Target	Baseline 5 Year Average	Baseline 3 Year Average	YTD 2017/18	YTD 2018/19	YTD Variation	Context/Narrative	
Licensed Premises Checks			2349	3278	929	28% increase in checks, ongoing liaison with licensed premises	
Increase the number of <b>positive</b> stop searches/ confiscations for those possessing alcohol.							See Stop and Search details at Antisocial Behaviour / Disorder section below
Increase the number of <b>positive</b> stop searches/ confiscations for those possessing drugs.							
Increase the number of offences reported for the supply or being concerned with the supply of drugs.	104.2	118.3	98	74	-24		
Drug Deaths			16	19	3	Reflects national trend	
Reduce the number of Breach of the Peace/Threatening, Abusive behaviour Crimes	983.8	919.3	808	769	-39	4.8% reduction on previous year. Figure well below 5 year and 3 year average	
Reduce the occurrences of common assault	1099.4	1054.6	977	936	-41	4.1% reduction on previous year. Figure well below 5 year and 3 year average	
Reduce the number of premises currently escalated to Stage 3 noisy behaviour through Operation Notebook.				0			
Number of antisocial behaviour orders in place.				2			

Reduce the incidents of vandalism	665.8	706.6	702	509	-193	27.4% reduction on previous year. Figure well below 5 year and 3 year average
Prevention and Intervention Activity	<p><b>Operation Keeva</b> – This Lochaber initiative concentrated on supporting licensees and inhibiting drug dealing within licensed premises. By offering education and support to licensees as well as reminding them of their responsibilities as license holders, Police Scotland worked in partnership and rolled out an education, support and enforcement programme. This has further developed across the Division and area commands have embraced Operation Keeva and tailored it to the needs of specific issues in their own areas. In Inverness drugs awareness education and information sessions have been delivered to students at UHI, Forestry while similar sessions have been delivered to staff at Charleston Academy.</p> <p>Early planning in connection with an up and coming seminar to be delivered jointly by Police and HADP. This seminar is anticipated to provide elected members with further information and understanding of the issues relating to long-term multi-generational drugs misuse and the possible diversions/assistance communities can provide to support persons in recovery.</p>					

Violence, Disorder & Antisocial Behaviour - Stop and Searches		
<b><u>April 2019 – June 2019</u></b>	April 2019 – June 2019	April 2019 – June 2019
Number of stop and searches conducted (total)	199	109 (positive searches)
Number of statutory stop and searches conducted	-	-
Number of consensual stop and searches conducted	-	-
Number of consensual stop and searches refused	-	-
Number of seizures made	8	-

Violence, Disorder & Antisocial Behaviour - Stop and Searches		
<b><u>April 2018 – March 2019</u></b>	April 2018 – March 2019	April 2018 – March 2019
Number of stop and searches conducted (total)	747	333 (positive searches)
Number of statutory stop and searches conducted	-	-
Number of consensual stop and searches conducted	-	-
Number of consensual stop and searches refused	-	-
Number of seizures made	3	-

**Positive Stop Search** - A positive stop and search is when an item is recovered where possession of same implies criminality on the part of the individual being searched or any other; or potentially compromises the safety of that individual or another.

A **seizure** occurs when - alcohol, and/or; tobacco product, and/or; cigarette papers are surrendered, or are removed from an individual by a Police Officer, for the purpose of safeguarding the health and well-being of that individual or any other, in circumstances where the stop and search tactic has NOT been utilised and no physical search of an individual has taken place.

PRIORITY – Acquisitive Crime				<u>April 2019 – June 2019</u>		
Target	Baseline 5 Year Average	Baseline 3 Year Average	YTD 2018/19	YTD 2019/20	YTD Variation	Context/Narrative
Number of Housebreaking crime	30.2	26.6	23	28	5	Slight increase, figure below 5 year average
Number of theft by shoplifting	129.4	151.3	237	184	-53	22.3% decrease on same period last year. <a href="#">See Appendix B</a>
Number of motor vehicle crime	29.8	35.6	24	29	5	Slight increase, figure below 5 year and 3 year average

PRIORITY – Acquisitive Crime				<u>April 2018 – March 2019</u>		
Target	Baseline 5 Year Average	Baseline 3 Year Average	YTD 2017/18	YTD 2018/19	YTD Variation	Context/Narrative
Number of Housebreaking crime	150.6	124.6	100	94	-6	Slight reduction, figure well below 5 year and 3 year average
Number of theft by shoplifting	464.4	497.6	645	782	137	17.5% increase
Number of motor vehicle crime	142.2	157.6	158	95	-63	39.8% decrease, figure well below 5 year and 3 year average
Prevention and Intervention Activity	<p><b>The Banking Protocol</b> is an initiative between the police, banking institutions &amp; Trading Standards. Its aim is at the earliest opportunity to identify vulnerable victims who are in the process of being defrauded of funds from their bank accounts by unscrupulous criminals and to intervene to prevent these crimes. The Protocol is designed to provide a standardised method for how these concerns are dealt with and reported to police and to stop multiple victimisation. This</p>					

	<p>protocol commenced nationally and in the Highland region during March 2017. Since then financial institutions have embraced this protocol and as a result during the last reporting year Highland and Islands have recorded over £679,000 in prevented loss. Inverness area command saw 17 incidents where the Banking Protocol was invoked.</p> <p>This is further complimented by <b>Shut out Scammers</b> - this new campaign is a rebrand of 'Operation Monarda' and primarily focusses on doorstep crime prevention, as well as other scams that have a detrimental impact on householders including mail, telephone and online. Police Scotland Highland and Islands worked closely with a variety of partners including; Trading Standards, Citizens Advice, Neighbourhood Watch Scotland, Crimestoppers, Scottish Fire and Rescue and Victim Support amongst others, in order to maximise opportunities to promote prevention advice across the country and to increase public engagement in the hope of raising awareness of this widely under reported crime. Within Inverness Area Command police carried out several sessions at Tesco Inverness and Howdens Inverness, with Trading Standards and RBS, advising members of the public on how to deal with unwanted bogus workers. Further sessions were delivered to Dementia Resource Centre, Inverness.</p> <p><b>ATM initiative</b> – Police attended at Tesco stores, Inverness; Simpsons Garden Centre; UHI Inverness; Eastgate Centre, Inverness with a mock ATM machine in order to help the public identify warning signs in relation to skimming devices. Further awareness raising was directed at shop staff regarding carrying out ATM checks.</p>
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<b>PRIORITY – Protecting People at Risk of Harm</b>				<b><u>April 2019 – June 2019</u></b>		
Target	Baseline 5 Year Average	Baseline 3 Year Average	YTD 2018/19	YTD 2019/20	YTD Variation	Context/Narrative
Class 2 Crimes -sexual crimes	56.4	66.6	81	39	-42	Includes non-recent offences
Domestic Crime			119	127	8	Ongoing support to victims wishing to report both recent and non-recent offences.
Hate Crime			13	9	-4	<a href="#">See Appendix C</a>

<b>PRIORITY – Protecting People at Risk of Harm</b>				<b><u>April 2018 – March 2019</u></b>		
Target	Baseline 5 Year Average	Baseline 3 Year Average	YTD 2017/18	YTD 2018/19	YTD Variation	Context/Narrative
Class 2 Crimes -sexual crimes	212.4	228.3	231	247	16	Includes non-recent offences
Domestic Crime			461	354	-107	
Hate Crime			63	41	-22	<a href="#">See Appendix C</a>
Prevention and Intervention Activity	<b>Missing Persons</b> - Over the last reporting year, Inverness area command has appointed a local police liaison officer who maintains contact and liaison with the residential units in the area. This role has developed and regular contact has built a good					

relationship with residential unit(s). Where required this officer also works in conjunction with the missing person co-ordinator who similarly enjoys a good working relationship with residential units. Inverness Area Command has dealt with 693 reports of missing persons during the last report year, of which 214 (30%) related to care experienced young people. There is further ongoing liaison with Youth Action Teams regarding problematic areas and discussing diversionary options.

**Operation Portrait** - Operation Portrait' is the Divisional response to Child Sexual Exploitation (CSE), a form of child sexual abuse in which a person, of any age, takes advantage of a power imbalance to force or entice a child into engaging in sexual activity in return for something received by the child and/or those perpetrating or facilitating the abuse. By promoting awareness and focusing activities, N Division will ensure best practice and an increased understanding of CSE risk factors and indicators in relation to our roles and responsibilities for these children as their Corporate Parent. Working with partners we will continue to protect our children and young people in the Highlands.

**Suicide Intervention and Prevention Programme (SIPP)** – Delivered through the Highland Community Planning Partnership. Suicide is a sensitive subject, which will have touched many if not all of us. It's everyone's responsibility, and by spreading awareness we aim to break down stigma, encourage honest talk and good listening, and ultimately enable more people who feel distressed or suicidal to seek and receive help. This course is being delivered by and offered to staff of the various member organisations of Highland Community Planning Partnership. These include Highland Council, NHS, Fire, Police, Highlands & Islands Enterprise, UHI, Scottish Natural Heritage and Third Sector. Current Scottish Government Policy has an aim to reduce suicides by 20%. Please see links below and feel free to share them with friends, family and beyond –

1. [Ask, tell, save a life: every life matters animation.](#)
2. [Ask, tell, have a healthy conversation animation.](#)
3. [Ask, tell, look after your mental health.](#)

## PRIORITY – Serious & Organised Crime

<p>Serious &amp; Organised Crime Prevention and Intervention Activity</p>	<p><b>Operation Hottah</b> – Multi agency operation including UKBF Immigration, HMRC, HRC Environmental Health and Police in relation to human trafficking, labour exploitation, tax evasion, production safety and illegal HMOs took place in Inverness. Five premises visited in Inverness and Ross-shire and arrests were made under the Immigration Act.</p> <p><b>County Lines</b> - when criminals from major cities such as Liverpool, Manchester, London and Birmingham are expanding their drug networks to other areas, bringing with it serious criminal behaviour such as violence, exploitation and abuse. The term County Lines refers to the use of a single telephone number to order drugs, operated from outside the local area. They often set up a base in a rural area for a short time, taking over the home of a vulnerable person by ‘cuckooing’ and use adults and children to act as drug runners. Preventions and Interventions delivered advisory presentations to Partner agencies including Highland Council Housing Officers, Inverness Social Work teams and NHS.</p> <p>Police Scotland has relaunched an awareness-raising initiative aimed at preventing young people from falling into a life of crime. Working in partnership with the Scottish Government, police have devised an educational pack for young people that shows the devastating effects of Serious Organised Crime.</p> <p><b>“The Slide”</b> is a specially-created film detailing a young man's downward spiral into criminality from his teenage years into early adult life. After watching each film scene, attendees participate in a range of discussions to promote positive lifestyle choices and discuss the consequences of becoming involved in crime.</p> <p>The vast majority of Highland's youth will never commit a criminal offence, or have any negative engagement with the criminal justice system. However, it is essential that we work closely with our partners to deter young people from making bad decisions, which can seriously impact upon their future. Planning discussions took place with Millburn and IRA secondary schools to run “The Slide” sessions while sessions were delivered to Charleston Academy.</p>
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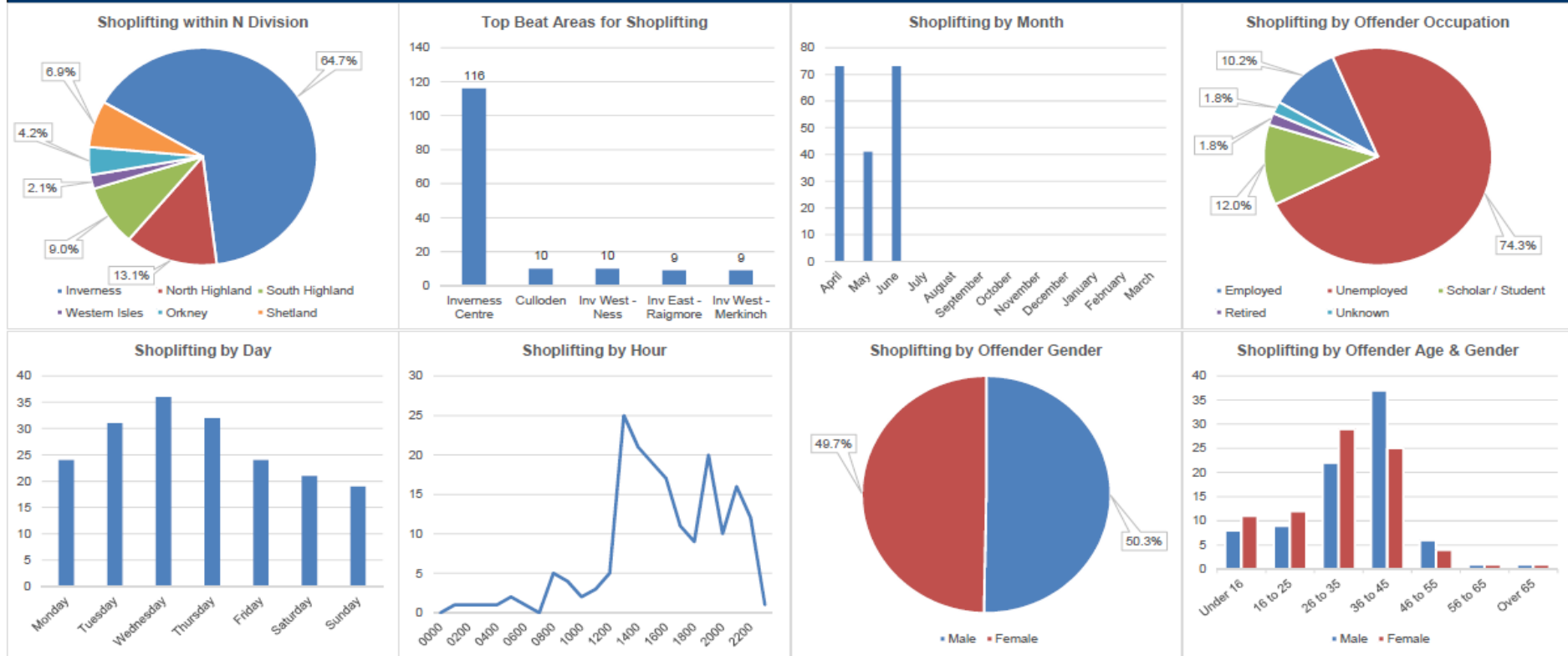
## PRIORITY – Counter Terrorism & Domestic Extremism

Counter Terrorism & Domestic Extremism	<p>WRAP (Workshop to Raise Awareness of Prevent) The workshop covers issues such as crime, normal social processes that are used to influence and manipulate, case studies that cut across the spectrum of extremism, terrorist ideologies and factors which may contribute to an individual's susceptibility to a terrorist ideology.</p> <p>In particular, it seeks to support them to recognise that using their existing expertise and professional judgement, they may be able to recognise potentially vulnerable individuals who may be susceptible to being persuaded by an extremist or terrorist ideology. Workshops delivered to partners across the Highlands.</p> <p>ACT Now delivered to Inverness Royal Academy.</p> <p>CONTEST briefings delivered to BBC Alba, Iron Works, MSP staff and staff at Moray Firth Radio.</p>
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### Appendix A – Breakdown of Drink/Drug Driving

	2018	2019	Change (+/-)
Drink Driving	20	16	-4
Drug Driving	3	4	1
Fail to Provide	5	1	-4
	<b>28</b>	<b>21</b>	<b>-7</b>

## Shoplifting Summary – Inverness – 2019/2020 – Q1



	Top Offenders																							Top Repeat Locations				
	01	02	03	04	05	06	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23	Gender	Age	Occupation	No.	Name	No.
Monday					1						1	3	1	3	5	1	2	5		1	1		Female	38	Unemployed	12	Primark, Bridge Street, Inverness	25
Tuesday		1					1	1		1		5	2	3		1		5	4	1	5	1	Male	36	Unemployed	11	Poundland, High Street, Inverness	13
Wednesday	1							1	1	1	2	10	5	1	5	1	1	2	1	2	2		Male	40	Unemployed	6	Marks and Spencer, Eastgate, Inverness	8
Thursday			1	1			3				1	4	4	1	1	4	1	3	3	5			Female	35	Unemployed	5	Co-op, Church Street, Inverness	7
Friday								1				1	4	5	1	2	1	3	1	4	1		Female	16	Unemployed	4	Tesco, Eastfield Way, Inverness	7
Saturday					1	1			1	1		1	1	4	1	3		1	2	1	1	2	Male	42	Unemployed	4	Tesco, Inshes, Inverness	6
Sunday						1				1		1	1	5	2	2	3				2	1	Male	31	Unemployed	4	Morrisons, Inverness	6
																							Female	34	Unemployed	3	Debenhams, Eastgate, Inverness	5
																							Female	25	Unemployed	3	Lidl, Telford Street, Inverness	5
																							Female	33	Unemployed	3	Asda, Inverness	4

**Title: Recorded Hate Crime within Inverness Area  
Command**

Period: Financial Years (plus Quarter 1 for 2018 and 2019)

<b>Aggravator</b>	<b>2017/18</b>	<b>2018/19</b>	<b>Apr - Jun 2018</b>	<b>Apr - Jun 2019</b>
Race	42	34	11	6
Religion	2	0	0	0
Race & Religion	3	2	0	0
Other Multi Aggravator (incl. Race or Religion)	1	0	0	0
Disability	1	0	0	0
Sexual Orientation	11	4	2	3
Transgender	2	1	0	0
Other Multiple Aggravators (excl. Race or Religion)	1	0	0	0
<b>Total</b>	<b>63</b>	<b>41</b>	<b>13</b>	<b>9</b>



## **Introduction - Mobile Working**

### **Background**

From 27 August 2019 Mobile Working will be introduced across Highlands and Islands Division of Police Scotland.

Mobile Working was first introduced in Tayside in June and will be introduced to the rest of Scotland on a phased approach.

Mobile Working means that police officers will be operating mobile devices as part of their operational duties.

You may notice something different about your local police officers' uniform. They will now be in possession of mobile devices which may be secured to their body armour / jackets adjacent to their radio.

This means that officers will be able to use their mobile devices to remotely access police systems which will increase officers' time working with the public and on incidents - or conducting patrols and preventing crime.

### **Key messages**

- From summer 2019, members of the public will see Police Scotland officers using mobile devices as part of their operational duties. This means you may see police officers operating mobile devices in public areas or within police vehicles.
- The addition of mobile devices will mean police officers can do more administrative tasks whilst outwith a police building meaning less time is spent within police stations.
- Officers are permitted to work from their mobile devices in public places – this is also a chance for both members of the public and police officers to engage.
- Officers will use their new mobile devices to remotely access police systems which will increase officers' time working with the public and on incidents - or conducting patrols and preventing crime.
- Mobile Working will help to increase officer visibility, engagement and accessibility to the public.
- Mobile Working is positively changing the operational policing approach in Scotland through the improved use of mobile technology and a change in culture which allows officers to work more effectively within communities.