

Agenda Item	4
Report No	CIA/10/21

HIGHLAND COUNCIL

Committee: City of Inverness Area Committee

Date: Thursday 27th May 2021

Report Title: Scottish Fire and Rescue Area Committee Performance Report

Report By: Local Senior Officer for Highland

1. Purpose/Executive Summary

- 1.1 This report provides an update to City of Inverness Area Committee Members on progress against the priorities outlined in the Scottish Fire and Rescue Service Area Committee Plan.
- 1.2 Priority areas are identified through a range of Intervention, Prevention and Protection activities which are delivered through partnership to reduce the risk to the communities of the City of Inverness.
- 1.3 The report also contains previously agreed information and performance as requested by Area Committees.

2. Recommendations

- 2.1 Committee Members are invited to **comment** and **scrutinise** the attached Area Performance Report.

3. City of Inverness Area Committee Performance Report

- 3.1 The attached performance report provides the current figures for Quarter 4 2020/21 and from the previous four reporting years from the central Scottish Fire and Rescue Service (SFRS) performance management database against the key indicators and timelines from previous reports.
- 3.2 In achieving the priorities within the Area Plan a number of prevention activities are being progressed including; the delivery of free home fire safety visits (HFSV) through our operational RDS Staff and Community Safety Advocates (CSA), post domestic incident response (PDIR) both of which are aimed at reducing accidental dwelling house fires following our attendance at any incidents of this type.
Local managers also support the partnership delivered road safety programmes and the reduction of fire-related antisocial behaviour through youth engagement activities and thematic action plans.
The continued application of the Unwanted Fire Alarm Signals (UFAS) Policy provides a means of targeting premises that the Service attends repeatedly and by engagement reduce the number of calls.

Staff also undertake Operational Intelligence (OI) visits to the higher risk premises in Inverness to gather vital information on the hazards and risks on these sites which can help our operational response and firefighter safety.

The restriction imposed by the COVID pandemic has caused a significant disruption to the Services ability to deliver partnership and community activities, however the Service continue to commit to adapting their support through electronic and modified methods.

3.3 It must be emphasised that the baseline figures for some of the indicators within the report are very low and this can make meaningful statistical analysis challenging. The low figures can also make it inappropriate to provide detailed data analysis which could compromise personal information.

3.4 The performance report shows that Accidental Dwelling fires remained very low in Inverness and across Highland in 2020/21. Fire Fatalities and Fire Casualties continue to remain extremely low in the area. Deliberate fires in this reporting quarter and across 2020/21 are consistent with previous years and are of a low level. SFRS are conscious of lockdown restrictions having a positive effect on statistics and with restrictions easing SFRS are committed to maintaining the consistently low incident rates across all fire categories. We are committed to the continued work with partners to reduce fire incidents even further.

Special Service – RTCs are lower than in previous years and the reduction in incidents of this type continues is encouraging, SFRS are conscious of lockdown restrictions easing and the volume of traffic returning to normal levels. We will continue to work with partners to continue to reduce these even further.

Unwanted Fire Alarm Signals (UFAS) incidents continue to show a consistent trend and SFRS Prevention and Protection Directorate have appointed a UFAS Champion to examine methods of significantly reducing these in 2021. SFRS personnel will continue to work in partnership with the clear aim of trying to eliminate all incident types through our preventative work and targeted engagement with premises.

Designation: Local Senior Officer for Highland

Date: 9th May 2021

Author: Group Commander Ross Nixon

Background Papers: Highland – City of Inverness Area Committee - Performance Report



SCOTTISH
FIRE AND RESCUE SERVICE
Working together for a safer Scotland

Highland

City of Inverness Committee

Performance Report

Quarter 4 – January – March 2021



DISCLAIMER

The figures included in this report are provisional and subject to change as a result of quality assurance and review. The statistics quoted are internal management information published in the interests of transparency and openness.

The Scottish government publishes Official Statistics each year which allow for comparisons to be made over longer periods of time.

ID	Key Performance Indicator (KPI)	Pg
2bi	All accidental dwelling fires	3
3bi	All fatal accidental dwelling fire casualties	4
3bii	Non-fatal accidental dwelling fire casualties (excl. precautionary checkups)	5
1a	All deliberate fires	6
5a	Special Service – RTCs	7
10d	False Alarm – UFAS	8
	Station Availability	9

Commentary

The key performance indicators (KPIs) above have been extracted from the suite of KPIs contained within the Scottish Fire and Rescue Framework Document 2013.

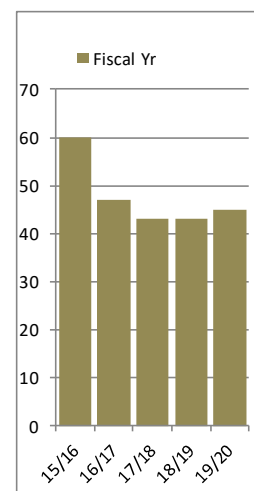
<http://www.scotland.gov.uk/Resource/0041/00416181.pdf>

The KPIs above also represent the main priority areas for the Scottish Fire and Rescue Service, identified by elected members and communities during the ward consultation sessions in 2013 as;

- Reducing accidental dwelling house fires and the resultant fatalities and casualties
- Reducing deliberate fires
- Reducing road traffic collisions
- Reducing the number of attendances to unwanted fire alarm signals (false alarms)

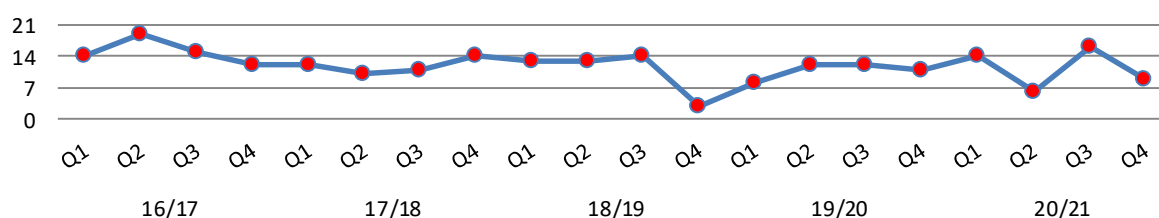
All accidental dwelling fires

Month/Year	2016/17	2017/18	2018/19	2019/20	2020/2021	Highland
April	3	6	5	2	1	6
May	7	4	3	1	10	16
June	4	2	5	5	3	5
July	7	2	4	5	1	7
August	6	6	4	5	1	6
September	6	2	5	2	4	14
October	3	4	4	2	6	12
November	5	6	5	8	8	11
December	7	1	5	2	2	13
January	5	7	1	2	3	11
February	2	2	2	4	4	13
March	5	5	0	5	2	15
Fiscal Yr	60	47	43	43	45	129



Month/Year	2016/17	2017/18	2018/19	2019/20	2020/2021
Fiscal Yr	60	47	43	43	45

Qtr/Year	2016/17	2017/18	2018/19	2019/20	2020/2021	Highland
Quarter 1	14	12	13	8	14	27
Quarter 2	19	10	13	12	6	27
Quarter 3	15	11	14	12	16	36
Quarter 4	12	14	3	11	9	39



Commentary

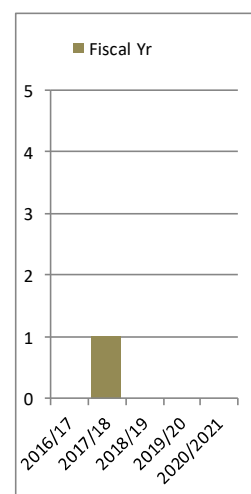
The tables above represent the number of accidental dwelling house fires that occurred within the Area Committee boundary. Tolerances are set in context of the number of previous incidents by reporting month and, where there has been an increase in overall incidents, the colour coding is identified with the application of the red, amber and green (RAG) system.

Trend lines also identify the number of incidents over the reporting 5 year period, by reporting quarter.

The Service works closely with partner agencies and communities to reduce the number of accidental dwelling house fires through the delivery of targeted home fire safety visits and the installation of free smoke detectors. Supporting the targeted delivery, partner agencies routinely share data identifying residents that would benefit from this free service, aiming to reduce the risk of fire and harm to householders and their property. The impact of COVID lockdown restrictions has affected SFRS total engagements but the Service continued to target the most vulnerable in 2020/21 and will continue to work with partners and communities to educate and improve fire safety in the home across the city.

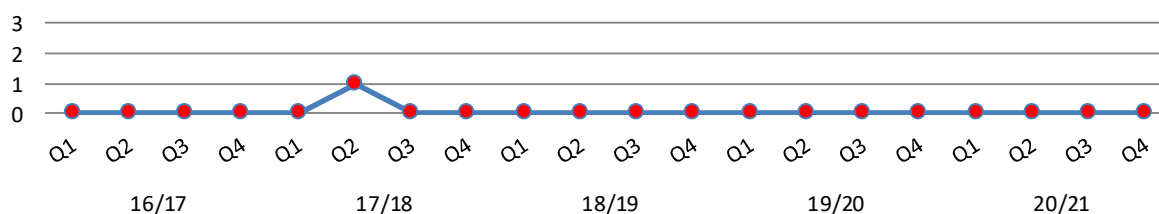
All fatal accidental dwelling fire casualties

Month/Year	2016/17	2017/18	2018/19	2019/20	2020/2021	Highland
April	0	0	0	0	0	0
May	0	0	0	0	0	0
June	0	0	0	0	0	0
July	0	0	0	0	0	0
August	0	0	0	0	0	0
September	0	1	0	0	0	0
October	0	0	0	0	0	0
November	0	0	0	0	0	0
December	0	0	0	0	0	0
January	0	0	0	0	0	0
February	0	0	0	0	0	0
March	0	0	0	0	0	0
Fiscal Yr	0	1	0	0	0	0



Month/Year	2016/17	2017/18	2018/19	2019/20	2020/2021
Fiscal Yr	0	1	0	0	0

Qtr/Year	2016/17	2017/18	2018/19	2019/20	2020/2021	Highland
Quarter 1	0	0	0	0	0	0
Quarter 2	0	1	0	0	0	0
Quarter 3	0	0	0	0	0	0
Quarter 4	0	0	0	0	0	0



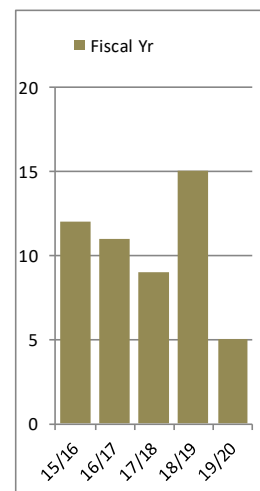
Commentary

The attached tables identify the number of dwelling house fires that have resulted in fire related fatalities over the reporting 5 year period. The Service is committed to reducing this figure to eliminate all events and occurrences that result in a fatality. As identified, partnership working and data sharing supports this key aim and the delivery of targeted life safety advice and information.

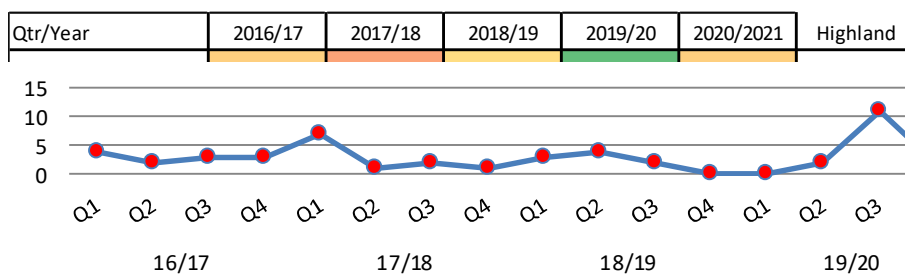
The figures show no fatal accidental dwelling fire casualties during the current reporting period as per the previous year. SFRS continue to work with partners to ensure that this positive trend is maintained.

Non-fatal accidental dwell. fire casualties (excl. precautionary checkups)

Month/Year	2016/17	2017/18	2018/19	2019/20	2020/2021	Highland
April	1	5	1	0	0	0
May	1	1	1	0	4	4
June	2	1	1	0	0	0
July	1	0	2	1	0	0
August	0	1	1	1	0	0
September	1	0	1	0	0	0
October	0	0	0	6	0	0
November	1	2	2	5	1	1
December	2	0	0	0	0	0
January	2	1	0	1	0	1
February	0	0	0	0	0	0
March	1	0	0	1	0	0
Fiscal Yr	12	11	9	15	5	6



Month/Year	2016/17	2017/18	2018/19	2019/20	2020/2021
Fiscal Yr	12	11	9	15	5



Commentary

The attached tables identify the number of dwelling house fires that have resulted in fire related casualties over the reporting 5 year period.

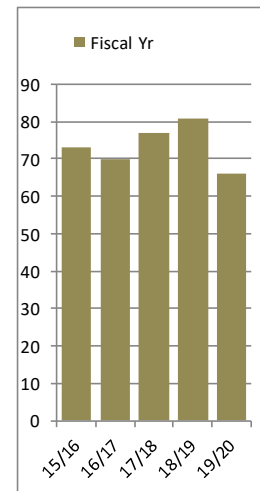
There were none in this reporting period.

The Service is committed to reducing this figure overall, therefore reducing the impact on the community. This year had the lowest occurrence of non fatal accidental fire casualties over the 5 year study period.

The Service will continue to work with partners to reduce the total number of casualties.

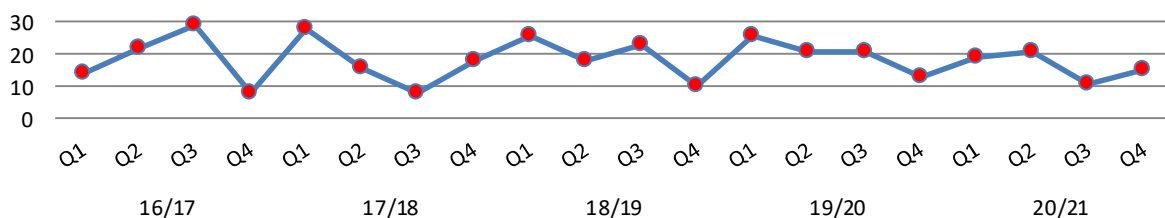
All deliberate fires

Month/Year	2016/17	2017/18	2018/19	2019/20	2020/2021	Highland
April	2	10	10	11	2	25
May	4	8	12	9	12	25
June	8	10	4	6	5	16
July	5	9	9	8	11	31
August	3	3	5	10	6	21
September	14	4	4	3	4	13
October	12	6	7	5	7	10
November	10	1	11	7	4	14
December	7	1	5	9	0	6
January	4	3	3	4	1	4
February	1	5	4	1	4	13
March	3	10	3	8	10	25
Fiscal Yr	73	70	77	81	66	203



Month/Year	2016/17	2017/18	2018/19	2019/20	2020/2021
Fiscal Yr	73	70	77	81	66

Qtr/Year	2016/17	2017/18	2018/19	2019/20	2020/2021	Highland
Quarter 1	14	28	26	26	19	66
Quarter 2	22	16	18	21	21	65
Quarter 3	29	8	23	21	11	30
Quarter 4	8	18	10	13	15	42



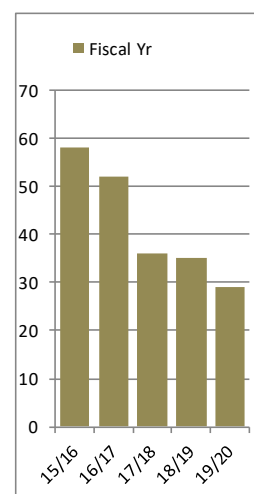
Commentary

Deliberate fires include those as a result of fire related antisocial behaviour (ASB) and wildfires. Analysis of the overall incidents and the periods in when they occur, identify seasonal variations e.g. muirburning season and holiday periods. The Service has introduced a number of fire reduction strategies and thematic action plans targeting these types of incidents. Working in partnership with other key agencies, the Service is working hard to reduce these incidents overall. SFRS continues to engage and promote best practice and partnership working through the Scottish Wildfire Forum (SWF) and targeting key groups ahead of known peak activity periods.

The overall 2020/21 figures were lower than the previous 5 years. SFRS are aware of the contributory factor played by lockdown restrictions and reduced public activity in the outdoors. The Service continue to promote the public safety awareness messages across all communication platforms ahead of a likely increase in activity in 2021.

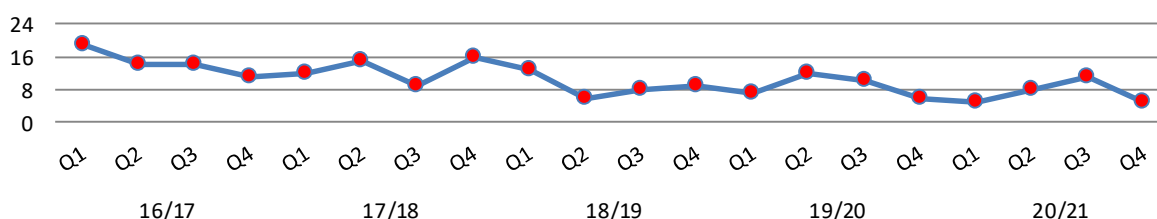
Special Service - RTCs

Month/Year	2016/17	2017/18	2018/19	2019/20	2020/2021	Highland
April	7	8	3	3	0	1
May	6	0	5	1	1	3
June	6	4	5	3	4	7
July	3	6	2	7	3	12
August	6	5	2	3	2	18
September	5	4	2	2	3	14
October	4	3	2	2	3	20
November	6	5	5	3	5	16
December	4	1	1	5	3	18
January	6	7	5	2	3	18
February	2	6	4	3	0	6
March	3	3	0	1	2	5
Fiscal Yr	58	52	36	35	29	138



Month/Year	2016/17	2017/18	2018/19	2019/20	2020/2021
Fiscal Yr	58	52	36	35	29

Qtr/Year	2016/17	2017/18	2018/19	2019/20	2020/2021	Highland
Quarter 1	19	12	13	7	5	11
Quarter 2	14	15	6	12	8	44
Quarter 3	14	9	8	10	11	54
Quarter 4	11	16	9	6	5	29



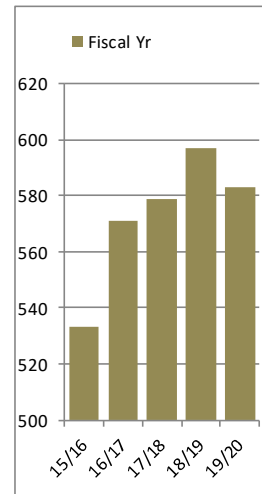
Commentary

Special Service incidents involves an operational response to a range of emergency activities including life critical road traffic collisions, flooding events, industrial accidents and in support of other emergency service colleagues at larger multi-agency non-fire related events.

The most common type of special service is as a result of a road traffic collision involving, in most cases, a response from all three emergency services. The Service is working in partnership with other emergency response colleagues and partner agencies to reduce these incidents in the City of Inverness.

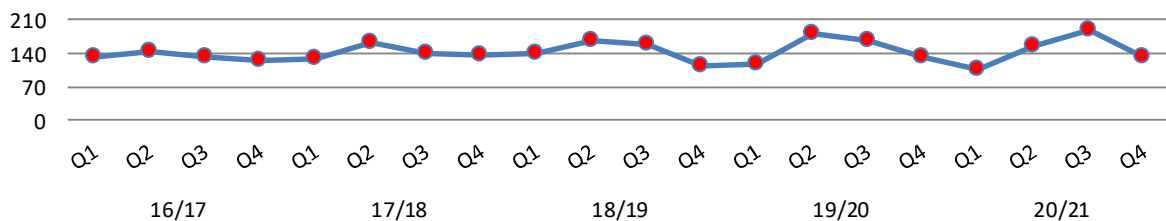
False Alarm - UFAS

Month/Year	2016/17	2017/18	2018/19	2019/20	2020/2021	Highland
April	41	42	38	40	30	66
May	36	47	49	37	30	71
June	54	41	54	39	48	78
July	48	65	56	54	41	102
August	47	44	57	72	60	108
September	47	55	54	56	54	118
October	46	50	57	61	71	138
November	51	53	62	55	65	119
December	37	37	40	49	51	86
January	46	51	37	39	50	98
February	44	38	39	54	38	76
March	36	48	36	41	45	81
Fiscal Yr	533	571	579	597	583	1141



Month/Year	2016/17	2017/18	2018/19	2019/20	2020/2021
Fiscal Yr	533	571	579	597	583

Qtr/Year	2016/17	2017/18	2018/19	2019/20	2020/2021	Highland
Quarter 1	131	130	141	116	108	215
Quarter 2	142	164	167	182	155	328
Quarter 3	134	140	159	165	187	343
Quarter 4	126	137	112	134	133	255



Commentary

The Service responds to a number of false alarms over the reporting year, most of which are unwanted fire alarm signals (UFAS).

Unwanted Fire Alarm Signals (UFAS) incidents continue to show a consistent trend and SFRS Prevention and Protection Directorate have appointed a UFAS Champion to examine methods of significantly reducing these in 2021. SFRS personnel will continue to work in partnership with the clear aim of trying to eliminate all incident types through our preventative work and targeted engagement with premises.

Station Availability

Station	Availability %	Male	Female	Staff	Staffing Change
Beauly	94%	11	0	11	↗
Cannich	95%	5	0	5	→
Drumnadrochit	100%	9	1	10	↗
Fort Augustus	97%	8	2	10	→
Foyers	92%	7	0	7	↘
Inverness Retained	99%	13	0	13	→
Inverness Wholetime*	N/A	68	6	74	↗

City of Inverness Committee Totals		121	9	130	
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* Denotes two pumps

Commentary

The table shows the current staffing levels on stations and total availability that these individuals have been available for calls, and how this affects the availability of the station's fire appliances.

The Service works closely with employers and RDS staff to support an improvement in availability. However, we recognise the challenges faced by RDS staff when combining primary employment and their operational availability across the communities in Highland area.

The Service is actively recruiting in a number of communities to improve station and fire appliance availability.