HIGHLAND COUNCIL

Agenda Item	3
Report No	CIA/28/23

Committee: City of Inverness Area Committee

Date: Monday 20th November 2023

Report Title: Scottish Fire and Rescue Area Committee Performance Report

Report By: Local Senior Officer for Highland

1. Purpose/Executive Summary

- 1.1 This report provides an update to City of Inverness Area Committee Members on progress against the priorities outlined in the Scottish Fire and Rescue Service Area Committee Plan.
- 1.2 Priority areas are identified through a range of Intervention, Prevention and Protection activities which are delivered through partnership to reduce the risk to the communities of the City of Inverness.
- 1.3 The report also contains previously agreed information and performance as requested by Area Committees.

2. Recommendations

2.1 Committee Members are invited to **comment** and **scrutinise** the attached Area Performance Report.

3. City of Inverness Area Committee Performance Report

- 3.1 The attached performance report provides the current figures for Quarter 2 2023/24 and from the previous four reporting years from the central Scottish Fire and Rescue Service (SFRS) performance management database against the key indicators and timelines from previous reports.
- 3.2 In achieving the priorities within the Area Plan a number of prevention activities are being progressed including; the delivery of free home fire safety visits (HFSV) through our operational RDS Staff and Community Safety Advocates (CSA), post domestic incident response (PDIR) both of which are aimed at reducing accidental dwelling house fires following our attendance at any incidents of this type.

Local managers also support the reduction of fire-related antisocial behaviour through youth engagement activities and thematic action plans.

The continued application of the Unwanted Fire Alarm Signals (UFAS) Policy provides a means of targeting premises that the Service attends repeatedly and by engagement reduce the number of calls. The SFRS UFAS Policy Public Consultation has recently been agreed by the SFRS Board and the response to AFAs agreed as a result of public consultations will come into effect from 1st July 2023.

Staff also undertake Operational Intelligence (OI) visits to the higher risk premises in Inverness to gather vital information on the hazards and risks on these sites which can help our operational response and firefighter safety.

The majority of restrictions imposed by the COVID pandemic have been removed and a significant increase in face to face delivery of partnership and community activities has occurred as a result. The Service continue to commit to adapting their support through electronic and modified methods where necessary.

- 3.3 It must be emphasised that the baseline figures for some of the indicators within the report are very low and this can make meaningful statistical analysis challenging. The low figures can also make it inappropriate to provide detailed data analysis which could compromise personal information.
- 3.4 The performance report shows that Accidental Dwelling fires decreased against the average for previous quarters in Inverness. Of these 8 Incidents, most were related to cooking activities requiring limited action from SFRS on arrival. Fire Fatalities and Fire Casualties continue to remain extremely low in the area. Deliberate fires in this reporting quarter were down on comparable periods from recent years. The deliberate fires included in this report were largely due to a combination of factors including Anti-Social Behaviour, Wild camping and negligent use of Open fires. We are committed to the continued work with partners, particularly Police Scotland and Countryside Rangers to reduce fire incidents of this type down.

Special Service – RTCs (Road Traffic Collisions) were below the three-year period average. SFRS continue to prepare and train for incidents of this type which can have significant human consequences.

Unwanted Fire Alarm Signals (UFAS) incidents have shown a significant decrease, down approx. 55% against previous years within the same period. This is a direct consequence of the implementation of the amended SFRS UFAS policy which came into effect on 1st July 2023. Of the UFAS incidents we did attend in this period will be to premises that align with our policy of continuing to attend those which are a sleeping risk. SFRS Prevention and Protection Directorate will continue to work with all premises holders to continue reduce these UFAS incidents.

SFRS personnel will continue to work in partnership with the clear aim of trying to eliminate all incident types through our preventative work and targeted engagement with premises.

Designation: Local Senior Officer for Highland

Date: 03 Jun 2023

Author: Station Commander Nick Nethercott

Background Papers: Highland - City of Inverness Area Committee -

Performance Report



CITY OF INVERNESS COMMITTEE PERFORMANCE REPORT

DISCLAIMER

The figures included in this report are provisional and subject to change as a result of quality assurance and review. The statistics quoted are internal management information published in the interests of transparency and openness.

The Scottish government publishes Official Statistics each year which allow for comparisons to be made over longer periods of time.



Working together for a safer Scotland

QUARTER 2 JULY – SEPTEMBER 2023

ABOUT THE STATISTICS IN THIS REPORT

The key performance indicators (KPIs) above have been extracted from the suite of KPIs contained within the Scottish Fire and Rescue Framework Document 2013.

http://www.scotland.gov.uk/Resource/0041/00416181.pdf

The KPIs above also represent the main priority areas for the Scottish Fire and Rescue Service, identified by elected members and communities during the ward consultation sessions in 2013 as;

- Reducing accidental dwelling house fires and the resultant fatalities and casualties
- · Reducing deliberate fires
- Reducing road traffic collisions
- Reducing the number of attendances to unwanted fire alarm signals (false alarms)

PERFORMANCE SUMMARY

The table below provides a summary of the three months (1 July to 30 September) activity and year to date (YTD) progress, based on annual targets set against headline indicators. It aims to provide – at a glance – our direction of travel during the current reporting year.

Q2: All Incidents Attended – 334				
Accident Dwelling Fires (ADF)	ADF Fatal Casualties	ADF Non Fatal Casualties		
Q2 – 8 incidents	Q2 – 0	Q2 – 0		
YTD – 20 incidents	YTD – 0	YTD – 0		
All Deliberate Fires	Road Traffic Collisions (RTC)	Unwanted Fire Alarm Signals Fire alarm		
Q2 – 22 incidents	Q2 – 11 incidents	Q2 – 81 incidents		
YTD – 74 incidents	YTD – 17 incidents	YTD – 242 incidents		

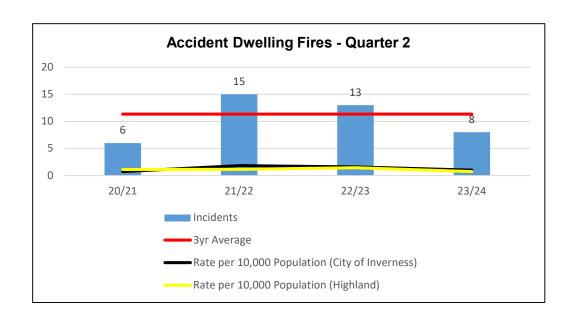
PERFORMANCE HIGHLIGHTS

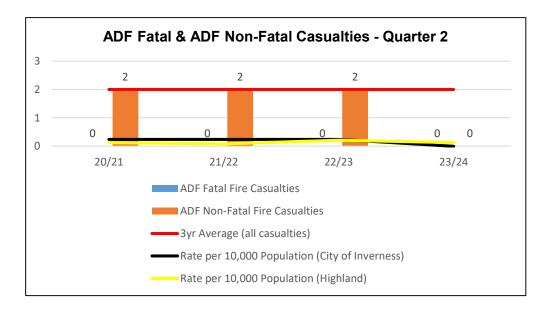
Of the 6 KPIs, the following performance should be noted for the three-month period 1 July to 30 September 2023.

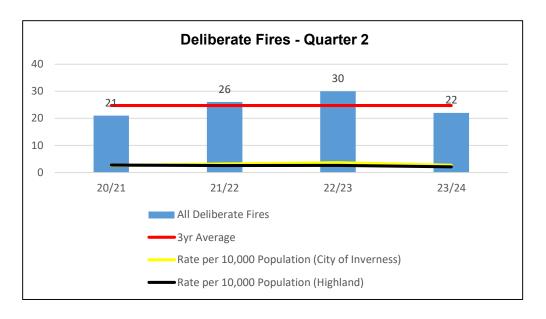
- There were 8 Accident Dwelling Fires (ADF) which is below the 3-year average
 The majority are classed as low severity, requiring little or no intervention from the
 Service and minimal fire damage. There were 0 ADF Fatalities, and 0 ADF
 Casualties. All ADF's are offered Home Fire Safety Visits and agency referrals
 where required.
- There were **22 Deliberate Fires**, of which 7 were Deliberate Primary Fires and 15 were Deliberate Secondary Fire, this is below the average. Referrals are made to other agencies for those at work within our communities.
- We attended 11 Road Traffic Collisions (RTCs) which is below average. There
 was 1 RTC Related Fatality and 6 RTC Related Injuries. Our Prevention teams are
 working with partner agencies through the Highland Road Safety group, Older driver
 Virtual Reality Scheme and Road Safety Scheme for new drivers.
- We attended 81 Unwanted Fire Alarm Signals (UFAS) showing a trend of a decrease. From 1 July 2023, we have stopped attending AFA call outs to commercial business and workplace premises, such as factories, offices, shops and leisure facilities unless a fire has been confirmed. Our control room operators now ask anyone who reports a fire alarm to check whether there is an actual fire or signs of fire, before sending the nearest fire appliance. This does not apply to sleeping premises, such as hospitals, care homes, hotels or domestic dwellings who will receive the full pre-determined attendance (PDA). This change follows the SFRS public consultation in 2021.

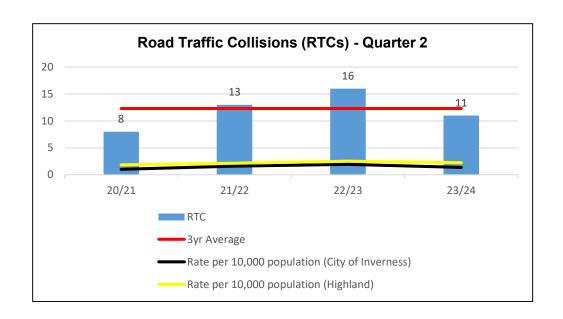
For more information please visit:

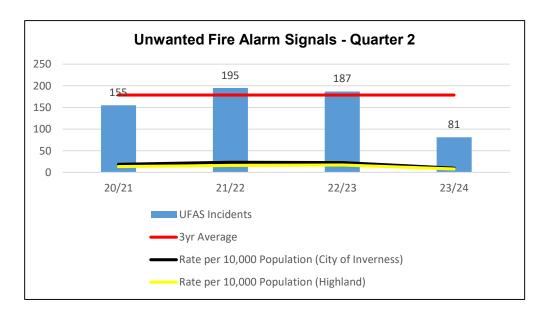
Scottish Fire & Rescue Service: Unwanted Fire Alarm Signals (UFAS) (firescotland.gov.uk)











Station Establishment and Availability

- 2 x Wholetime Duty System appliances at 1 Station*
- 6 x On-Call Retained Duty System appliances across 6 Stations

These Stations serve the City of Inverness and Inverness-shire population

*Please note the availability figures do not include Joint Mobilising availability.

Station	July – Sept 2023 Availability %	Male	Female	Staff
Beauly	77.04%	11	0	11
Cannich	0.59%	3	0	3
Drumnadrochit	77.90%	11	1	12
Fort Augustus	82.98%	8	2	10
Foyers	73.22%	8	0	8
Inverness	90.53%	14	1	15
Inverness Wholetime	N/A	62	10	72