



Highland

**2024-25 Q3 & Q4
Scrutiny Report**



SCOTTISH
FIRE AND RESCUE SERVICE

Working together for a safer Scotland

**Working together
for a safer Scotland**



2024-25 Q3 & Q4

Scrutiny Report

Contents

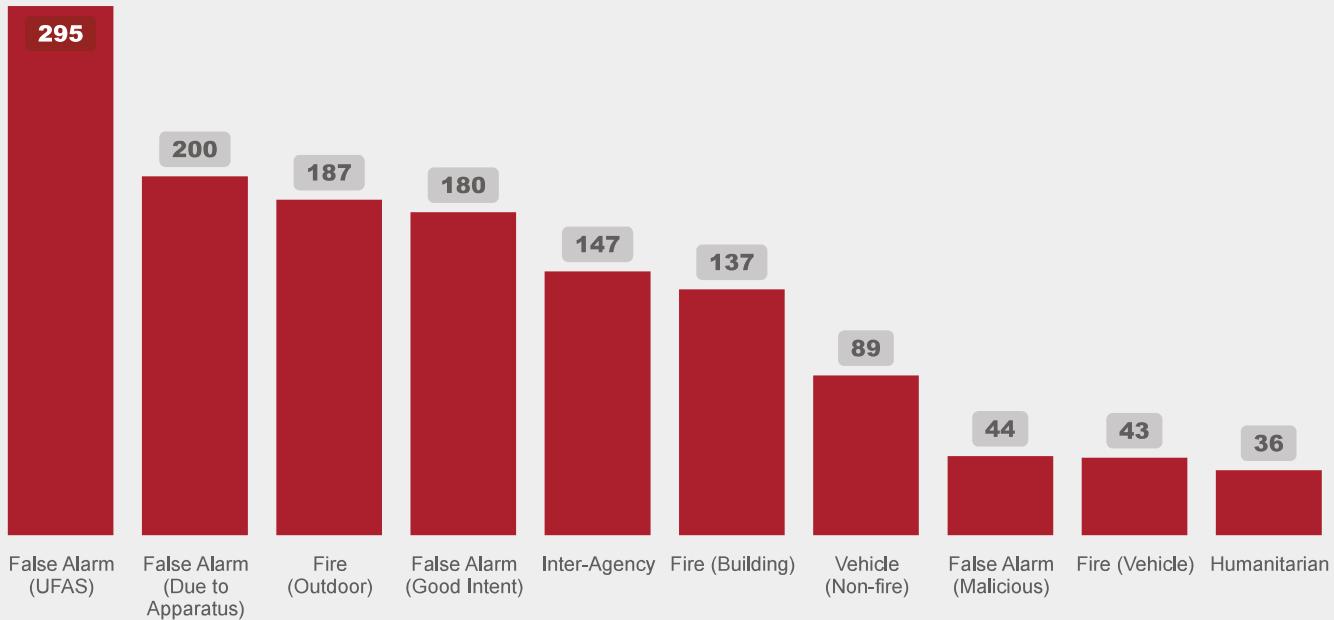
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About the statistics within this report

The activity totals and other statistics quoted within this report are published in the interests of transparency and openness. They are provisional in nature and subject to change as a result of ongoing quality assurance and review. Because all statistics quoted are provisional there may be a difference in the period totals quoted in our reports after local publication which result from revisions or additions to the data in our systems. The Scottish Government publishes official statistics each year which allow for comparisons to be made over longer periods of time.

 1,477 Total Incidents (Incl. Incompletes)	 367 Fires	 356 Non-Fire Incidents	 719 False Alarms	 295 UFAS
 79 People Rescued by Firefighters	 6 People Receiving First Aid or Hospital Treatment (Fires)	 4 Fire Fatalities	 71 People Receiving First Aid or Hospital Treatment (Non-Fire)	 10 Non-Fire Fatalities
 597 Home Fire Safety Visits			 142 Fire Safety Audits	

Top 10 Incident Types

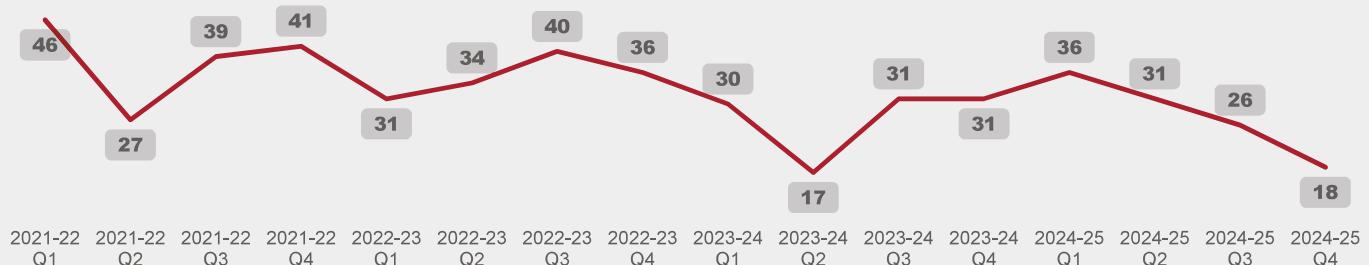


The information above provides a summary of the six-months (1 October 2024 – 31 March 2025) activity against headlines indicators. It aims to provide – at a glance – our direction of travel during the current reporting year.

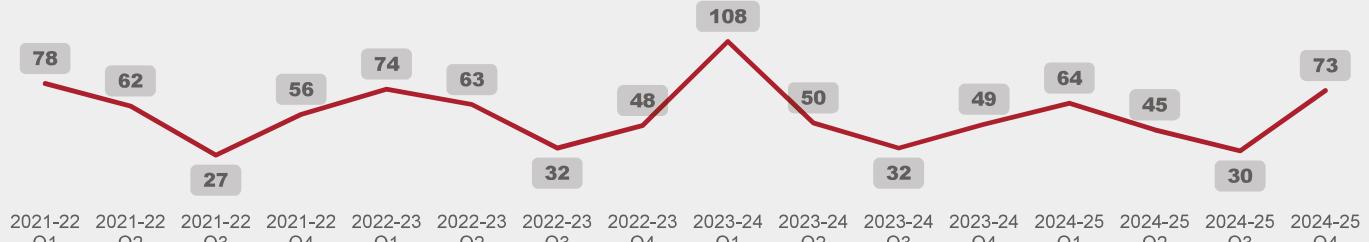
2. Trends

Previous 16 quarters (4 years)

Accidental Dwelling Fires



Deliberate Fires



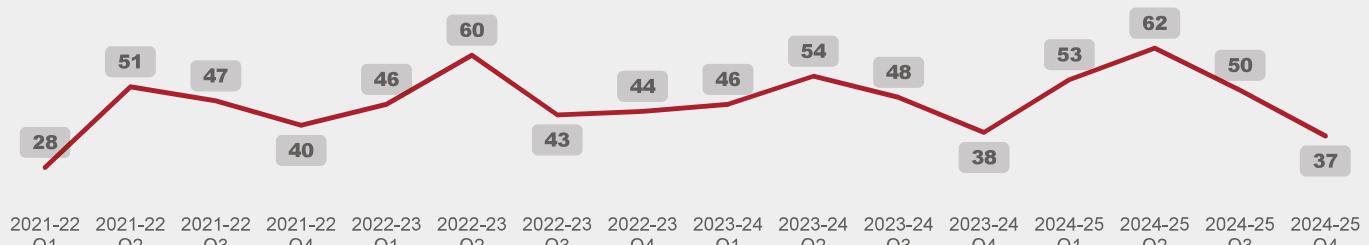
Non-Domestic Fires



Unwanted Fire Alarm Signals



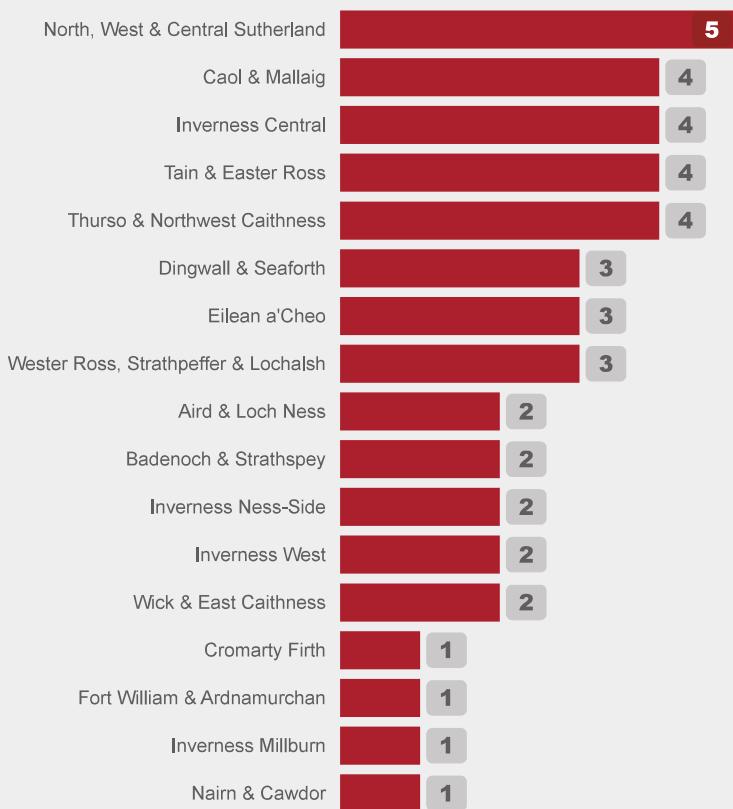
Road Traffic Collisions



Trend by Quarter (4 years)

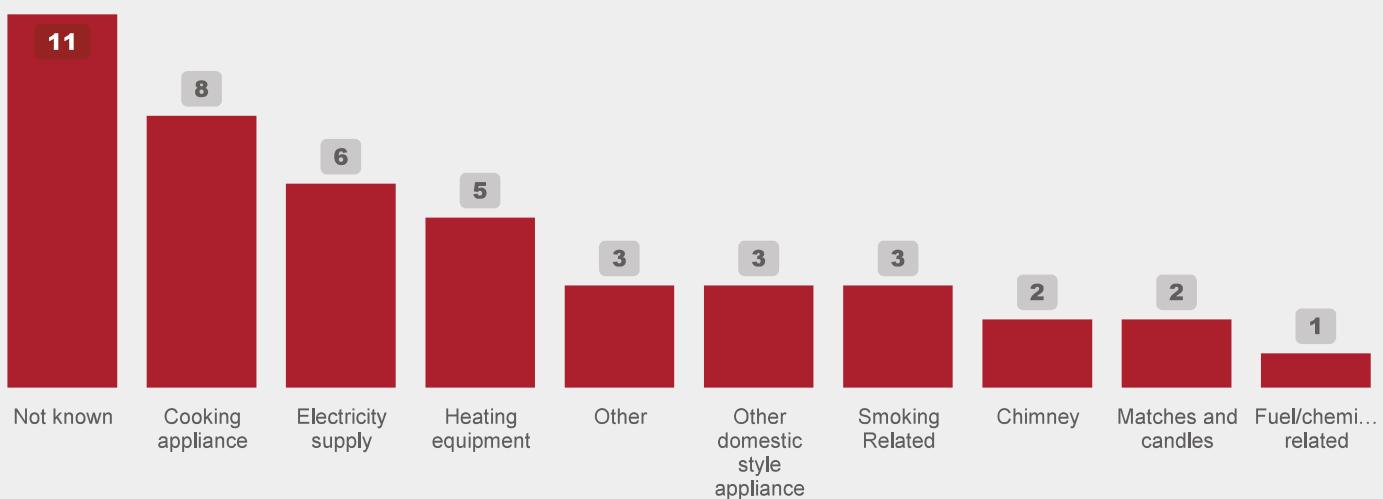


Incidents by Ward



Extent of Damage	Incidents
Limited to item 1st ignited	15
Not applicable	12
Limited to room of origin	10
Limited to floor of origin (not whole building)	3
Whole building	3
Whole roof (including roof space)	1

Source of Ignition (Top 10)



44

**Accidental Dwelling Fires
in this period**

There were **44 Accidental Dwelling Fires (ADF)** which is lower than the previous period. The majority are classed as low severity, requiring little or no intervention from the Service and minimal fire damage.

All ADF's are followed up with HFSV's and agency referrals where required.

Trend by Quarter (4 years)



Casualties by Ward



Nature of Injury/Cause of Death	Casualties
Overcome by gas, smoke or toxic fumes; asphyxiation	2
Breathing difficulties (Other than 'Overcome by gas, smoke or toxic fumes, asphyxiation')	1
Burns - severe	1
Burns - slight	1
Combination of burns and overcome by gas/smoke	1

4

Non-Fatal Casualties

2

Fatal Casualties

2

People Rescued by Firefighters

Extent of Harm (Non-Fatal)



3

First Aid Given at Scene



1

Hospital Slight Injuries



0

Hospital Serious Injuries

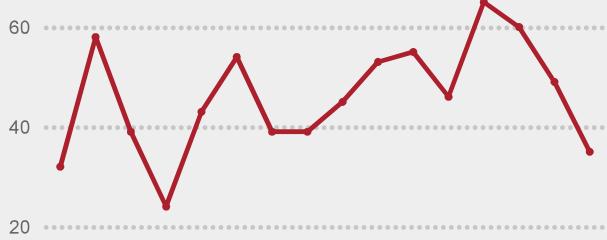
There were **2 ADF Fatalities** for this period. Consequently joint investigations were undertaken with Police Scotland.

It should be noted that these figures do not include casualties who were advised to have a precautionary check up.

5. Non-Fire Casualties

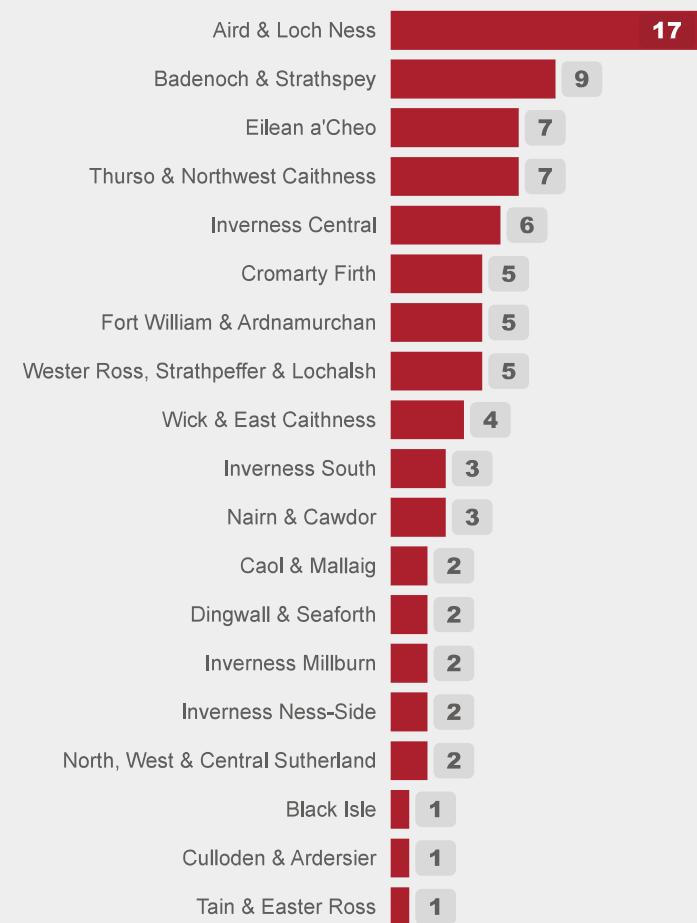
2024-25 Q3 & Q4

Trend by Quarter (4 years)



Nature of Injury/Cause of Death	Casualties
Not known	12
Fracture	11
Back / Neck injury (spinal)	10
Cuts/Lacerations	8
Other medical condition	7
Bruising	6
Chest pain / Heart condition / Cardiac arrest	5
Head injury	5
Other	5
Collapse	3
Other physical injury	3
Chest / Abdominal injury	2
Concussion	2
Unconscious, fitting or unresponsive (no other evident significant injury)	2
Burns - slight	1
Combination of burns and overcome by gas/smoke	1
Drowning	1

Casualties by Ward



73

Non-Fatal
Casualties

11

Fatal
Casualties

79

People
Rescued by
Firefighters

Extent of Harm (Non-Fatal)



7

First Aid Given
at Scene



50

Hospital Slight
Injuries



16

Hospital Serious
Injuries

There has been a recent decline in the number of non-fire related casualties.

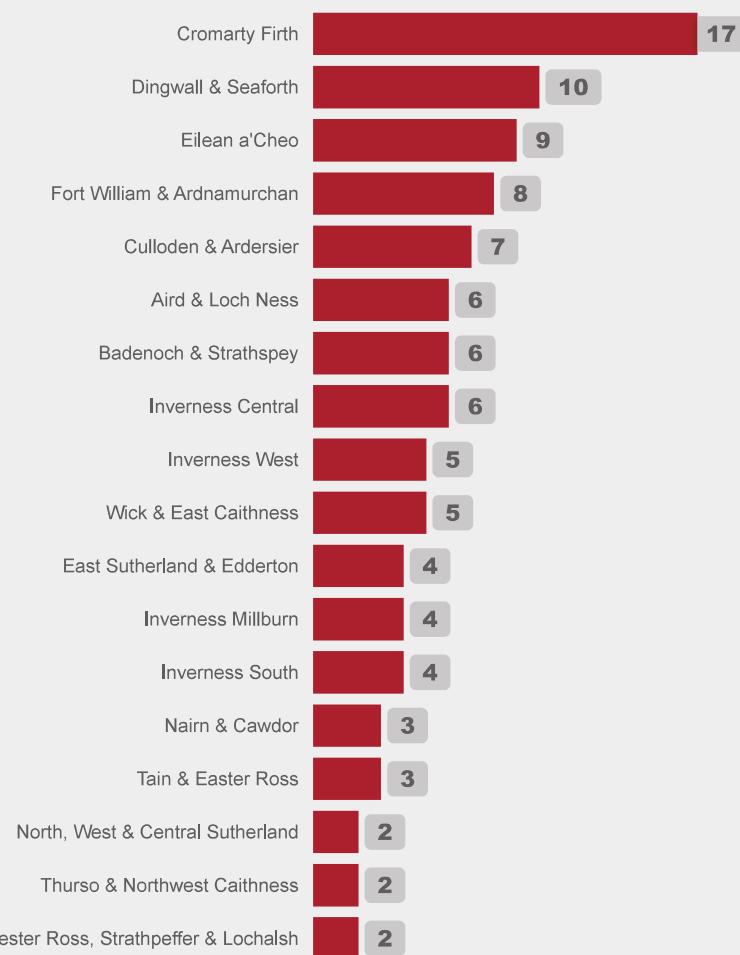
6. Deliberate Fires

2024-25 Q3 & Q4

Trend by Quarter (4 years)



Incidents by Ward



103

**Deliberate Fires
in this period**

Hour of Day



These types of incidents are more prevalent during the hours of 1800 and 2100.

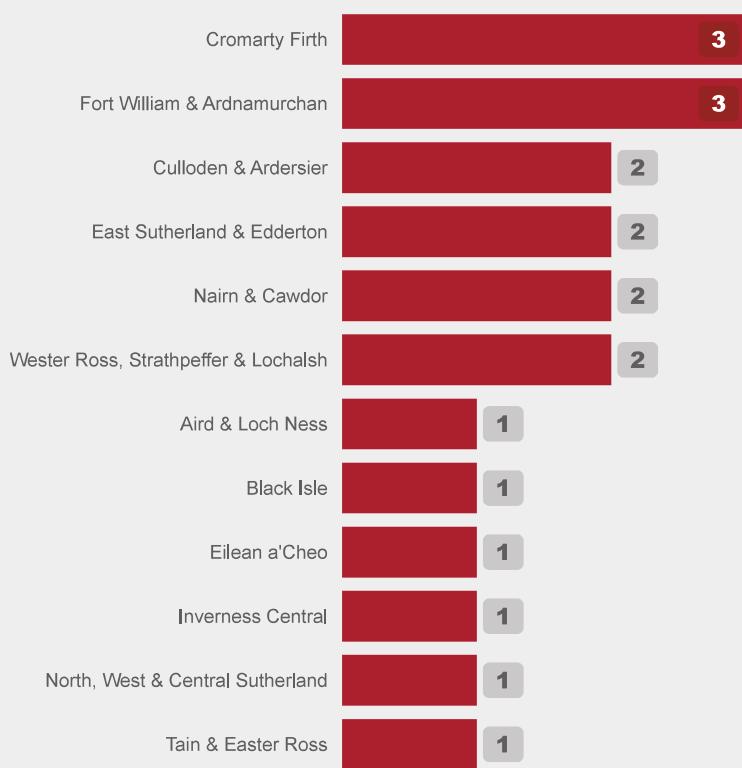
7. Non-Domestic Fires

2024-25 Q3 & Q4

Trend by Quarter (4 years)

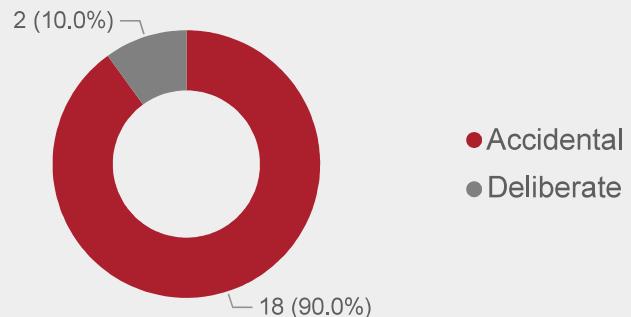


Incidents by Ward



Top 15 Property Types

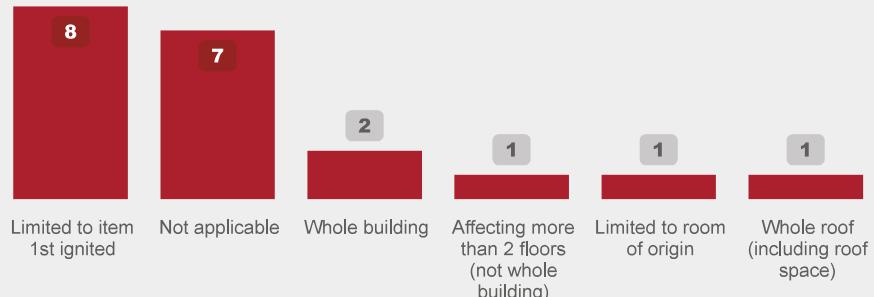
Property Type	Incidents
Food and Drink	3
Industrial Manufacturing	3
Permanent Agricultural	2
Public Utilities	2
Residential Home	2
Education	1
Hotel/motel	1
Industrial Processing	1
Offices and call centres	1
Other buildings/use not known	1
Retail	1
Sporting venues	1
Student Hall of Residence	1



20

Non-Domestic
Fires in this
period

Extent of Damage

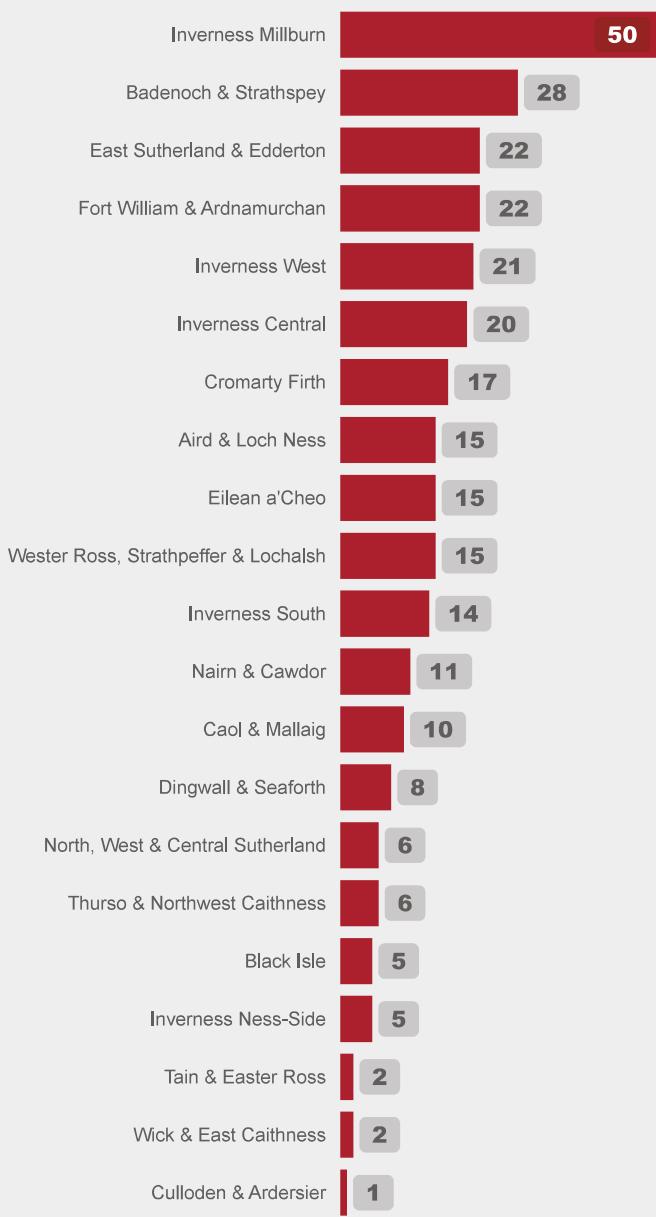


When compared to the 3 previous years, the figures remain on a downward trend.

Trend by Quarter (4 years)



Incidents by Ward



Top 15 Property Types

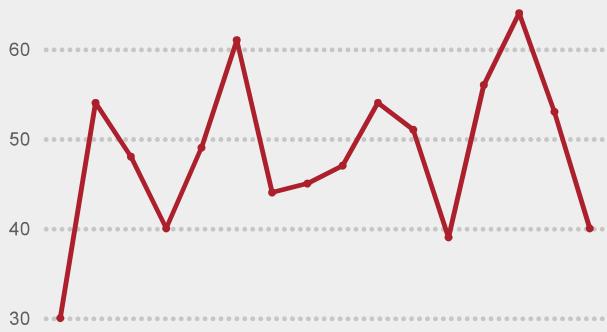
Property Type	Incidents
Hotel/motel	98
Residential Home	62
Hospitals and medical care	49
Sheltered Housing - not self contained	11
Other holiday residence (cottage, flat, chalet)	10
Retail	10
Other Residential Home	8
Offices and call centres	7
Student Hall of Residence	7
Boarding House/B&B other	6
Education	5
Food and Drink	5
Hostel (e.g. for homeless people)	2
Nurses'/Doctors' accommodation	2
Public admin, security and safety	2
Youth hostel	2

295

**Unwanted Fire Alarm
Signals in this period**

The trend for UFAS incident continues to decline and is well below the 3-year average after the changes made to how we respond to UFAS.

Trend by Quarter (4 years)



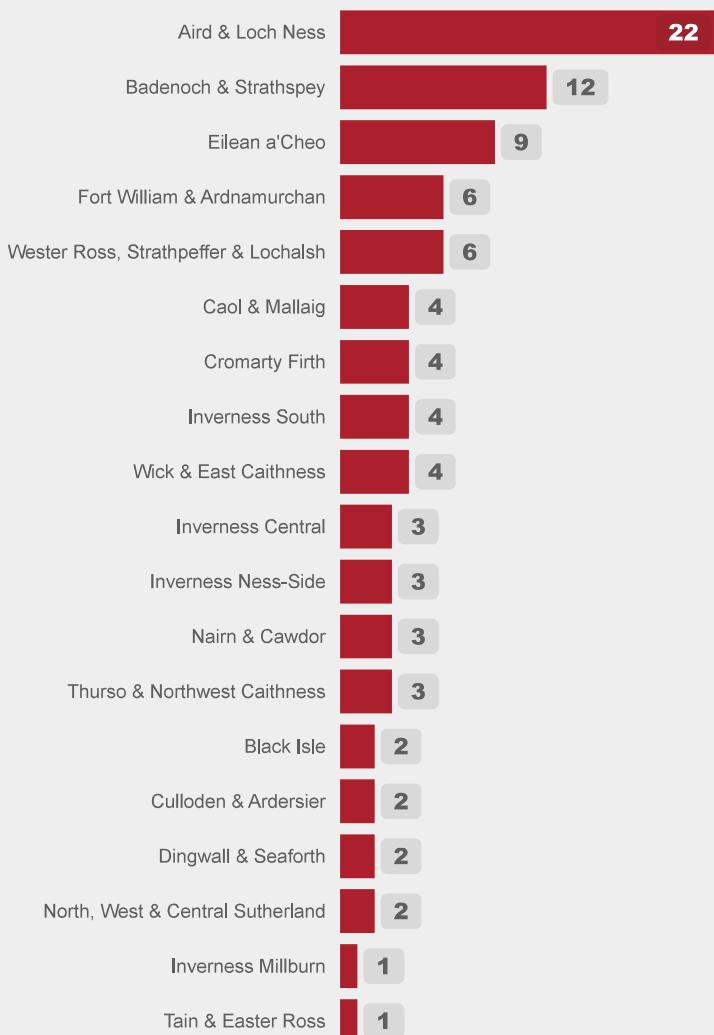
93

**Road Traffic
Collisions in
this period**

Property Type	Incidents
Car	69
Multiple Vehicles	8
Van	8
Lorry/HGV	2
Minibus	2
Motor Home	2
Bus/coach	1
Other	1

Incident Type	Incidents
Vehicle (Non-fire)	89
Fire (Vehicle)	3
Flooding / Water Rescue	1

Incidents by Ward



43

**Non-Fatal
Casualties**

6

**Fatal
Casualties**

21

**People
Rescued by
Firefighters**

Extent of Harm (Non-Fatal)



6

**First Aid Given
at Scene**



30

**Hospital Slight
Injuries**



7

**Hospital Serious
Injuries**

The figures for Non-Fatal Casualties reflect only those who have either gone to hospital or received First Aid at the scene. Those who were involved but did not require first aid or hospital treatment are recommended to have a precautionary check up. The figures for these are not captured in this report.

HFSVs by Ward

683

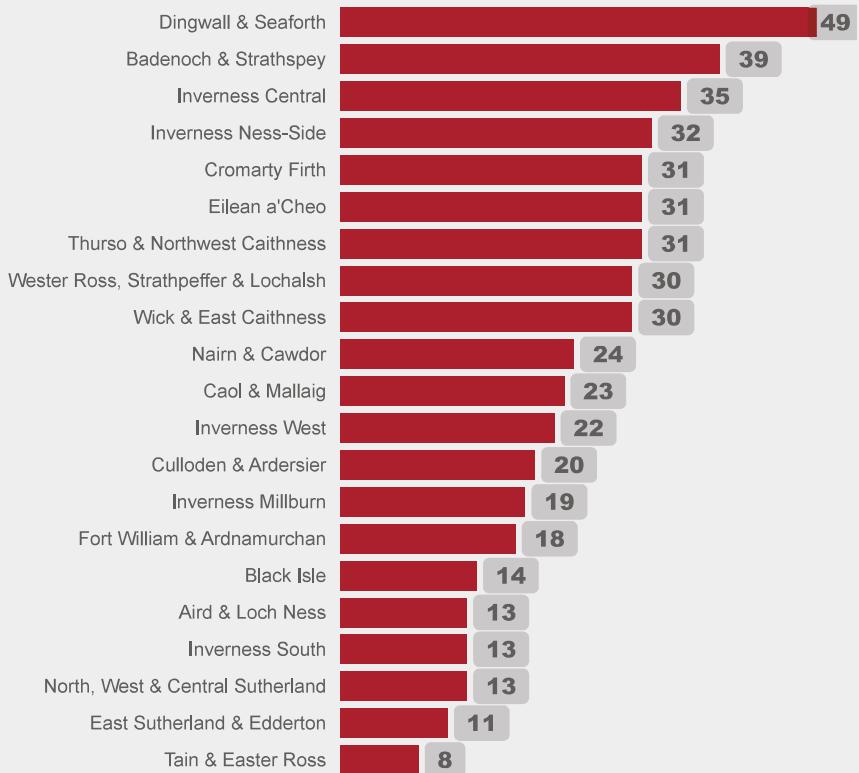
**Home Fire
Safety Visits**

519

**High Risk
HFSVs**

307

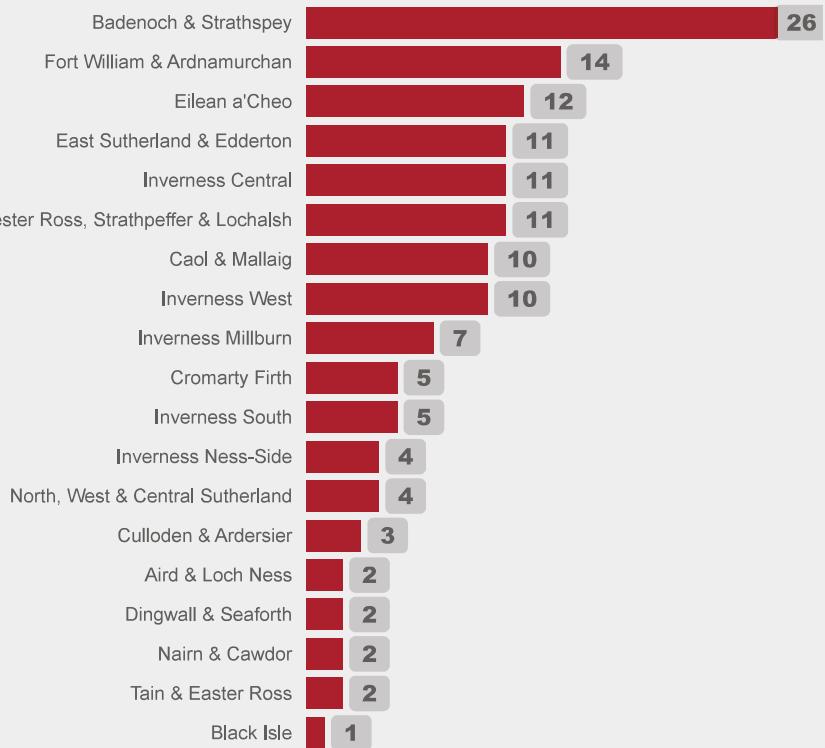
**Partner Referral
HFSVs**



11. Fire Safety Enforcement

Job Type	Count
Audit	173
Specific Visit	7
Short Post Fire Audit	4
Consultation	3

Audits by Ward



With the introduction of a new, modernised Home Fire Safety Visit (HFSV) system that enhances how we identify, assess and support the most at risk from fire, we may see an initial decline in referrals and HFSVs whilst the new systems and referral pathways are embedded.

12. Station Availability and Establishment

2024-25 Q3 & Q4

- 2 x Wholetime Duty System appliances at 1 Station
- 61 x On-Call Retained Duty System appliances across 52 Stations
- 6 x On-Call Volunteer Duty System vehicles / Community Response Units across 6 Stations

These Stations serve the 238'00 Highland population (Highland.gov.uk)

***Please note the availability figures do not include Joint Mobilising availability.**

Station	Oct 24 – Mar 25 Availability* %	Male	Female	Staff
Acharacle	45.09%	4	0	4
Achiltibuie	47.62%	4	0	4
Applecross	36.61%	3	2	5
Aultbea	82.75%	10	0	10
Aviemore	93.14%	10	1	11
Balintore (CRU)	N/A	9	0	9
Beauly	80.01%	13	0	13
Bettyhill	34.96%	6	0	6
Bonar Bridge	11.39%	4	0	4
Broadford	59.17%	5	1	6
Cannich	0%	2	1	3
Carrbridge (CRU)	N/A	6	1	7
Cromarty (CRU)	N/A	3	2	5
Dingwall - 1 st Appliance	99.87%	14	1	15
Dingwall - 2 nd Appliance	65.95%			
Dornoch	98.00%	10		10
Drumnadrochit	89.59%	10	1	11
Dunbeath	66.04%	7		7
Dunvegan	68.85%	4	2	6
Durness	78.91%	6		6
Fort Augustus	89.98%	8	1	9
Fort William – 1 st Appliance	100%	18	2	20
Fort William – 2 nd Appliance	88.96%			
Fortrose	79.85%	6	3	9
Foyers	76.77%	7	0	7
Gairloch	97.19%	8	2	10
Glenelg	57.15%	5	1	6
Golspie	69.17%	8	0	8
Grantown – 1 st Appliance	97.40%	10	2	12
Grantown – 2 nd Appliance	60.71%			
Helmsdale	69.03%	6	0	6
Invergordon - 1 st Appliance	100%	17	2	19
Invergordon - 2 nd Appliance	81.22%			
Inverness Retained	90.79%	17	0	17
Inverness Wholetime *	N/A	58	12	70
John O Groats	53.49%	8	0	8
Kilchoan	8.77%	2	1	3

12. Station Availability and Establishment

2024-25 Q3 & Q4

Kingussie	85.63%	9	0	9
Kinlochbervie	72.71%	6	1	7
Kinlochewe	0%	3	0	3
Kinlochleven – 1 st Appliance	83.45%			
Kinlochleven – 2 nd Appliance	6.65%	9	1	10
Kyle	98.68%	12	0	12
Lairg	84.37%	7	2	9
Lochaline	69.76%	4	2	6
Lochcarron	47.39%	5	0	5
Lochinver	0%	2	1	3
Lybster (CRU)	N/A	5	1	6
Mallaig	25.32%	4	0	4
Nairn – 1 st Appliance	97.87%			
Nairn – 2 nd Appliance	67.98%	17	0	17
Newtonmore (CRU)	N/A	8	0	8
Portree	98.35%	8	0	8
Raasay	87.08%	6	0	6
Scourie	0%	1	0	1
Spean Bridge (CRU)	N/A	8	0	8
Staffin	0%	1	1	2
Strontian	75.67%	5	3	8
Tain	80.41%	11	1	12
Thurso - 1st Appliance	99.48%			
Thurso - 2nd Appliance	46.32%	13	2	15
Tongue	0%	2	0	2
Torridon	55.24%	4	2	6
Uig	53.53%	5	0	5
Ullapool - 1st Appliance	98.61%	13	3	16
Ullapool - 2nd Appliance	74.79%			
Wick - 1st Appliance	99.27%			
Wick - 2nd Appliance	70.01%	18	0	18

554 Station based personnel

11 Rural Wholetime Watch Commanders

11 Station Commanders, 3 Group Commanders, 1 Area Commander

In addition, Prevention, Protection, Training, non-operational and business support staff

Helicopter safety training takes off

On Monday, 24 March, a group of wildfire tactical advisors took part in a helicopter safety training course at PDG Helicopters' Dalcross, Inverness base.

PDG, a key provider of aerial firefighting support, collaborated with SFRS to deliver this vital training, enhancing understanding of helicopter capabilities and safety protocols at wildfire incidents.

This initiative stemmed from discussions at the National Wildfire Conference in Aberdeen last November, where opportunities for improved awareness and training were identified.

Led by PDG's Aviation Specialist, Ian Innes, the session provided hands-on experience for nine Wildfire Tac-ads, Wildfire Instructor Alex McKinley, and three Officers from the Highland area.

With overwhelmingly positive feedback, plans are now underway to integrate further helicopter training into the 2025/26 training program, ensuring crews remain well-prepared for future wildfire incidents.



On call crew take part in school career fair



Drumnadrochit's on call crew recently attended the annual Glenurquhart High School Careers Fair.

The event provides pupils from S3-S6 with the opportunity to engage with various employers and gives them an insight into job opportunities.

Our crews met with pupils, parents and guardians, facilitating discussions about a career in the Service, whether in a wholetime or on call capacity.

The event also allowed crews to promote the community safety agenda, discuss home fire safety guidance, and gain insight into the local on call station's commitment to protecting the community.

SFRS 2025-28 Strategy

We would like to thank all who have taken the time to participate in our survey.

Your views are helping us shape a safer Scotland and we appreciate your input.

The [draft SFRS Strategy](#) is available to view and if you have any questions, please contact the [Strategic Planning team](#).

Wildfire prevention campaign launches



You may have already noticed that we issued our first [**Wildfire Danger Assessment on Saturday 1 March.**](#)

Figures show that 80% of large outdoor fires since 2010 were recorded during March and May.

We will promote key prevention messages across our social media channels which will signpost to relevant website pages where people can learn what causes wildfires, how to prevent them and how to keep themselves safe.

Affiliate social media accounts can support the campaign by sharing safety messages on our corporate channels using the hashtag **#WildfirePrevention**.

A [**Wildfire Prevention Campaign communications toolkit**](#) has been shared all partner organisations.

Balintore Community Fire Station: celebrating 50 years of service



On 27 February 2025, Balintore Community Fire Station celebrated its 50th anniversary, marking five decades of unwavering dedication to protecting the local community.



A special event was held, attended by past and present firefighters, community members, and distinguished guests.

Christmas 2024

Inverness charity appeal brings smiles to children's faces

An appeal by Inverness Community Fire Station helped to make Christmas a little bit brighter for children in hospital.

The station organised an initiative and collected more than 100 presents which were donated to the Archie Foundation, the official children's charity of Raigmore Hospital.

In addition, £730 was raised, which was also donated to the charity to assist their vital work supporting children and their families.

Fort William

Another great kids Christmas party was held at Fort William Station with Santa the special guest!



Nairn

Nairn Fire Station's Santa's Sleigh raised in December 2024 a total of £10,940 was raised and shared amongst local causes and the Firefighters Charity.



Women in the Fire Service Highland event

Women in the Fire Service held a networking event at Dingwall Community Fire Station, opened by Deputy First Minister Kate Forbes who spoke about her career and challenges.

Group Commander Karla Stevenson who organised the event, also gave a personal account of her own journey.

People attended from all over Highland, which included support staff and uniformed, as well as some board members. Deputy Chief Officer Andy Watt attended in his role as Women's Experience Liaison Forum.



Dingwall Youth Development – 19 November 2024

Many thanks to Dingwall Fire Station crew for welcoming the young people from Highlights Youth Club to the station last night and showing them all that you do, they had an amazing night!

Wildfire conference brings international experts to Aberdeen



Area Commander Michael Humphreys at the 2024 Wildfire Conference. Photo credit: The Heather Trust / Scottish Wildfire Forum.

International wildfire experts, including representatives from the Service, gathered in Aberdeen recently to share knowledge on how to manage and mitigate wildfire risks.

The conference, held every two years in different locations, returned to Scotland for the first time in 10 years.

It attracted delegates from across the UK and abroad, with international guest speakers from Portugal, Spain, Norway, Switzerland, and South Africa.

This year's conference theme was 'Resilience in a Changing World'.

We are working closely with landowners and key stakeholders to reduce the risk of wildfires.

Our Wildfire Strategy, launched last year, is backed by a £1.6 million investment over three years to provide specialist equipment for firefighters.

Emergency training exercise enhances safety measures for LNG leaks

On call crews from Kyle of Lochalsh recently engaged in a training exercise at the Mowi Kyleakin Feed Mill facility, located near Skye Bridge on the Isle of Skye.

The training was organised by the Health and Safety Executive in collaboration with Mowi and involved several key agencies, including Police Scotland and the Maritime Coastguard Agency.

The exercise was conducted within the Control of Major Accident Hazards site to simulate a liquefied natural gas leak during a transfer operation, which resulted in two casualties on the pier.

Our crews successfully carried out a rescue wearing a gas-tight suit and testing their Operational Intelligence for handling hazardous materials.

The event strengthened partnerships and improved the information available to our firefighters for addressing similar situations in the future.



Highland fire stations benefit from £4 million upgrades



We recently marked the completion of a £1.6 million investment in Dingwall Community Fire Station.

Prior to his retirement, Chief Officer Ross Haggart unveiled a commemorative plaque on Monday, 28 October to mark the formal reopening of the on-call station.

This follows the £3 million upgrade at Inverness.

The refurbishment work saw essential repairs carried out and new welfare facilities fitted at both stations.

Area Commander Michael Humphreys, LSO for Highland, said: "This investment provides our firefighters with the modern facilities they need to work safely and deliver the highest level of service."

Chief Officer recognises Station Commander who helped colleague through a terminal illness

Firefighter Craig Christie from Inverness Community Fire Station sadly passed away in October following a terminal illness.

Just months before, Station Commander Karla Stevenson swiftly helped to organise his wedding ceremony to long term partner Caren.

They tied the knot at Raigmore Hospital in front of Amber Watch from Inverness and local officers who formed a guard of honour for the couple.



FireSkills

The program inspires participants by providing insight into the emergency service roles, encouraging them to consider careers in the 'blue light' services.

Day one was an introduction to the skills and values of a firefighter, day two was conducted by the Scottish Ambulance Service and day three by Police Scotland. All 14 students showcased their newly acquired skills at the end of the course in a practical demonstration for family and friends.

They worked together to roll out hoses and extinguish a fire, stabilise a car and rescue a casualty using a longboard. Crew Commander Frankie Shepherd said: "It was great to see the group enjoying themselves and to watch them grow in confidence throughout the course."

Crews in Dornoch receive new appliance



Colleagues at Invergordon and Tain Community Fire Station have recently welcomed a brand-new fire appliance, Medium Weight Rescue Pump (MWRP).

This appliance will enhance the firefighting and rescue capabilities of the station personnel.

Crews have already undergone support and training from the Driver Training and Training Safety and Assurance team to ensure they are familiar with the new appliance.

The MWRP is part of an initiative to equip on call fire stations across Scotland, which will benefit

various rural and remote communities that have already received their new fire appliances.

Firefighters on the Run!



Raising money for Highland Hospice and The Fire Fighters Charity in memory of Craig Christie

HOME FIRE SAFETY VISIT (HFSV)

The Scottish Fire and Rescue Service has introduced a new, modernised Home Fire Safety Visit (HFSV) system that enhances how we identify, assess, and support those most at risk from fire. 2025 is a transitional year as we embed these new systems and referral pathways, and as a result, we may initially see a decline in referrals and HFSVs.

However, we are working hard at a local level to ensure we continue reaching the most vulnerable in our communities. We are actively encouraging new and existing partner organisations to sign up to our Data Sharing Framework (DSF), which enables secure, GDPR-compliant referrals and supports timely, person-centred interventions.

Please share this information with your networks, and if interested in establishing a referral pathway, we encourage you to contact the Highland Community Action Team to arrange a local, face-to-face discussion and begin the sign-up process. [Home fire safety visits | Scottish Fire and Rescue Service](#)

WILDFIRE STRATEGY

We are advancing our Wildfire Strategy, aimed at enhancing our capability to manage and mitigate wildfires across Scotland. We are committed to improving wildfire prevention, response, and partnership efforts, ensuring both local communities and natural landscapes are better protected.

Area Commander Michael Humphreys has taken over as the Wildfire Capability Lead and Chair of the Scottish Wildfire Forum (SWF), following the groundwork laid by DACO Bruce Farquharson. Michael Humphreys said:

"I am honoured to step into this role, especially as someone who lives and works in the Highlands. I have witnessed first-hand the devastation wildfires can cause to both nature and communities. I'm committed to building on the excellent work started by Bruce Farquharson and continuing to innovate as we implement our Wildfire Strategy. This includes educating communities and visitors to Scotland on wildfire prevention and improving our response capabilities."

Our Wildfire Strategy focuses on four key pillars: **Partnership Working, Provision of Information, Prevention, and Response.**

Partnership Working and Information Sharing: We work closely with the land management sector and other agencies to ensure a unified approach to wildfire prevention. This includes fostering a shared understanding of **Muirburn** and **prescribed burning** practices, alongside utilising the collective expertise of our partners for prevention education and intervention when needed.

The Scottish Wildfire Forum plays a key role in raising awareness and sharing knowledge. Through the **Wildfire Danger Assessments** provided by the SWF, we inform **Tactical Advisors** and the public about wildfire risks using social media and traditional outlets. More information can be found on the [Scottish Wildfire Forum website](#).

Prevention: In early 2024, we revamped our wildfire prevention materials and expanded the wildfire section on our website from a single page to seven detailed theme pages. This coincided with a **22-week prevention campaign**, which successfully drove significant traffic and interaction with our online wildfire content. Visit our updated website pages at [Wildfires | Scottish Fire and Rescue Service](#).

Response: Our Wildfire Strategy, launched in 2023, is backed by a £1.6 million investment over three years. This includes acquiring all-terrain vehicles (ATVs), trailers, specialist equipment, and four 4x4 support vans, which will be deployed as part of a comprehensive response package.

Despite global challenges impacting supply chains, we continue to progress. Four of the **Tier 2** wildfire stations are set to receive the 4x4 support vans, and **Tier 3** stations will be equipped with ATVs and additional wildfire-specific PPE.

Tiered Approach: All SFRS operational personnel are trained to at least **Tier 1** in wildfire response.

Tier 2 Stations: 24 stations (13 of which within Highland) have received additional training and specialist PPE, with four stations also set to receive the new 4x4 support vans.

Tier 3 Stations: 10 stations (2 of which within Highland) will be equipped with Ford Rangers, trailers, and ATVs.

Flexi Duty Officers: These officers have undergone Wildfire Tactical Advisor training and will support wildfire incidents across the country.

BATTERY ENERGY STORAGE SYSTEMS

We can advise, the Scottish Fire and Rescue Service (SFRS) continuously engage with the Scottish Government and Building Standards regarding a range of fire safety issues that may impact on the built environment, of which BESS is one of many priorities.

SFRS do not regulate building standards but can, and do, get involved with consultations for new and emerging premises types with regard to fire risk and fire safety. Specifically, for BESS construction, SFRS continue to engage with building standards and local planning teams on this issue to ensure any additional and exceptional risks from these premise types are identified and managed accordingly. Ultimately, it is the remit for building standards to ensure that appropriate legislation and regulation is in place, and the responsibility of Local Authority Building Control to verify construction projects against the requirements.

SFRS are working closely with the Scottish Government to ensure that the processes in place are appropriate review and comment on these types of premises during the planning stages.

Please be assured that the safety of our firefighters and communities is a priority. The Scottish Fire and Rescue Service will respond to all reports of fire which are received and have the ability to deploy a range of standard and specialist resources as determined by the needs of the incident. At these incidents, personnel will employ a range of Standard Operating Procedures (SOPs) in order to effectively and safely resolve the incident, alongside working with partner agencies to mitigate the risk and impact to the public and the environment. The SOPs in use by SFRS are informed by the National Operational Guidance (NOG) produced by the National Fire Chiefs Council (NFCC) and this guidance includes incidents involving rechargeable batteries.

We would advise you to contact the Local Authority Building Control Team with any questions/concerns.

BESS sites do not fall within the building warrant consultation process and we are not made aware of these in the same format as other consultations. That said, we have processes in place to respond to such proposals and make comment where necessary around any concerns or issues we foresee when responding to such incidents and for making effective preparations to deal with any incidents should the need arise.

When considering these proposals, we look at appliance access and water supplies amongst several other things and follow national guidance produced by the National Fire Chief's Council for BESS systems.

OVERNIGHT CARAVAN / MOTORHOME SPACING IN CAR PARKS

Although a car park area used as a motorhome stopover is not typically considered relevant premises, and therefore outwith the scope of the Fire Scotland Act, the Scottish Fire and Rescue Service recommends that such sites should be risk assessed for fire safety and that this is reflected within the site fire risk assessment.

The Scottish Government's "Guidance for existing premises with sleeping accommodation. Annex 3: Holiday Camping and Caravan sites" which is the benchmark standard that SFRS audits existing caravan/ holiday parks

Annex 3: Holiday Camping and Caravan Sites

Spacing

1. Subject to the variations listed below, the distance between any two units should generally be not less than 6 m for permanent residential sites and touring sites, and 5 m for holiday caravan sites.
2. The 6 m distance between units may be reduced where caravan construction is inherently fire-resistant. Under such circumstances, the distance may be reduced to 5 m. Where there is a mix of fire-resistant and non fire-resistant construction, the larger separation distances apply.

**Screenshot of Scottish Government guidance:- [Fire safety - existing premises with sleeping accommodation: practical guidance - gov.scot \(www.gov.scot\)](https://www.gov.scot/consultations/consultation-on-fire-safety-for-existing-premises-with-sleeping-accommodation-practical-guidance/)*

If SFRS was auditing premises which deviated significantly from the benchmark standard, we would generally look for additional fire safety measures.

COMMUNITY ASSET REGISTER

- The Community Asset Register is a Scotland wide database of volunteers willing to help during an emergency. The database plots assets on a map so if an emergency incident occurs we can identify those who could help. Assets can be people with either skills or equipment.
- There's no obligation on volunteers to provide support, as we will always respond to deal with emergencies. However, if we believe a volunteer could help, we ask if they're available. If they are, we explain where they should go and what they should do.
- Volunteers acting under our instruction, are insured and can claim certain expenses, such as mileage, however we don't pay hourly rates for their time.

To register: <https://www.firescotland.gov.uk/your-area/community-asset-register/>

15. Glossary of Terms

Term - What it means

ADF

Accidental Dwelling Fire.

HFSV

Home Fire Safety Visit.

PDIR

Post Domestic Incident Response, a term used to indicate actions taken following attendance at a fire or other incident in the home. PDIRs include amongst things the offer of a free follow up home fire safety visit.

RTC

Road Traffic Collision.

Special Service

Calls to incidents which are not fires or false alarms such as RTCs, rescues, flooding, incidents involving hazardous materials or the provision of assistance to other agencies.

UFAS

Unwanted Fire Alarm Signals. When an automatic fire detection and alarm system is activated as a result of anything other than an actual fire the activation is classed as a false alarm. If an attendance is made to such an event by the Scottish Fire and Rescue Service, then the event is recorded as an UFAS incident.

UFAS Policy Change

In response to COVID, on the 6th May 2020, the SFRS decided to send 1 pump to UFAS premises that did not have their own Predetermined attendance (PDA).

As of 1st July 2023, the COVID interim 1 pump response was ended and a new UFAS policy was implemented.

The new policy is to call challenge all UFAS incidents with the intention of non-attendance. Hospitals, care homes, and sleeping risk premises are all exempt and receive either 2 pumps or their premise specific PDA.



SCOTTISH FIRE AND RESCUE SERVICE

Working together for a safer Scotland



Design, figures and charts by the Business Intelligence team.