



Energy Efficient Scotland: Area Based Scheme

Air Source Heat Pump Aftercare Leaflet

Installing an Air Source Heat Pump has helped reduce your carbon footprint and given you an efficient way to heat your home.

Help your system achieve the optimum efficiency by maintaining a low, consistent temperature that meets your comfort requirements.

The installation of your Air Source Heat Pump comes with a 7 year warranty.

[Daiken warranty](#) [Valiant warranty](#)

How to get the best from your Heat Pump

- Do not switch off your Air Source Heat Pump, this will force the system to work harder to get up to temperature when heat is required and it'll cost you more to run.
- The system is designed to meet your home comfort needs by calculating how your property retains heat. The Heat Pump design is based on your system running consistently according to your settings, taking into consideration changes in temperature throughout the year.
- Set up your seasonal settings so your system automatically adjusts to winter or summer use to maintain that consistency for the system.
- If you wish to adjust your settings, keep to within 3 degrees of the day and night temperature to not force the system to reach high temperatures in a short space of time.
- Avoid big increases in temperature, as the weather changes you may want to adjust the temperature to take off the chill, your heat pump responds slower to changes than a conventional system. Try altering your thermostat by one or two degrees at a time, wait a little and check the temperature is comfortable.
- Use Thermostatic Radiator Valves (TRV's) if you need more or less heat in different rooms in your home, use your TRV's on your radiators to control the temperature to match your needs.





Tips

- Leave the settings just as they are for at least 2 weeks and monitor whether you need to make a slight adjustment to the time or temperature settings.
- Check your day and night settings
- Forcing your Heat Pump system to reach a high temperature quickly lowers the Heat Pump efficiency and will cost you more to run in the long term.
- If you are out of the home during the day regularly, you can save money and energy by setting the temperature to be cooler during the day when you are out, normally down to 18°C again.
- Service annually by a fully qualified engineer. This will ensure you are complying with the terms and conditions for your 7 year manufacturer's warranty.

For more information on your Air Source Heat Pump, please scan the QR code or visit the web address below.



Contact details:

Warranty queries	Workmanship queries
<p>Daikin</p> <p>Monday-Friday</p> <p>Contact number 01932 879271</p>	<p>McInnes Group</p> <p>Monday-Friday</p> <p>Contact number 01463 231423</p>
<p>Valiant</p> <p>Monday-Friday</p> <p>Contact number 0345 602 2922</p>	<p>Everwarm</p> <p>Monday-Friday</p> <p>Contact number 0800 197 7755</p>

