



Cavity Wall Insulation (CWI) – Frequently Asked Questions

What is included in my installation?

The installer will supply and install cavity wall insulation by drilling a specific pattern of holes into the exterior walls of your property, this will ensure the cavity is evenly filled and eliminating the possibility of cold spots.

The installer has purpose built vehicles which contain an injection system to fill the cavity with a bead insulation and adhesive mix. Once the cavity fill is complete a sand and cement mixture is used to fill the drill holes.

If the walls have any pre-existing cavity insulation this will need removed, prior to refilling, as “topping up” can result in damp issues as new and old insulation will have different thermal values. Every install comes with a 25 year guarantee.

Benefits

Insulating your cavity walls can have a positive impact on your home as it will allow the home to heat up quicker and retain the heat within for longer, resulting in a more cost efficient home.

Do I need to do any preparation?

Yes, pull away anything against the internal wall which may be affected by the vibration of a drill and remove anything hanging from the walls, for example clocks or picture frames.

I have heard that cavity wall insulation can cause damp, is this true?

To combat the possibility of damp, the installer will carry out as a ventilation survey as part of the process, this is to ensure there is adequate ventilation throughout in line with current building regulations. If your home requires additional ventilation this will be installed prior to the cavity wall insulation.

I had my cavity walls filled years ago. Does it need renewed?

Advances in technology have resulted in new products with greater ratings available, the existing cavity insulation can be inspected to ensure it has not failed or if your home is still benefitting from cavity wall insulation.

If the insulation has failed, the installer would look to extract and refill the cavity.





www.highland.gov.uk/
energyefficientscotland

Is there any aftercare?

Cavity wall insulation is covered by a 25 year guarantee.

Installer contact details:

Union Technical Services Ltd
Unit 14, Block 8
Thornliebank Industrial Estate
Speirsbridge Terrace
Glasgow
G46 8JH

Call Customer Services on 0800 0469190 or email: equiry@uniontechnical.co.uk

