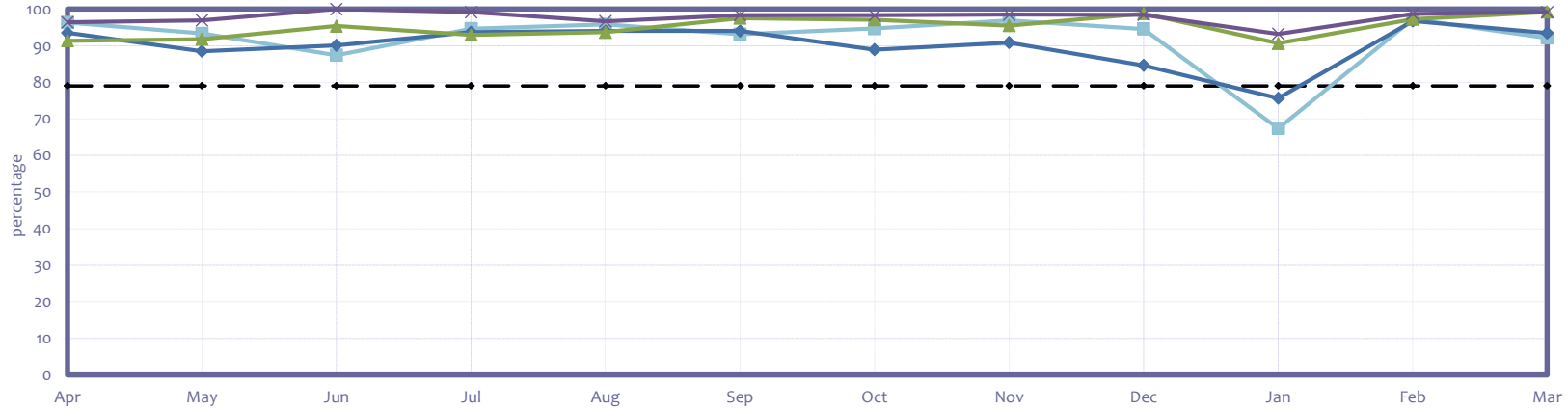
The Highland Council
Comhairle na Gàidhealtachd

Building Standards: Performance Indicator 1

% of BS apps where 1st response issued within 20 days of validation - Highland



% of BS apps where 1st response issued within 20 working days of validation

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
	79.00	79.00	79.00	79.00	79.00	79.00	79.00	79.00	79.00	79.00	79.00	79.00
2013/14	81.30	87.79	89.73	90.00	71.43	81.60	90.56	92.20	94.08	74.87	95.87	96.97
2014/15	88.52	84.80	85.77	80.32	77.03	81.60	77.63	91.44	84.91	45.99	85.64	90.34
2015/16	73.98	81.47	90.27	90.73	81.48	88.37	86.67	76.45	76.45	76.16	94.42	87.13
2016/17	75.72	82.00	68.40	58.21	43.21	62.15	75.81	72.11	84.32	44.57	86.42	83.62
2017/18	71.66	59.49	63.71	63.59	53.49	61.36	91.15	96.83	97.00	84.62	94.12	95.96
2018/19	95.13	92.16	92.09	93.55	96.00	92.75	90.00	86.94	94.58	75.10	95.71	93.83
2019/20	92.28	83.10	88.65	88.56	65.49	78.07	76.53	82.26	95.96	72.35	95.05	93.13
2020/21	88.50	97.42	99.24	98.73	97.59	95.31	98.07	95.22	97.16	88.40	97.86	92.96
2021/22	90.48	82.57	78.76	80.97	77.09	89.17	88.95	89.75	92.09	74.71	94.78	97.92
2022/23	96.32	93.31	87.39	94.63	95.81	93.09	94.65	96.88	94.55	67.35	97.24	92.07
2023/24	93.51	88.46	90.08	93.69	94.00	94.01	88.94	90.81	84.62	75.62	96.77	93.43
2024/25	91.32	91.75	95.36	92.93	93.67	97.51	97.03	95.50	98.73	90.63	97.28	99.19
2025/26	96.36	96.94	100.00	99.13	96.65	98.37	98.29	98.48	98.44	93.20	98.68	99.13
2026/27	98.06	97.34	97.13									

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	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Target 11/12	79.00	79.00	79.00	79.00	79.00	79.00	79.00	79.00	79.00	79.00	79.00	79.00
2013/14	187/230	266/303	201/224	225/250	155/217	204/250	211/233	201/218	159/169	140/187	209/218	224/231
2014/15	216/244	212/250	205/239	200/249	171/222	204/250	170/219	203/222	135/159	86/187	173/202	187/207
2015/16	182/246	211/259	232/257	186/205	198/243	190/215	234/270	185/242	185/242	115/151	186/197	149/171
2016/17	184/243	194/237	171/250	117/201	105/243	179/288	188/248	181/251	156/185	78/175	229/265	240/287
2017/18	177/247	188/316	165/259	131/206	115/215	181/295	237/260	244/252	194/200	187/221	192/204	214/223
2018/19	215/226	235/255	291/316	232/248	216/225	192/207	252/280	213/245	192/203	190/253	201/210	228/243
2019/20	263/285	241/290	250/282	209/236	148/226	210/269	150/196	204/248	190/198	157/217	211/222	312/335
2020/21	177/200	189/194	130/131	155/157	162/166	203/213	203/207	239/251	205/211	160/181	229/234	251/270
2021/22	171/189	180/218	293/372	183/226	175/227	214/240	161/181	219/244	198/215	127/170	218/230	283/289
2022/23	157/163	223/239	208/238	194/205	206/215	202/217	177/187	186/192	156/165	132/196	211/217	209/227
2023/24	173/185	161/182	218/242	193/206	175/187	157/167	193/217	168/185	132/156	152/201	180/186	199/213
2024/25	200/219	178/194	185/194	184/198	148/158	196/201	196/202	191/200	155/157	145/160	143/147	246/248
2025/26	212/220	222/229	197/197	229/231	173/179	181/184	172/175	194/197	189/192	137/147	149/151	228/230
2026/27	202/206	183/188	203/209									