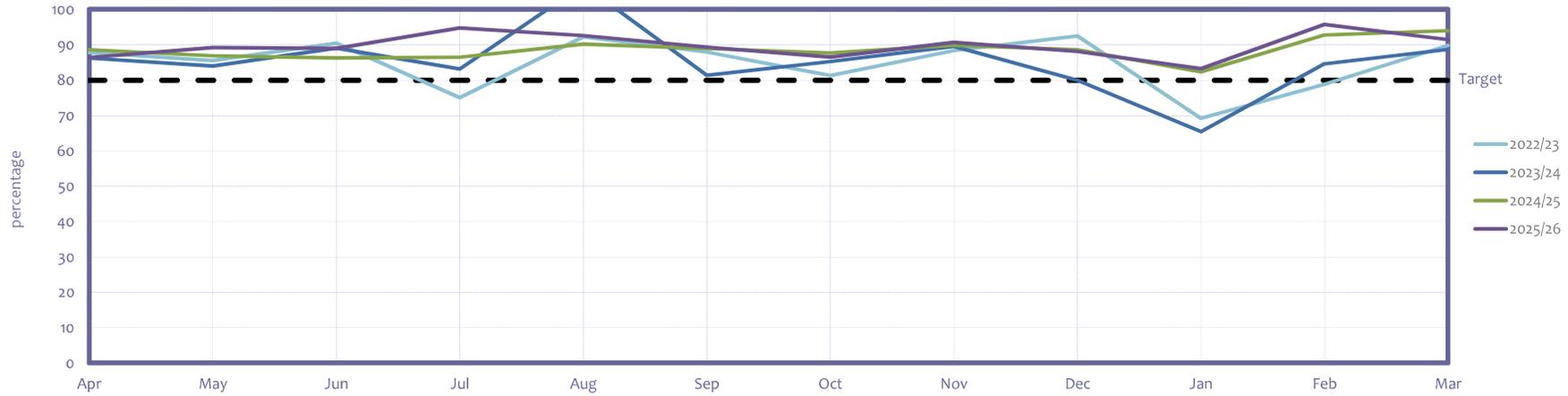


Building Standards: Performance Indicator 2

% of BS apps where 1st response issued within 10 working days of receipt of completion certificate - Highland



% of BS apps where 1st response issued within 10 working days of receipt of completion certificate

| | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar |
|---------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|-------------|----------|
| Target | 80.00 | 80.00 | 80.00 | 80.00 | 80.00 | 80.00 | 80.00 | 80.00 | 80.00 | 80.00 | 80.00 | 80.00 |
| 2013/14 | 90.29 | 89.90 | 81.89 | 90.20 | 87.77 | 88.61 | 85.16 | 84.93 | 88.57 | 87.34 | 91.86 | 90.76 |
| 2014/15 | 92.59 | 88.89 | 92.86 | 92.24 | 77.72 | 53.16 | 88.89 | 81.94 | 84.32 | 83.94 | 82.91 | 92.04 |
| 2015/16 | 84.42 | 93.27 | 92.21 | 96.14 | 94.78 | 83.75 | 85.80 | 90.15 | 90.15 | 89.32 | 91.56 | 89.96 |
| 2016/17 | 77.35 | 54.00 | 86.91 | 87.80 | 92.41 | 75.62 | 77.96 | 82.76 | 94.97 | 84.47 | 59.85 | 92.66 |
| 2017/18 | 87.86 | 84.23 | 87.41 | 86.28 | 90.26 | 89.09 | 80.60 | 83.21 | 90.85 | 71.43 | 83.92 | 90.52 |
| 2018/19 | 81.36 | 86.96 | 91.64 | 86.12 | 92.24 | 83.83 | 76.79 | 73.37 | 88.69 | 67.13 | 82.69 | 90.40 |
| 2019/20 | 84.18 | 84.73 | 84.89 | 77.75 | 85.34 | 86.97 | 90.27 | 80.83 | 90.64 | 76.65 | 85.34 | 84.39 |
| 2020/21 | 76.38 | 94.10 | 97.17 | 91.01 | 80.14 | 72.98 | 89.64 | 89.02 | 93.57 | 83.20 | 88.94 | 88.94 |
| 2021/22 | 86.986 | 62.207 | 74.172 | 83.498 | 74.126 | 87.371 | 82.77 | 83.959 | 90.458 | 78.481 | 88.33333333 | 87.68769 |
| 2022/23 | 87.857 | 85.542 | 90.49 | 75.13 | 92.308 | 87.936 | 81.298 | 88.372 | 92.542 | 69.231 | 78.8043478 | 89.84962 |
| 2023/24 | 86.256 | 83.984 | 89.145 | 83.212 | 107 | 81.377 | 85.268 | 89.632 | 80 | 65.497 | 84.6153846 | 88.72549 |
| 2024/25 | 88.626 | 86.891 | 86.26 | 86.449 | 90.272 | 88.995 | 87.645 | 89.916 | 88.608 | 82.313 | 92.8205128 | 93.97163 |
| 2025/26 | 86.441 | 89.272 | 88.93 | 94.845 | 92.574 | 89.375 | 86.495 | 90.756 | 88.177 | 83.234 | 95.83333333 | 91.44981 |

number of BS apps where 1st response issued within 10 working days of receipt of completion certificate

| | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar |
|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| 2013/14 | 251/278 | 178/198 | 199/243 | 184/204 | 165/188 | 210/237 | 155/182 | 186/219 | 186/210 | 138/158 | 158/172 | 167/184 |
| 2014/15 | 200/216 | 200/225 | 221/238 | 202/219 | 157/202 | 185/348 | 152/171 | 177/216 | 156/185 | 115/137 | 97/117 | 266/289 |
| 2015/16 | 168/199 | 291/312 | 225/244 | 199/207 | 254/268 | 237/283 | 145/169 | 238/264 | 238/264 | 92/103 | 141/154 | 224/249 |
| 2016/17 | 140/181 | 177/326 | 312/359 | 216/246 | 207/224 | 183/242 | 145/186 | 216/261 | 170/179 | 136/161 | 155/259 | 164/177 |
| 2017/18 | 123/140 | 219/260 | 257/294 | 195/226 | 315/349 | 245/275 | 187/232 | 223/268 | 149/164 | 105/147 | 167/199 | 210/232 |
| 2018/19 | 227/279 | 240/276 | 274/299 | 180/209 | 523/567 | 280/334 | 182/237 | 303/413 | 196/221 | 96/143 | 234/283 | 273/302 |
| 2019/20 | 250/297 | 283/334 | 236/278 | 283/364 | 198/232 | 287/330 | 371/411 | 291/360 | 271/299 | 174/227 | 163/191 | 200/237 |
| 2020/21 | 97/127 | 255/271 | 275/283 | 162/178 | 222/277 | 235/322 | 199/222 | 227/255 | 233/249 | 104/125 | 185/208 | 177/199 |
| 2021/22 | 254/292 | 186/299 | 224/302 | 253/303 | 212/286 | 339/388 | 245/296 | 246/293 | 237/262 | 124/158 | 212/240 | 292/333 |
| 2022/23 | 246/280 | 284/332 | 314/347 | 145/193 | 192/208 | 328/373 | 213/262 | 266/301 | 273/295 | 216/312 | 145/184 | 239/266 |
| 2023/24 | 182/211 | 215/256 | 271/304 | 228/274 | 244/227 | 201/247 | 191/224 | 268/299 | 156/195 | 112/171 | 154/182 | 181/204 |
| 2024/25 | 187/211 | 232/267 | 226/262 | 185/214 | 232/257 | 186/209 | 227/259 | 214/238 | 140/158 | 121/147 | 181/195 | 265/282 |
| 2025/26 | 204/236 | 233/261 | 241/271 | 184/194 | 187/202 | 143/160 | 269/311 | 216/238 | 179/203 | 139/167 | 207/216 | 246/269 |