

Have your say about our service

We aim to provide a quality service to you in our Electoral Registration, Valuation for Council Tax and Valuation for Non-Domestic Rates functions. To enable us to achieve even better levels of service, we would be glad to hear your comments and any suggestions you may have for further improvements. If, however, you wish to make a complaint, please ask for a complaints form and a copy of our complaints procedure document.

1. EASE OF ACCESS TO THE OFFICE

2. COURTESY AND COMPETENCE OF STAFF

3. EASE OF ACCESS TO INFORMATION ABOUT SERVICES

4. TIME TAKEN TO ANSWER YOUR QUERY

5. OTHER COMMENTS OR SUGGESTIONS

Please continue overleaf if necessary

Please leave your completed questionnaire at the reception desk or send it to the Assessor and Electoral Registration Officer, Highland and Western Isles Valuation Joint Board, Moray House, 16-18 Bank Street, Inverness IV1 1QY. If you would like a written reply, please add your name and address on the back of this form. Thank you for your time.

CONTINUED FROM OVERLEAF

YOUR NAME	
YOUR ADDRESS	
	POSTCODE