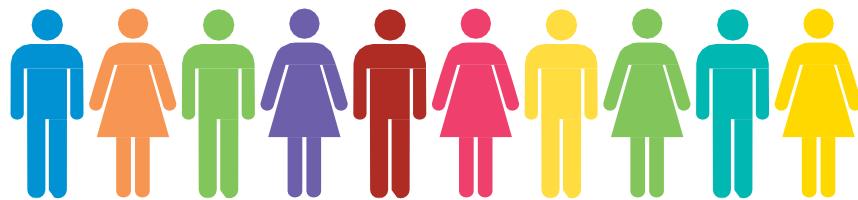


Local & National Statutory Performance Indicators



2017/18

www.highland.gov.uk/performance

Benchmarking

What is the Local Government Benchmarking Framework (LGBF)?

Local councils across Scotland are required to publish their performance information using the LGBF each year. This ensures that councils report standard information on the services councils provide to local communities across Scotland. The indicators within the LGBF were selected through a wide consultation process to cover the major service areas of local authorities. The performance between all **32 Scottish Local Authorities** is reported in quartiles.

Children's Services

CHN1

How much does my council spend on primary schools?
£ per pupil

Highland £5,174.33



Scotland £4,974.40

£ Ranked 20 of 32

CHN2

How much does my council spend on secondary schools?
£ per pupil

Highland £7,000.53



Scotland £6,879.49

£ Ranked 19 of 32

CHN3

How much does my council spend on pre-school education?
£ per pre-school pupil

Highland £4,567.62



Scotland £4,463.27

£ Ranked 17 of 32

CHN4

What percentage of secondary school pupils achieved 5 plus awards at SCQF level 5 or higher?
%

Highland 61%



Scotland 62%

thumb up **thumb down** Ranked 19 of 32

CHN5

What % of secondary school pupils achieved 5 plus awards at SCQF level 6?
%

Highland 31%



Scotland 34%

thumb up **thumb down** Ranked 22 of 32

CHN6

What % of secondary school pupils from deprived areas achieved 5 plus awards at SCQF level 5?
%

Highland 31%



Scotland 42%

thumb up **thumb down** Ranked 25 of 32

CHN7

What % of secondary school pupils from deprived areas achieved 5 plus awards at SCQF level 6?
%

Highland 9%



Scotland 16%

thumb up **thumb down** Ranked 25 of 32

CHN8a

How much does my council spend on providing residential accommodation for 'looked after children'?
£ per child per week

Highland £3,009.50



2016/17 Figures

Scotland £3,404.36

£ Ranked 13 of 32

CHN8b

How much does my council spend on providing fostering/family placements for 'looked after children'?
£ per child per week

Highland £159.92



Scotland £312.73

£ Ranked 3 of 32

CHN9

How many 'looked after children' are being cared for in foster/family placements rather than residential accommodation?
%

Highland 82.6%



Scotland 89.9%

thumb up **thumb down** Ranked 30 of 32

CHN10

How satisfied are residents with local schools?
%

Highland 78.3%



Scotland 72.3%

thumb up **thumb down** Ranked 12 of 32

CHN11

What % of pupils enter a positive destination after leaving school?
%

Highland 95.5%



Scotland 93.7%

thumb up **thumb down** Ranked 7 of 32

CHN12a

Average total points awarded for levels of attainment achieved - Overall average tariff

Average tariff score

Highland 848



Scotland 891

thumb up **thumb down** Ranked 21 of 32

CHN12b

Average total points awarded for levels of attainment achieved - SIMD Quintile 1

Average tariff score

Highland 489



Scotland 618

thumb up **thumb down** Ranked 25 of 32

CHN12c

Average total points awarded for levels of attainment achieved - SIMD Quintile 2

Average tariff score

Highland 679



Scotland 750

thumb up **thumb down** Ranked 26 of 32

CHN12d

Average total points awarded for levels of attainment achieved - SIMD Quintile 3

Average tariff score

Highland 877



Scotland 896

thumb up **thumb down** Ranked 18 of 32

<p>CHN12e</p> <p>Average total points awarded for levels of attainment achieved - SIMD Quintile 4</p> <p>Average tariff score</p> <p>Highland 920</p>  <p>Scotland 1,016</p> <p> Ranked 26 of 32</p>	<p>CHN12f</p> <p>Average total points awarded for levels of attainment achieved - SIMD Quintile 5</p> <p>Average tariff score</p> <p>Highland 1,102</p>  <p>Scotland 1,221</p> <p> Ranked 25 of 32</p>	<p>CHN17</p> <p>Children meeting developmental milestones (27-30 months)</p> <p>%</p> <p>Highland 68.2%</p>  <p>Scotland 66.2%</p> <p> Ranked 18 of 32</p>	<p>CHN18</p> <p>Funded early years provision rated good or better</p> <p>%</p> <p>Highland 89.2%</p>  <p>Scotland 91.0%</p> <p> Ranked 22 of 32</p>
<p>CHN19a</p> <p>School attendance rates</p> <p>%</p> <p>Highland 93.4%</p>  <p>Scotland 93.3%</p> <p> Ranked 17 of 32</p>	<p>CHN19b</p> <p>School attendance rates for looked after children</p> <p>%</p> <p>Highland 91.1%</p>  <p>Scotland 91.0%</p> <p> Ranked 18 of 32</p>	<p>CHN20a</p> <p>School exclusion rates per 1,000 pupils</p> <p>Highland 22.7</p>  <p>Scotland 26.8</p> <p> Ranked 17 of 32</p>	<p>CHN20b</p> <p>School exclusion rates for looked after children per 1,000 looked after children</p> <p>Highland 108.8</p>  <p>Scotland 80.0</p> <p> Ranked 20 of 32</p>
<p>CHN21</p> <p>What % of 16-19 year olds are participating in learning, training or work</p> <p>%</p> <p>Highland 93.8%</p>  <p>Scotland 91.8%</p> <p> Ranked 11 of 32</p>	<p>CHN22</p> <p>Child protection re-registrations within 18 months</p> <p>%</p> <p>Highland 5.1%</p>  <p>Scotland 6.5%</p> <p> Ranked 14 of 32</p>	<p>CHN23</p> <p>Looked after children with more than one placement in the last year</p> <p>%</p> <p>Highland 34.7%</p>  <p>Scotland 21.2%</p> <p> Ranked 31 of 32</p>	

Corporate Services

CORP1

How much of my council's total running costs is spent on administrative support services?

%

Highland 7.7%



Scotland 4.5%



Ranked 32 of 32

CORP3b

How many women are in top 5% earners?

%

Highland 51.4%



Scotland 54.6%



Ranked 21 of 32

CORP3c

What is the gender pay gap?

%

Highland 7.2%



Scotland 3.9%



Ranked 26 of 32

CORP4

How much does my council spend on collecting council tax?

£ per home

Highland £8.36



Scotland £7.35



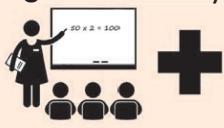
Ranked 22 of 32

CORP6a

What is the level of sickness absence for teachers in my council?

Average number of days per teacher

Highland 7.17 days



Scotland 5.93 days



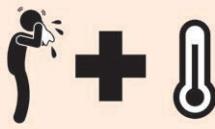
Ranked 25 of 32

CORP6b

What is the level of sickness absence in my council?

Average number of days per employee (non-teachers)

Highland 10.75 days



Scotland 11.41 days



Ranked 12 of 32

CORP7

How efficient is my council at collecting council tax?

%

Highland 96.2%



Scotland 96.0%



Ranked 15 of 32

CORP8

How efficient is my council at paying invoices on time?

%

Highland 95.3%



Scotland 93.2%



Ranked 10 of 32

Corporate Asset

C-AST1

How many council buildings are suitable for their current use?

%

Highland 66.1%



Scotland 81.0%



Ranked 32 of 32

C-AST2

How many council buildings are in a satisfactory condition?

%

Highland 82.1%



Scotland 86.3%



Ranked 24 of 32

Adult Social Care Services

SW1

How much does my council spend on providing care to support older people to live at home?

£ per hour

Highland £29.79



Scotland £23.76



Ranked 25 of 32

SW2

How many people needing social work support get to choose how their support needs will be met?

%

Highland 6.1%



Scotland 6.7%



Ranked 10 of 32

SW3

How many older people with long term care needs are supported so that they can remain at home?

%

Highland 53.2%



Scotland 61.7%



Ranked 31 of 32

SW4a

% of adults receiving any care or support who rate it as excellent or good?

% (3 year average)

Highland 83.0%



Scotland 80.2%



Ranked 10 of 32

SW4b

% adults supported at home agree services had an impact in improving or maintaining their quality of life.

%

Highland 85.7%



Scotland 80.0%



Ranked 31 of 32

SW5

How much does my council spend on providing residential care for older people?

Per person, per week

Highland £481.88



Scotland £386.25



Ranked 31 of 32

Culture and Leisure Services

C&L1

How much does my council spend on sports and leisure facilities?

£ per visit

Highland £1.45



Scotland £2.71



Ranked 5 of 32

C&L2

How much does my council spend on libraries?

£ per visit

Highland £1.78



Scotland £2.08



Ranked 9 of 32

C&L3

How much does my council spend on museums and galleries?

£ per visit

Highland £2.59



Scotland £3.49



Ranked 10 of 32

C&L4

How much does my council spend on parks and open spaces?

£ per 1,000 people

Highland £7,535



Scotland £19,814



Ranked 5 of 32

C&L5a

How satisfied are residents with local libraries?

%

Highland 74.0%



Scotland 73.0%

C&L5b

How satisfied are residents with local parks and open spaces?

%

Highland 84.3%



Scotland 85.7%



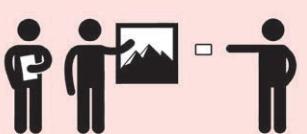
Ranked 22 of 32

C&L5c

How satisfied are residents with local museums and galleries?

%

Highland 58.7%



Scotland 70.0%



Ranked 25 of 32

C&L5d

How satisfied are residents with local leisure facilities?

%

Highland 71.0%



Scotland 72.7%



Ranked 24 of 32

Environmental Services

ENV1a

How much does my council spend on refuse collection (net)?
£ per premise

Highland £62.82



Scotland £65.98



Ranked 18 of 32

ENV2a

How much does my council spend on waste disposal (e.g. recycling and landfill) (net)?
£ per premise

Highland £97.66



Scotland £98.42



Ranked 18 of 32

ENV3a

How much does my council spend on street cleaning?
£ per 1,000 people

Highland £4,915



Scotland £15,551



Ranked 1 of 32

ENV3c

How clean are my local streets?
%

Highland 94%



Scotland 92%



Ranked 14 of 32

ENV4a

How much does my council spend maintaining the condition of my roads?
£ per kilometre

Highland £8,075



Scotland £10,547



Ranked 9 of 32

ENV4b

How many of my local A class roads are in need of repair?
%

Highland 28.9%

Scotland 30.2%



Ranked 21 of 32

ENV4c

How many of my local B class roads are in need of repair?
%



Highland 35.7%

Scotland 35.9%



Ranked 20 of 32

ENV4d

How many of my local C class roads are in need of repair?
%



Highland 40.3%

Scotland 36.2%



Ranked 23 of 32

ENV4e

How many of my local unclassified class roads are in need of repair?
%

Highland 43.8%



Scotland 39.0%



Ranked 25 of 32

ENV5a

How much does my council spend on providing trading standards, money advice, and citizen advice?
£ per 1,000 people

Highland £2,049



Scotland £5,890



Ranked 3 of 32

ENV5b

How much does my council spend on providing environmental health
£ per 1,000 people

Highland £16,940



Scotland £15,496



Ranked 22 of 32

ENV6

How much household waste is recycled by my council?
%

Highland 43.6%



Scotland 45.6%



Ranked 22 of 32

ENV7a

How satisfied are residents with local refuse collection?
%

Highland 88.3%



Scotland 78.7%



Ranked 5 of 32

ENV7b

How satisfied are residents with local street cleanliness?
%

Highland 74.0%



Scotland 69.7%



Ranked 11 of 32

Housing Services

HSN1b

How much rent is owed to the council due to arrears (gross)?

%

Highland 5.03%



Scotland 6.75%



Ranked 7 of 32

HSN2

How much rent was lost due to empty properties?

%

Highland 1.04%



Scotland 0.89%



Ranked 19 of 32

HSN3

What is the quality and standard of housing provided by my council measured by the Scottish Housing Quality Standard?

%



Scottish Housing Regulator

Scotland 93.9%



Ranked 17 of 32

HSN4b

How long does it take my council to complete non emergency repairs?

average number of days

Highland 7.40 days



Scotland 7.50 days



Ranked 12 of 32

HSN5

How energy efficient is the housing provided by my council as measured by the Scottish Housing Quality Standard?

%

Highland 94.7%



Scottish Housing Regulator

Scotland 97.2%



Ranked 22 of 32

Economic Development

ECON1

How many unemployed people have been assisted into work by my council?

%

Highland 4.9%



Scotland 14.4%



Ranked 27 of 32

ECON2

Cost per planning application?

£

Highland £2,671.71



Scotland £4,819.00



Ranked 2 of 32

ECON3

Average time (weeks) per Planning Application

weeks

Highland 11.4



Scotland 9.3



Ranked 26 of 32

ECON4

Proportion of Council spend to local small and medium sized enterprises

%

Highland 40.9%



Scotland 27.4%



Ranked 4 of 32

ECON5

Number of Business Gateway start-ups per 10,000 population

Highland 11.0



Scotland 16.8



Ranked 30 of 32

ECON6

How much does my council spend on Economic Development and Tourism?

£ per 1,000 people

Highland £40,777



Scotland £91,806



Ranked 5 of 32

ECON7

How many people are earning less than the living wage?

%

Highland 19.5%



Scotland 18.4%



Ranked 13 of 32

ECON8

How many properties receive superfast broadband?

%

Highland 76.0%



Scotland 91.1%



Ranked 29 of 32