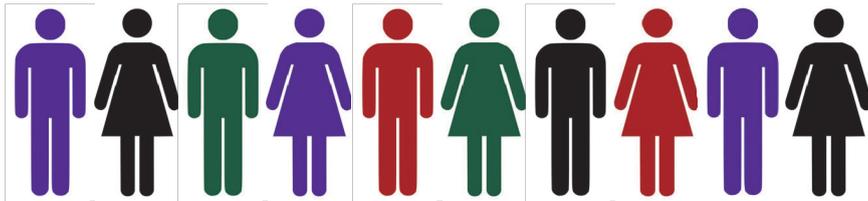


# Local & National



# Statutory Performance Indicators

2016/17

[www.highland.gov.uk/performance](http://www.highland.gov.uk/performance)

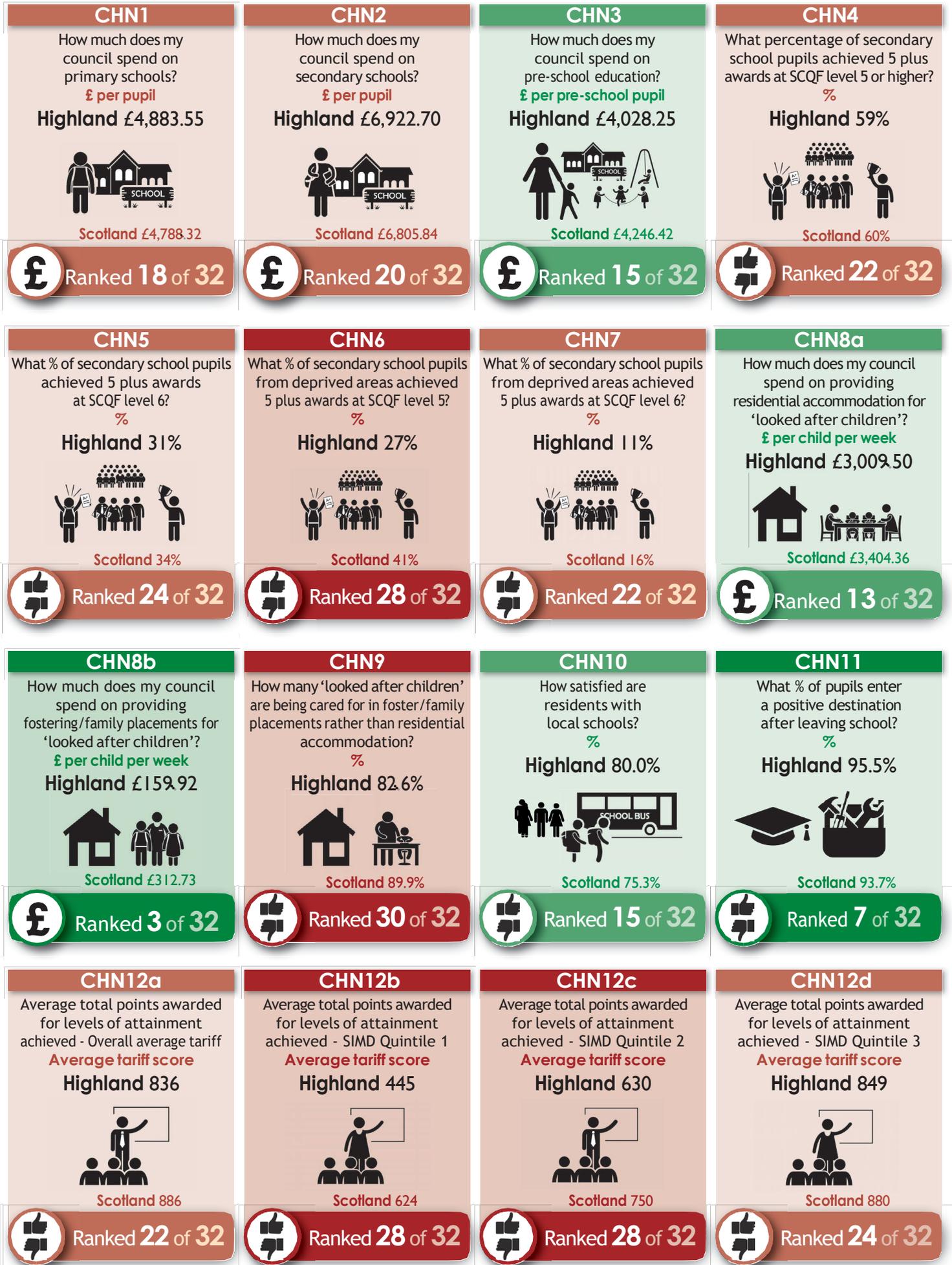
# Benchmarking

## What is the Local Government Benchmarking Framework (LGBF)?

Local councils across Scotland are required to publish their performance information using the LGBF each year. This ensures that councils report standard information on the services councils provide to local communities across Scotland. The indicators within the LGBF were selected through a wide consultation process to cover the major service areas of local authorities. The performance between all **32 Scottish Local Authorities** is reported in quartiles.



# Children's Services

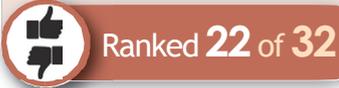


### CHN12e

Average total points awarded for levels of attainment achieved - SIMD Quintile 4  
**Average tariff score**  
**Highland 948**



Scotland 999



### CHN12f

Average total points awarded for levels of attainment achieved - SIMD Quintile 5  
**Average tariff score**  
**Highland 1,036**



Scotland 1,207



### CHN17

Children meeting developmental milestones (27-30 months)  
 %  
**Highland 61.1%**



2015/16  
Figures

Scotland 72.4%

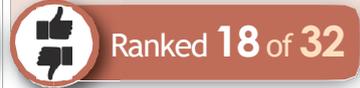


### CHN18

Funded early years provision rated good or better  
 %  
**Highland 92.7%**



Scotland 91.7%

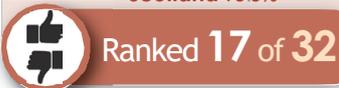


### CHN19a

School attendance rates  
 %  
**Highland 93.4%**



Scotland 93.3%



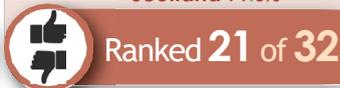
### CHN19b

School attendance rates for looked after children  
 %  
**Highland 91.2%**



2014/15  
Figures

Scotland 91.6%

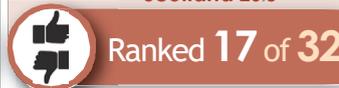


### CHN20a

School exclusion rates per 1,000 pupils  
 %  
**Highland 22.7**



Scotland 26.8



### CHN20b

School exclusion rates for looked after children per 1,000 looked after children  
 %  
**Highland 73.2**



2014/15  
Figures

Scotland 94.3

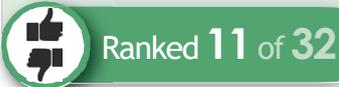


### CHN21

What % of 16-19 year olds are participating in learning, training or work  
 %  
**Highland 93.0%**



Scotland 91.1%

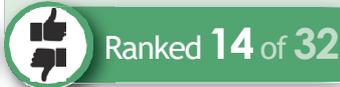


### CHN22

Child protection re-registrations within 18 months  
 %  
**Highland 5.1%**



Scotland 6.5%

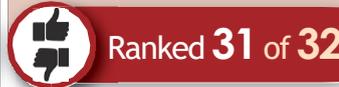


### CHN23

Looked after children with more than one placement in the last year  
 %  
**Highland 34.7%**



Scotland 21.2%



# Corporate Services

**CORP1**

How much of my council's total running costs is spent on administrative support services?

**Highland 7.8%**

Scotland 5.0%

Ranked **31** of **32**



**CORP3b**

How many women are in top 5% earners?

**Highland 51.7%**

Scotland 52%

Ranked **17** of **32**



**CORP3c**

What is the gender pay gap?

**Highland 7.20%**

Scotland 4.1%

Ranked **25** of **32**



**CORP4**

How much does my council spend on collecting council tax?

**Highland £8.83**

Scotland £8.98

Ranked **15** of **32**



**CORP6a**

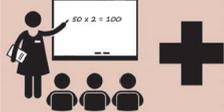
What is the level of sickness absence for teachers in my council?

**Highland 6.85 days**

Average number of days per teacher

Scotland 6.06 days

Ranked **27** of **32**



**CORP6b**

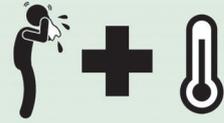
What is the level of sickness absence in my council?

**Highland 10.41 days**

Average number of days per employee (non-teachers)

Scotland 10.92 days

Ranked **12** of **32**



**CORP7**

How efficient is my council at collecting council tax?

**Highland 96.1%**

Scotland 95.8%

Ranked **14** of **32**



**CORP8**

How efficient is my council at paying invoices on time?

**Highland 94.0%**

Scotland 93.1%

Ranked **17** of **32**



**C-AST1**

How many council buildings are suitable for their current use?

**Highland 66.0%**

Scotland 79.8%

Ranked **30** of **32**



**C-AST2**

How many council buildings are in a satisfactory condition?

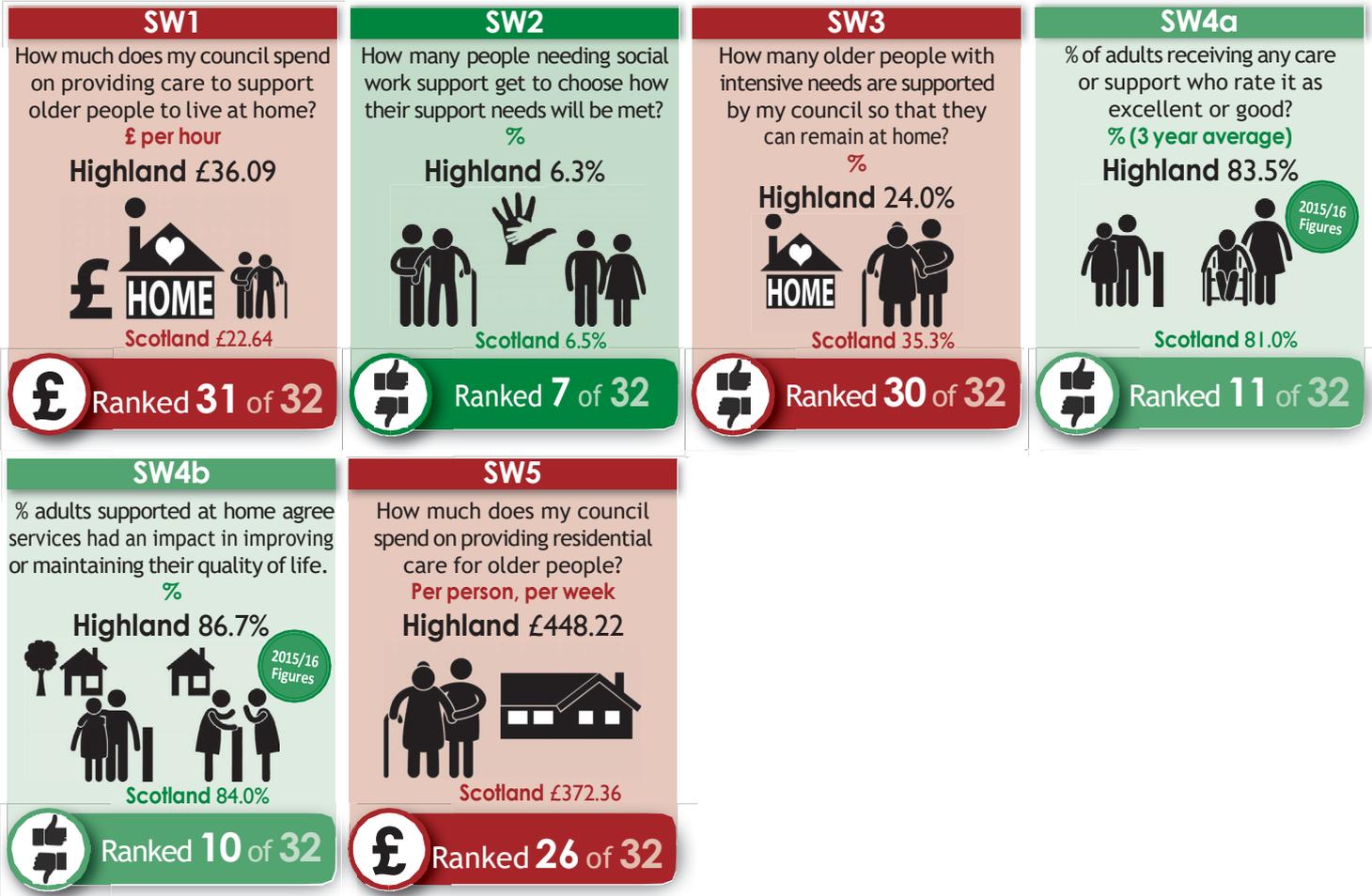
**Highland 82.7%**

Scotland 84.5%

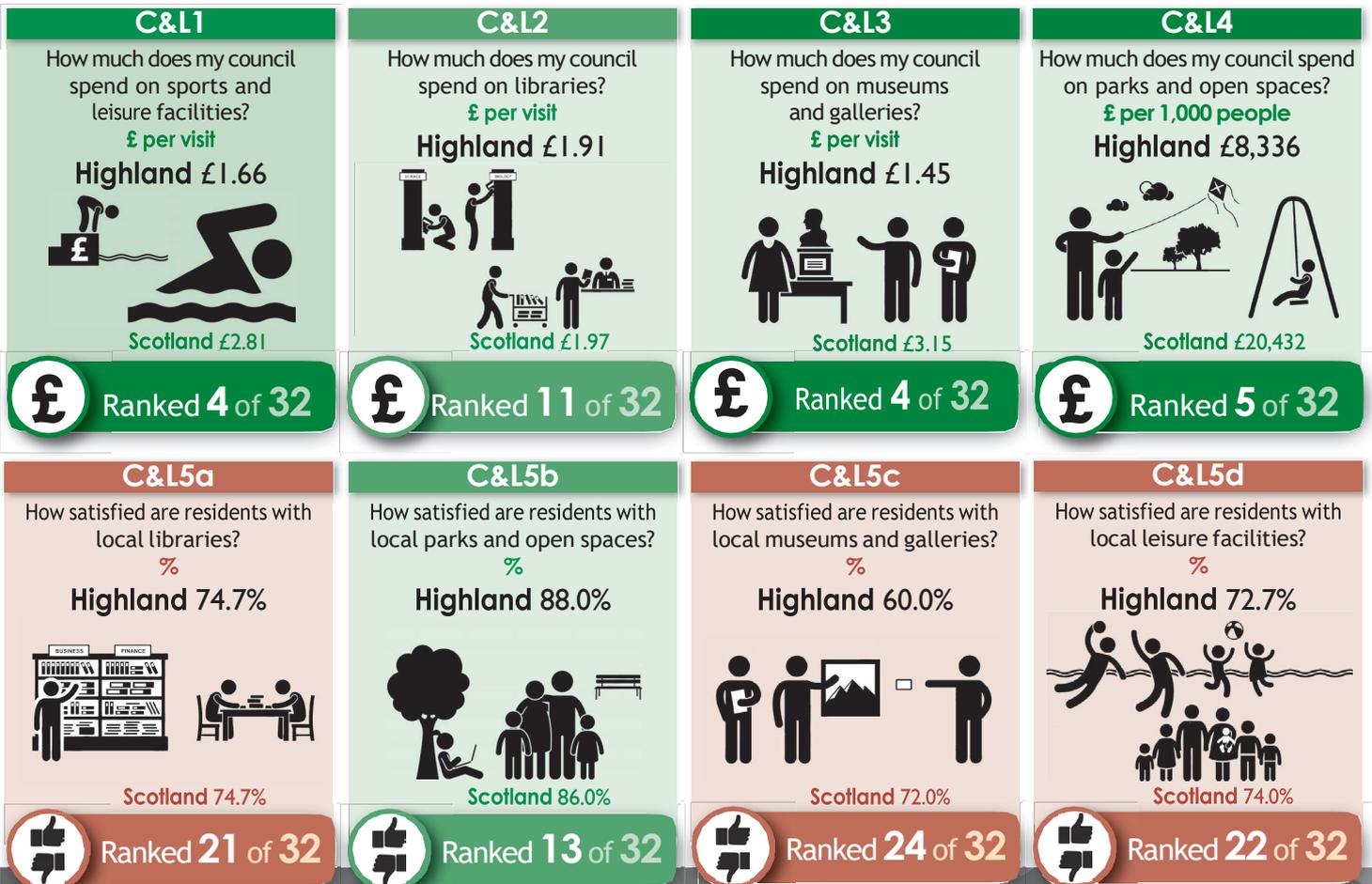
Ranked **23** of **32**



# Adult Social Care Services



# Culture and Leisure Services



# Environmental Services

**ENV1a**

How much does my council spend on refuse collection (net)?  
**£ per premise**  
**Highland £78.27**



Scotland £64.54

**£** Ranked **29** of **32**

**ENV2a**

How much does my council spend on waste disposal (e.g. recycling and landfill) (net)?  
**£ per premise**  
**Highland £93.98**



Scotland £98.77

**£** Ranked **15** of **32**

**ENV3a**

How much does my council spend on street cleaning?  
**£ per 1,000 people**  
**Highland £9,192**



Scotland £14,431

**£** Ranked **5** of **32**

**ENV3c**

How clean are my local streets?  
**%**  
**Highland 95%**



Scotland 94%

**👍** Ranked **15** of **32**

**ENV4a**

How much does my council spend maintaining the condition of my roads?  
**£ per kilometre**  
**Highland £8,577.10**



Scotland £10,307.65

**£** Ranked **13** of **32**

**ENV4b**

How many of my local A class roads are in need of repair?  
**%**  
**Highland 29.1%**

**A**

Scotland 29.5%

**👍** Ranked **21** of **32**

**ENV4c**

How many of my local B class roads are in need of repair?  
**%**  
**Highland 36.3%**

**B**

Scotland 34.8%

**👍** Ranked **23** of **32**

**ENV4d**

How many of my local C class roads are in need of repair?  
**%**  
**Highland 40.2%**

**C**

Scotland 34.6%

**👍** Ranked **23** of **32**

**ENV4e**

How many of my local unclassified class roads are in need of repair?  
**%**  
**Highland 43.3%**



Scotland 39.5%

**👍** Ranked **24** of **32**

**ENV5a**

How much does my council spend on providing trading standards, money advice, and citizen advice?  
**£ per 1,000 people**  
**Highland £2,376.79**



Scotland £5,494.29

**£** Ranked **3** of **32**

**ENV5b**

How much does my council spend on providing environmental health  
**£ per 1,000 people**  
**Highland £14,878.39**



Scotland £15,883.03

**£** Ranked **14** of **32**

**ENV6**

How much household waste is recycled by my council?  
**%**  
**Highland 44.5%**



Scotland 45.2%

**👍** Ranked **21** of **32**

**ENV7a**

How satisfied are residents with local refuse collection?  
**%**  
**Highland 88.7%**



Scotland 81.7%

**👍** Ranked **5** of **32**

**ENV7b**

How satisfied are residents with local street cleanliness?  
**%**  
**Highland 74.3%**



Scotland 72.3%

**👍** Ranked **17** of **32**

# Housing Services

**HSN1**

How much rent is owed to the council due to arrears (gross)?  
%

Highland 4.68%

Scotland 6.49%

Ranked **5** of **32**

**HSN2**

How much rent was lost due to empty properties?  
%

Highland 0.94%

Scotland 0.93%

Ranked **12** of **32**

**HSN3**

What is the quality and standard of housing provided by my council measured by the Scottish Housing Quality Standard?  
%

Highland 92.2%

Scotland 93.6%

Ranked **21** of **32**

**HSN4b**

How long does it take my council to complete non emergency repairs?  
average number of days

Highland 6.85 days

Scotland 8.72 days

Ranked **6** of **32**

**HSN5**

How energy efficient is the housing provided by my council as measured by the Scottish Housing Quality Standard?  
%

Highland 94.5%

Scotland 96.6%

Ranked **22** of **32**

# Economic Development

**ECON1**

How many unemployed people have been assisted into work by my council?  
%

Highland 6.0%

Scotland 14.0%

Ranked **24** of **32**

**ECON2**

Cost per planning application?  
£

Highland £3,683.53

Scotland £4,564.87

Ranked **7** of **32**

**ECON3**

Average time (weeks) per Planning Application  
weeks

Highland 10.2

Scotland 9.3

Ranked **24** of **32**

**ECON4**

Proportion of Council spend to local small and medium sized enterprises  
%

Highland 30.1%

Scotland 20.3%

Ranked **5** of **32**

**ECON5**

Number of Business Gateway start-ups  
per 10,000 population

Highland 12.1

Scotland 16.6

Ranked **27** of **32**