

Handbook 2026-2027

'Little by little a little becomes a lot

WELCOME

This handbook plays an important role in opening the door to the rich tapestry of school life and sets out our values and aspirations as it welcomes families into our school community. It helps to establish clear communication routes, laying the ground for effective partnerships with parents which will endure for several years, and which will determine the futures of our children. A booklet, however, can only tell you so much! We strongly believe that school life is part of the life of the community, and that education is a partnership between children, parents, and teachers within that community. Parents are welcome to make an appointment at the school and should telephone 01463 751272 to make an appointment.

Our school is situated 7 miles from Inverness and 1 mile from the village of Dores, on the south side of Loch Ness and was built around 1874. Major renovations in 2010 were completed to provide dining facilities, library, staff room/office, and toilets. The two classrooms are situated at the back of the building, and a link corridor joins the old and new buildings. The two classrooms house a Primary 1-4 class and a P5-7 class three days (Mon/Tues and Fri) whilst on 2 days (Wed/Thurs) we have a single class running with one teacher and a PSA. There are currently 17 pupils on the roll, with 7 in the P1-4 Class and 11 in the P5-7 class. There is a visiting teacher of PE, on a weekly basis.

In August 2024 we started a new cluster arrangement with Dochgarroch PS, which is 12 miles around to the north side of Loch Ness. This means that the Headteacher spends 0.5 in each school.

SCHOOL CONTACT INFORMATION

Aldourie Primary School
Aldourie
By Inverness
IV2 6DP

Telephone: 01463 751272
Email: aldourie.primary@highland.gov.uk

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APPENDIX 1 HOLIDAY DATES 2026-2027



1. STAFF

Head Teacher Mrs Louise Robertson

P5 – 7 Teacher	Mrs Sarah Johnston Mrs Donella Ross	Mon, Tues, Wed all day Thurs/Fri all day
P1 –4 Teacher	Mrs Coryla Jones	Mon/ Tues/ Fri all day.
P.E.	Mr Ian Dunbar	Friday morning
ASN	Mr Owen Morris	Monday afternoon

School Secretary: Mrs Jennifer Fraser

Pupil Support Assistants: Mrs Moira Pillatt and Mrs Jennifer Fraser

Catering Assistant: Various staff from Inverness High School Production kitchen

Cleaning Operative: Mrs Angie McKee

2. SCHOOL HOURS

9.00 – 10.40am (interval 10.40-11.00) 11.00 – 12.30pm 1.10 – 3.00pm

Flashing 20mph warning lights operate: 8.40 - 9.00am 3.00– 3.20pm

3. ENTRY ARRANGEMENTS

Enrolment week for Primary 1 pupils will take place in late January 2026. If you wish to enroll your child for Primary 1, please do so during enrolment week at the end of January/ beginning February.

Parents wishing to enter children into the school can contact the Head Teacher by telephone or letter to arrange an initial visit. During the term, before formal entry, new P1 children are invited to attend school one morning a week, for four weeks, to undertake a variety of activities. This will enable pupils to familiarise themselves with their teacher, classroom and classmates. This usually takes place at the end of May / beginning of June. Enrolment into Aldourie PS is usually in February and done online by visiting the Highland Council website.

[School enrolment here](#)

4. PLACING REQUESTS – PARENTAL CHOICE

Each school serves its own particular catchment area. Pupils whose homes are located in that area will have priority in being allocated a place in the school. However, parents have the right to specify the school in which they wish to place their child.

Placing request applications are made online at:

[Placing request applications here](#)

Transportation to and from school, for placing request pupils, is a parental responsibility. If pupils live out with the school catchment area and their parents wish them to attend Aldourie Primary School they can phone, 01463 751272 to arrange a visit.

Parents of children with additional support needs, (including those that have Coordinated Support Plans) can make placing requests to any school in Scotland including schools outside of the local authority area they live in. All appeals about placing requests to special schools will be referred to the Additional Support Needs Tribunal.

5. SCHOOL MEALS

School meals are available at cost of £2.40. A summer and winter cyclic 3 week menu is issued. Parents are asked to co-operate by ensuring that dinner money and choice leaflets are brought regularly on Monday mornings.

From Jan 2023 children in P1-5 are eligible for free school meals and if the family receive certain benefits and/or have low income P6-7 children may also receive a free school meal.

Facilities are available for children to eat packed lunches in school. It should be noted that under Health & Safety regulations, glass bottles or containers are not permitted.

Our school meals are brought in by taxi from the Inverness Production Kitchen, with good quality food, healthier meals, and more and better choices. If a pupil has special dietary needs, please inform the school. The arrangements for school meals, eligibility criteria for free school meals, how to apply can be found by following the link below.

[School meals | School meals | The Highland Council](#)



As a Health Promoting school we also encourage pupils, staff and parents to think about healthier lifestyles. Healthy living is a regular topic in classes. Staff take part in health promotion activities. We value all the activities that make up a healthy and happy community.

6. SCHOOL TRANSPORT

Children under the age of eight who live more than two miles from the school are entitled to free transport. Children aged eight and over are entitled to free transport if they live over three miles from school.

Concessionary transport may be granted if there is room on the minibus (for more details see https://www.highland.gov.uk/downloads/file/209/school_transport_policy)

To find out if you are eligible for transport and to apply visit [Apply for school transport | School transport | The Highland Council](#)

7. SCHOOL UNIFORM

School uniform is obtainable from :-

MyClothing Online Service: [My Clothing](#)

MacGregor Industrial Supplies

Sweatshirts and polo shirts with the school logo, along with waterproof jackets are available.

Parents are asked to provide shorts, T-shirts and gym shoes for P.E. and suitable clothing when the children are visiting various places. The children require indoor shoes (e.g. black slip-on gym shoes, indoor trainer etc) for use particularly during inclement weather.

8. ATTENDANCE

Good attendance is vital if pupils are to achieve their full potential. But if a pupil is absent from school, a parent or guardian should phone the school on the first day of absence, on the school number 01463 751272. When returning to school after an absence, the parent or guardian should give written reason for the time absent.

Permission to leave during the school day:

If a pupil needs to leave during the school day for an appointment etc, pupils need to bring with them a note from parent or guardian. Pupils must report to the school reception and 'sign out', if returning the same day, they must report again to the reception and sign in. Where at all possible, medical and dental appointments should be made out with school hours.

If pupils fall ill during the day:

If a pupil falls ill during the day, parents are contacted for them to collect their child, therefore it is essential that we have up to date daytime contact numbers and emergency contact numbers for all pupils.

Schools are required to keep an attendance register by law. We have a responsibility for the care and welfare of all pupils during the school day, therefore need to know the whereabouts of absent pupils.

When parents are considering whether or not to remove their children from school for a family holiday, they should be aware that such a decision:

- will result in a significant loss in classroom experience
- will result in a pressure to 'catch up' on missed work by pupils
- could result in pupils missing assessments with consequential impact on pupils and teachers
- could result in the loss of curricular activities
- will affect school attendance records and efforts to raise standards of attendance
- under the guidance issued at a national level, most family holidays will be coded as unauthorised absence, only in exceptional cases will the absence be recorded as authorised.

In conclusion, we would ask parents to be aware of these considerations when making decisions on planning holidays during term time. We have enclosed a link to the school term dates on the Highland Council website to aid parents in planning any holidays they may be considering.

https://www.highland.gov.uk/info/878/schools/32/school_term_dates

If parents decide to make holiday arrangements during school term, this should be confirmed in writing to the Head Teacher.

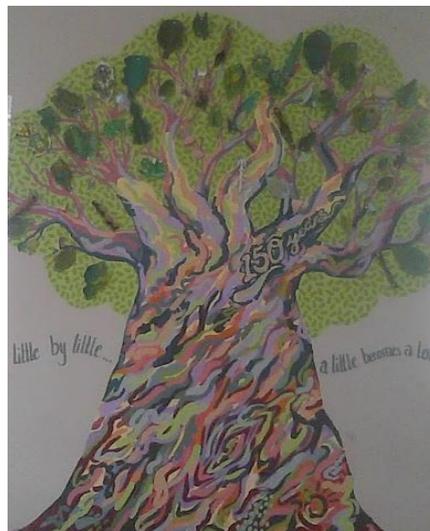


9. EDUCATIONAL AIMS AND VALUES

Aldourie Primary School is an Equal Opportunities School, which aims to provide an educational environment suitable to the needs and abilities of each child. Our curriculum aims to ensure that all children develop the knowledge, skills and attributes they will need if they are to flourish in life, learning and work, now and in the future, and to appreciate their place in the world.

“Aldourie PS provides stimulating learning experiences which allow each pupil to achieve their full potential in a caring and secure environment.”

At Aldourie PS we aim to learn by being
kind, responsible, respectful, and honest.
By learning in a stimulating learning environment, it
allows us to be
adventurous, active, creative and safe
across the whole curriculum. All who work and learn
in the school understand the
value of teamwork, friendship and facing challenges
together
across our community and the wider world.



These values underpin our school motto

'Little by little a little becomes a lot!'

Standards and Quality report

Each school has a Quality Improvement Officer who will work alongside the school to support their own self-evaluation helping to identify areas of strength and supporting areas to improve. Each school will annually produce a report based on their own self-evaluation priorities. Aldourie PS's report can be accessed by this link:

Our school standards and quality report can be accessed [here](#)

School Improvement plan 2025-2026

All schools produce and publish an annual improvement plan which outlines how they intend to continue to improve. Here is a summary of our school improvement plan for this year.

Improvement Priority 1 Action Plan:	Pedagogy: Improving Attainment through Sharing Standards, IRA ASG +Dochgarroch PS.	Lead: Headteachers + selected teaching staff
<p>Please detail the information/data which has prompted this work:</p> <p>We have been focussing on pedagogy as an ASG across the past two years. Session 2024/25 themes came from feedback from teachers.</p> <p>Pre and post Questionnaire for Digital and Feedback showed increased confidence levels in teaching staff from 3.7/6 to 4.4/6.</p> <p>Pre and post questionnaire on Creativity showed an increase in staff confidence from 3.5/6 to 4.4/6.</p> <p>Through evaluation with staff and head teachers, the following themes came through as next priorities</p> <ul style="list-style-type: none"> • Continued focus on high quality Learning, Teaching and Assessment • Continued time for teacher dialogue to improve judgements and share good practice • Continuing to improve the confidence, accuracy and consistency of teacher judgement through moderation • Making links with school with similar focus (Learning Pairs/Quads) <p>Looking forward, our approach must incorporate our council's Raising Attainment Strategy.</p>		

Improvement Priority 2 Action Plan:	The 3 Ps: Pupil and Parent Participation	Lead: Louise Robertson
<p>Please detail the information/data which has prompted this work:</p> <p>Dochgarroch and Aldourie Primary school: Pupils are keen to be involved in the life of the school and involving them in leadership opportunities and decision making will promote active and authentic participation, motivation and engagement. Active participation in school life and leadership roles provides pupils with practical experience in developing the meta skills that are vital for success is both in and out of the classroom. When pupils feel genuinely involved, it is good for their health and wellbeing as they develop stronger relationships and improve behaviour creating a positive and inclusive environment for all. The school will gain insights that allows us to adapt and change, supporting needs and interests, leading to more relevant and engaging learning experiences. We need to create structured opportunities for children, with real responsibilities and influence on decision making. Engaging pupils well, may support parents to participate in the school in a wider way. This will tie in with SIP 3, where we will be using Learning for Sustainability self-evaluation framework.</p>		

Improvement Priority 3 Action Plan:	Curriculum: Rationale and Learning for Sustainability	Lead: Louise Robertson
<p>Please detail the information/data which has prompted this work:</p> <p>Updating curriculum rationale in both cluster schools, involving school and ELC parents in helping identify local partnerships and links to support curriculum delivery has been carried over from last year and should be completed by January 2026.</p> <p>This is the second year of developing IDL cyclical planners. We recognise the need to expand the three-year cyclical IDL progression planners to include clearer links with DYW, community/partner links, Awards/Events and links to UNCRC/Equality themes by making links within planning documents, as and when they are covered and will be reviewed at the end of the year. We will use the Learning for Sustainability framework and self-evaluation tool to support this action plan and staff development and training. If time we should consider how we promote learner agency by extending opportunities for personalisation and choice in curricular areas through enquiry-based activities for a greater development focus next year if appropriate. This would tie in with SIP 2 about Participation.</p>		

Information regarding the school's performance at local and national level can be obtained:

[Find an inspection report | His Majesty's Inspectorate of Education in Scotland](#)

[School information dashboard | My school | Parentzone Scotland | Education Scotland](#)

10. THE CURRICULUM

The curriculum aims to develop the “whole” pupil encouraging both mental and social development. We aim to provide a curriculum based on Curriculum for Excellence outcomes.

The curriculum consists of:

Expressive arts

Languages and literacy

Health and wellbeing

Mathematics and numeracy

Religious and moral education

Sciences

Social studies

Technologies

Further information can be found [Curriculum for Excellence | Education Scotland](#)

The learning environment

As a small rural school, we are able to listen to children, getting to them well. We can tailor their learning to accommodate their interests.

Teachers are responsible for providing a caring, supportive, and stimulating learning environment in which all children are helped to reach their emotional and academic potential.

Children learn best when they feel safe to take on challenges, are interested and motivated, and feel valued. We recognise the importance of building positive self-esteem in children

The essentials of positive self-esteem:

Belonging: each child has a contribution to make, we value and encourage these

Aspirations: every pupil is encouraged to work towards their goals.

Safety: Consistency in expectations and standards helps pupils feel safe. Clear boundaries are set and good behaviour recognised and rewarded through Star of the week awards, class dojo points.

Identity: a sense of self-knowledge is supported by the belief that individuality is not threatened by undue pressure to conform. We respect difference and encourage children to learn from and thrive within our community

Challenge: acquiring coping strategies is an important part of development and learning.

Children are taught to take risks and learn through mistakes

Success: teachers reinforce success and build an environment where risks can be taken.

The Learning Journey

Teachers are responsible for the planning, preparation, and delivery of opportunities which enable learners, in relation to their starting points, to achieve high standards. This requires a thorough knowledge of each individual in the class (prior attainment, targets, learning needs- IEPs, language stage, cultural backgrounds and interests) it also requires very good subject knowledge with effective planning and stimulating use of strategies, resources and personnel to enable all pupils to learn effectively. Teachers are expected to create a secure and friendly environment in which high levels of good behaviour are maintained. Our aim as teachers is to enable learners to thrive, enjoy and develop the skills and capacity to work independently and collaboratively making good progress in all aspects of their learning.

Staff ensure teaching style, environment, rules and expectations of behaviour are high to ensure that every child is feeling confident, happy and secure, enabling them to achieve all that they can. Recognising and celebrating success through assemblies, displays and performances is very important at Aldourie PS. We ensure that there is a broad range of opportunities for everyone to shine and include weekly opportunities for outdoor learning, performing at Eden Court music festival, Skiing, learning modern languages including French (P1-7) and BSL (P4-7), and trips related to ongoing school topics. We also encourage children to take part in Enterprise projects where they develop their skills for learning, life and work. Children are grouped according to the aims of the lessons. For literacy and maths this is sometimes by academic ability, however throughout the day it may be mixed ability, by gender or friendships especially as we have multi- multi composite classes. Activities are differentiated to meet learning needs.

Assessment and reporting

As a school, assessment lies at the heart of the process of promoting children's learning. It provides a framework within which educational objectives may be set and children's progress expressed and monitored. We seek to provide information in partnership with pupils, parents and staff to assist in the effectiveness of learning and teaching process and in raising attainment.

Teachers will use the assessment process as an evaluative, diagnostic and formative tool to provide evidence of pupil attainment and progress and to inform learning and teaching approaches and pupil targets.

Pupils should view the assessment process as a motivating experience which takes place within the overall context of a supportive school. Pupils should make use of feedback, in all its forms to inform next steps for the improvement of their own learning.

Parents will receive feedback on their son or daughter's progress through pupil reports, progress checks, and target setting information.

Pupils will reflect on their progress, achievement and best work on their profiles.

Our assessment procedures are free from bias, stereotyping and generalisation in respect of gender, class, race and disability.

Assessment Principles

Using the principles and processes of assessment, we aim to:

- monitor progress and support learning
- recognise the achievements of pupils
- guide future planning, teaching and curriculum development
- inform parents and the wider community of pupil achievement
- provide information to ensure continuity when the pupil changes school or year group
- comply with statutory requirements including Scottish National Standardised Assessments

Progress

Parents wishing to enquire about a pupil's progress are invited to get in touch with class teachers or the headteacher.

Further information on assessment can be found [here](#)

11. HOMEWORK

It allows consolidation of work done in school

It allows for children to prepare for the work to come

It provides structured opportunities for parental involvement and support to their child's learning
It provides information for parents about the on-going work of the class
It encourages the children to develop a sense of ownership and responsibility for learning
It develops good habits of independence and self-discipline in learning
We recognise that homework for some families can be very challenging and so we don't send formal written work home, instead setting tasks within google classrooms which children can access at home and school to reinforce the skills and knowledge that are acquiring. Children learning to read and write in the younger years will still be sent homework which requires them to practice their reading book and develop handwriting skills.

Reading

At the early stages it is appreciated if the parents read the story, discuss the pictures, the main characters and ask the child to anticipate what might happen next. The children will usually also have words to learn. Sometimes, children may be asked to read the next chapter/s in a short text as they become more able readers.

The infant classes use 'Jolly Phonics' for the introduction of initial sounds. This approach ensures all learning styles are included. (Visual, auditory and kinaesthetic). All pupils are encouraged to read a variety of books and there is a well-stocked school library. P4-7 pupils are encouraged to have a personal novel which they should read at least twice a week. They are asked to give a short resume of what they have read to their classmates as part of listening and talking.

Spelling

Pupils are given out spelling words to learn over the week. Often they will be words with a common letter pattern but they will also learn to spell basic common words.

Other language homework

The children may be asked to complete other language homework based on work being taught in the class e.g. aspects of grammar, crosswords or French vocabulary. P4-7 pupils will be asked each term to prepare a short talk to present to classmates.

Maths homework

At all stages from P1-7 there will be maths activities to complete on the online google classroom. These tasks are directly linked to maths being taught in school and often require parents to play a game or undertake an activity with the child. Number bonds (early stages) and times tables (P3-7) are also given as homework to be reinforced at home. At times problem solving activities (P4-7) are sent home to reinforce strategies learnt in school.

Where should children do their homework?

Individual children have their preferences, but in general the following conditions are thought best:

In a warm, well-lit area of the house.

On a flat surface, preferably a table/desk for all written activities.

For reading find a comfortable chair.

Away from distractions like TV, pets or other family members who are not involved in the homework.

Time allocation for homework

The following is a guide for time that should be spent on homework averaging out per night:

Primary 1 and 2 – up to 10 minutes a night

Primary 3 and 4 – up to 15 minutes a night

Primary 5, 6 and 7 – up to 20 minutes a night (novel reading)

12. RELIGIOUS AND MORAL EDUCATION

Religious and Moral Education is an integral part of the curriculum and seeks to encourage a Christian approach to everyday living. All faiths will be taught to develop knowledge and understanding of what others believe.

RELIGIOUS OBSERVANCE

Special arrangements will be made for pupils whose parents do not wish them to participate in religious observance and requests should be made in writing to the Headteacher.

13. EXTRA CURRICULAR ACTIVITIES

We hold our annual school sports in June often with our cluster school. Our sports co-ordinator also helps to arrange sporting activities during holiday times and after school. Swimming instruction is offered to P1-P7 during summer term at Inverness Aquadome. The whole school undertake day trips as part of their topic work. Permission for these outings is requested from parents at the start of the session. Whenever children are going on a trip an information sheet is issued to parents. The costs of trips are met by school budget, parents, Parent Council and School Fund.

P7 pupils take part in a 3 day residential trip to Loch Insh along with P7s from Stratherrick and Farr Primary and sometimes other schools from Inverness.

14. ADDITIONAL SUPPORT NEEDS

All children need support to help them learn. Some children require more help than others do. We follow The Highland Practice Model staged approach to assessing, identifying and supporting additional support needs. In this model every child has a 'named person' who is responsible for making sure that the child or young person has the right help to support his/her development and well-being.

Class teachers, in conjunction with Additional Support Needs Teachers monitor the progress of pupils with additional support. The needs of such pupils are generally catered for within the normal curriculum but with specialist advice and support as required. If necessary, a child's plan may be put in place to help plan, organise, monitor and regularly review a child's progress. Parents and pupils will be involved in these procedures and in reviews. More information can be found about the Highland Council model for support and child's plans at:

[Highland Council Support for learners framework here](https://www.highland.gov.uk/info/886/schools_additional_support_needs/1/support_for_learners)

https://www.highland.gov.uk/info/886/schools_additional_support_needs/1/support_for_learners

[CHIP support for learners](http://www.highland.gov.uk/download/downloads/id/11/co-ordinated_support_plan)

http://www.highland.gov.uk/download/downloads/id/11/co-ordinated_support_plan

Sometimes a Children's Service Worker will be involved in supporting a child. A Children's Service Worker will generally focus on more social and emotional needs rather than issues about the curriculum or classroom learning. They:

- work in collaboration with the support team in school
- work to support families in their own communities
- work with individual pupils and small groups - offering a further level of support

Parents/Carers will always be involved in discussions about any additional support being suggested for their child and any need that may be identified within the school.

Highland Council would seek to work in partnership with parents at all times, but sometimes you will have a concern that you do not feel is being addressed, or will want to talk to someone out with the school. Should you have any concerns that your child's additional needs are not being met, you should contact your child's named person in the first instance and/or the Head Teacher.

Should a situation not be resolved, parents can contact the Area Quality Improvement Manager, Toni Macartney– Toni.Macartney@highland.gov.uk

Further support and guidance can be found here through the links below.

Enquire – the Scottish advice and information service for additional support for learning
<http://enquire.org.uk/>

Ongoing support arrangements for pupils including pastoral support arrangements can be found at [Highland Child Protection Committee - Highland Child Protection Committee \(hcpc.scot\)](http://highlandchildprotectioncommittee.scot.nhs.uk/)

My Rights, My Say – an advocacy and advice service for young people over 12 with additional support needs <http://enquire.org.uk/myrightsmysay/>
Scottish Independent Advocacy Alliance, an advocacy service to support parents and children <https://www.siaa.org.uk/>

Scottish Child Law Centre, an organisation providing free legal advice to young people
<https://sclc.org.uk/>

Highland Council Anti- bullying guidance –
https://www.highland.gov.uk/downloads/file/19358/anti_bullying_-_guidance_for_schools

15. Equality and Inclusion

For up-to-date information please see:

[Equal opportunities | Equal opportunities | The Highland Council](#)

Presumption to provide mainstream support in learning, further information [here](#)

In summary, our activities in school should ensure that we:
Eliminate unlawful discrimination, advance equality of opportunity, promote good relations.
Activities should not discriminate against any of the following ‘protected characteristics’
age, disability, race, religion or belief, sex, sexual orientation, gender reassignment, pregnancy and maternity.

The United Nations Convention on the Rights of the Child has now been incorporated into Scots Law. To find out more about this and the rights for all children in Scotland, you can access information [here](#).

16. MILITARY FAMILIES

Our school welcomes and supports families and their children and young people from Armed Forces families: Serving, Reservists and Veterans.

We understand some of the challenges that service life can bring. These may be more difficult during times of mobility, separation due to a deployment, long training exercise or weekending. We look forward to working with you to ensure your child or young person thrives whilst with us in Highland.

Please get in touch with us as soon as you can so we can work together to ensure we are ready for your child or young person joining us. This is particularly important if they have additional support for learning (ASL) needs so that we can where possible have the appropriate support in place. (ASL is the term used in Scotland, in England a similar term is SEND).

Highland Council proudly committed to the Armed Forces Covenant many years ago and have built positive relationships with its Armed Forces community. There is a unique and dedicated partnership, [The Military Liaison Group \(Education\)](#), often referred to as “The MLG” extend a warm welcome to you. This was formed to promote and ensure the equity and equality for any child or young person from an Armed Forces family, within an educational context, so that they thrive whilst with us in Highland.

There is a dedicated website in Highland, [Armed Forces Families Website](#) that has been developed and informed by our Armed Forces community’s needs. It is an easy to navigate website with helpful information, guidance and support for families, educators, children and young people and communities. Here is a link to take you directly to the [Enrolment page](#) which may be particularly helpful.

Our children and young people have co-created a warm welcome to you and your family. Click the links here [Primary School Welcome](#)

Please get in touch with the Headteacher if you have any queries or if you would prefer, contact the MLG (Education) lead [here](#)

17: CHILD PROTECTION

Protection of Children

From time-to-time incidents can occur within the school setting which cause concern and could indicate that a pupil is suffering some form of abuse.

In terms of Highland Child Protection Committee Inter-agency Protection Guidelines, Education Service staff must report such incidents to Social Work Services which can lead to a joint Social Work/Police investigation.

All agencies involved in Child Protection are obliged to make the welfare of children their paramount consideration and this will be the priority for Education Service staff.

COPIES OF CHILD PROTECTION POLICY GUIDELINES are available online at

http://www.highland.gov.uk/info/1361/childcare_and_family_care/438/child_protection

Here is our Procedure:

Child Protection Officer: Louise Robertson (Head Teacher)

IF YOU HAVE ANY CONCERNS: CONTACT Louise Robertson ASAP - Aldourie PS 01463 751272 or Dochgarroch PS 01463 861240 or mob 07734469367

IF A CHILD DISCLOSES SOMETHING:

1. Listen carefully and calmly
2. Reassure the child
DO NOT AGREE TO KEEP A SECRET
3. DO NOT INVESTIGATE - JUST LISTEN
4. SPEAK TO HT or class teacher in her absence
5. RECORD THE INCIDENT ASAP AFTER TALKING TO CHILD

**** If you see or hear something that feels wrong, pass it on.**

18. INVOLVING PARENTS/GUARDIANS/CARERS AS PARTNERS and PARENT COUNCIL

We believe that much of the strength of the school lies in the positive relationships between staff, pupils and their parents. These relationships must be nurtured by a healthy exchange of information between teachers and pupils, between home and school. We always welcome parental interest in the welfare of our pupils. Whatever the nature of the issue, you can be assured of our help.

The school works very hard to keep parents informed regarding their child's progress and any key decisions being made about their education. This includes:

- Parents' evenings
- Progress checks
- Target Setting
- Curriculum events

The support of parents in their children's education is key to the success of young people. Taking time with them, discussing work, practicing language, helping them manage their homework and encouraging responsibility are important ways of supporting children's learning. There is a regular school newsletter, which is emailed to parents. If you require a paper copy please let us know. This will also have the latest information for parents.

The school always seek to involve parents in any key decisions about their child's education and keep parents informed about progress.

Parental information is obtained from questionnaires issued and discussion with the Parent Council and informal discussion with parents.

Useful information for parents and how to get involved in your child's education, how to support the school, information on curriculum developments can all be found at

Parentzone: <https://education.gov.scot/parentzone/>

PARENT COUNCIL

We have an active Parent Council which supports the school through fundraising and holding social events. They have been proactive in helping to achieve the improvements to the accommodation. They hold regular meetings and if you wish an item put on the agenda please get in touch with the Chairperson. Minutes of meetings are sent out to parents by email. To get in touch with the Parent Council parents can contact the chairperson by emailing : aldourie.primary@highlandpc.co.uk

19: PARENTAL CONCERNS/COMPLAINTS PROCEDURE

If a parent has any concerns they should contact the Head Teacher in the first instance. The school will always endeavour to resolve issues by listening to parents and seeking solutions in partnership. Complaints will be responded to within 48 hours. All complaints will be listened to but in the case of more serious complaints notes will be taken with specific details which will be agreed at the end of the meeting. The HT will then investigate the complaint which may take time depending on the nature of the complaint. Everyone who needs to know about the complaint will be informed but all discussions must remain confidential. Once evidence has been collated and the investigation is completed we will seek to resolve the issue. The HT will meet with the complainant to convey the decision and discuss options for resolving the issue. Depending on the seriousness of the complaint, the HT might ask for assistance from Highland Council managers to plan and manage this process. The school may seek feedback on the school's handling of the complaint. A form will be sent out to get feedback with the following questions.

- How well did you feel we listened to you?
- How comfortable did you feel about approaching the Headteacher, or other school representatives?
- How happy did you feel with how we resolved the issue?
- Do you think there is anything that we can do to improve our system? Other comments?

Parent may also wish to use this link to Parentline: <https://www.children1st.org.uk/help-for-families/parentline-scotland/>

Should a situation not be resolved, parents can contact the Area Quality Improvement Manager, Toni Macartney– Toni.Macartney@highland.gov.uk.

Please note that transport is not a school responsibility and any queries should be addressed to the Transport Development Officer, Highland Council, Glenurquhart Road, Inverness, IV3 5NX, or public.transport@highland.gov.uk.

20: ACCESS TO PUPIL RECORDS

The Pupils' Educational Records (Scotland) Regulations 2003 extend to parents the right of access (with certain specific exceptions) to any record held by the Authority in relation to their child. Parents may make application to the Head Teacher.

Data Protection Legislation

Information on pupils, parent and guardians is stored on a computer system and may be used for teaching, registration, assessment and other administrative duties. The information is protected by data protection legislation and may only be disclosed in accordance with the codes of practice.

Transferring Educational data about pupils

The Scottish Government and its partners collect and use information about pupils through the *Pupil Census* to help to improve education across Scotland. This note explains why we need this information, how we use it and what we do to protect the information supplied to us. Further information can be obtained from <http://www.gov.scot/Topics/Statistics/ScotXed>.

Data about pupil preferred routes, preferred occupations and anticipated school leaving date is also collected from S3/S4 to support planning for leaving school. This information is shared with Skills Development Scotland. Further information about 16+ Data can be found here:

hi-hope.org/16plus-planning

Data policy

Information about pupils' education is collected through our statistical surveys in partnership between the Scottish Government and Local Authorities through the ScotXed Programme which aims to help schools and Local Authorities by supporting efficient collection, processing and dissemination of statistical information. The Scottish Government then provides analysis of the data to support research, planning, management and monitoring of education services as well as to produce National Statistics publications. Education data within Scottish Government is managed effectively by secure systems and is exploited as a valuable corporate resource, subject to confidentiality restraints. As part of its data policy, Scottish Government will not publish or make publicly available any information that allows individual pupils to be identified, nor will data be used by Scottish Government to take any actions in respect of individuals. Data is held securely and no information on individual pupils can or would be made publicly available by Scottish Government.

The individual data collected by Scottish Government through the Pupil Census is used for statistical and research purposes only.

Information on why we collect data about pupils and who we share this data with can be found in Highland Council's Privacy Notice which is available here:

https://www.highland.gov.uk/directory_record/1095920/enrol_your_child_at_a_school

Why do we need your data?

In order to make the best decisions about how to improve our education service, Scottish

Government, education authorities and other partners such as the SQA and Skills Development Scotland need accurate, up-to-date data about our pupils. We are keen to help all our pupils do well in all aspects of school life and achieve better examination results. Accurate and up-to-date data allows us to:

- plan and deliver better policies for the benefit of all pupils
- plan and deliver better policies for the benefit of specific groups of pupils
- better understand some of the factors which influence pupil attainment and achievement
- share good practice
- target resources better
- enhance the quality of research to improve the lives of young people in Scotland

Your data protection rights

The collection, transfer, processing and sharing of ScotXed data is done in accordance with data protection legislation. We also comply with the National Statistics Code of Practice requirements and other legislation related to safeguarding the confidentiality of data. Data protection legislation gives you the right to know how we will use your data. This note can give only a brief description of how we use data. Fuller details of each individual ScotXed survey, including the purpose of each and the published data, can be found on the ScotXed website

<http://www.gov.scot/Topics/Statistics/ScotXed/SchoolEducation>

Scottish Government works with a range of partners including Education Scotland, Skills Development Scotland and the SQA. On occasion, in order to help meet our aim of improving the life of young people in Scotland, we may make individual data available to partners such as the National Registers of Scotland to carry out research relating to the national population census and also academic institutions and organisations to carry out additional research and statistical analysis to meet their own official responsibilities. Any sharing of data will be done under the strict control of Scottish Government, and will be consistent with our data policy. This will ensure that no individual level data will be made public as a result of the data sharing and that these data will not be used to take any actions in respect of an individual. Decisions on the sharing of data will be taken in consultation with relevant colleagues and individuals within and outwith Scottish Government. At all

times pupils' rights under the Data Protection Act and other relevant legislation will be ensured.

Concerns

If you have any concerns about the ScotXed data collections you can email the Head of Schools Analysis at ScotXed@scotland.gsi.gov.uk or write to The ScotXed Support Office, Area 2D, Victoria Quay, Leith, EH6 6QQ. Alternative versions of this page are available, on request from the ScotXed Support Office, in other languages, audio tape, Braille and large print.

21 ADMINISTRATION OF MEDICINES

National Guidance on the Administration of Medicines in Schools has been issued by the Scottish Government.

<https://www.gov.scot/publications/supporting-children-young-people-healthcare-needs-schools/>

This guidance is based on a number of common principles that will be consistently applied when identifying, supporting and reviewing the healthcare needs of children and young people in Highland schools to enable them to make the most of their learning.

Under Article 24 of the United Nations Convention on the Rights of the Child, all children have a right to the highest attainable standard of health and to health care services that help them attain this. Article 7 of the United Nations Convention on the Rights of Persons with Disabilities states that children with disabilities have the right to express their views freely on all matters affecting them. The arrangements for each individual will therefore take account of the health professionals' advice, the pupil's views and, where appropriate, their parent's views.

NHS Highland, Highland Council and school staff will work collaboratively to ensure that pupils receive the service they need in the way most appropriate to their personal circumstances.

We will work with pupils and parents/carers to support the healthcare in our school, making reasonable adjustments that children and young people with healthcare needs might need and require.

Where appropriate, we will make arrangements for staff providing healthcare to pupils to receive appropriate training from a health professional, or other accredited source in the care they are providing.

Assistance with intimate care may be needed by children in any school and this will be provided if required to support these needs quickly and with respect for children's privacy, dignity and rights.

If your child requires medication, please note that this will only be administered by staff when there is clear written guidance from a parent/carer, providing

The name of the medicine, the quantity of the medicine to be given, the time it has to be given.

As far as possible prescriptive medication should be given at home by parents/carers. If it is required to be given in school, the medication should be unopen, clearly marked with the directions from the pharmacist and administered as part of an agreed medical protocol.

Minor injuries

School will only deal with minor cuts and bruises, these will be cleaned and a plaster applied. If your child is injured, falls or becomes unwell during the school day you or the emergency contact you have provided, will always be contacted and you may be advised to collect your child from school.

Mental Health and Wellbeing

Staff will support the emotional development and wellbeing of pupils through formal and informal curricular activities. Any concerns about a pupil's wellbeing can be discussed with

the named person. School have access to Highland Council's Primary Mental Health Worker Service and consultation and advice may be sought if there are concerns that might require more targeted support. Parents would generally be involved in discussions beforehand, however a young person over the age of 12 can ask for support themselves.

22: BEHAVIOUR

School rules exist mainly to protect the child within the school environment. Courtesy to, and consideration for others, respect for property, integrity and a positive work ethic are the basic elements. These create an atmosphere conducive to sound learning and the development of self-discipline. Parents will be invited to discuss any behavioural problems which occur.

Children follow these rules in school:

- Do be gentle
- Do be kind and helpful
- Do work hard
- Do look after property
- Do listen to people
- Do be honest

These rules and our school values are reinforced during class time and at Assembly. If children adhere to them, they get 30 minutes of "Friday Fun 31" where on a Friday afternoon they have a choice of activities. Time is deducted from this time for inappropriate behaviour during the week.

Children who do not follow school rules may be kept in a break and/or lunch. Bullying and Positive Relationships Policy and the Council's anti-bullying policy [Anti Bullying policy here](#)

23: ADVERSE WEATHER

Adverse Weather – School Closures

The previous dial-in phone service to inform parents of school closures has been withdrawn by Vodaphone. Instead parents can obtain information on the Highland Council school closures webpage <http://www.highland.gov.uk/schoolclosures>

This is in addition to schools' own arrangements in place for informing parents of school closures.

24: TRANSFER TO SECONDARY SCHOOL

Pupils from Aldourie School transfer to Inverness Royal Academy for secondary education. As pupils reach the end of primary 7, efforts are made to ease the transition from primary to secondary education, through exchange visits involving both pupils and staff and information exchange between staffs. The Royal Academy also organises meetings for parents in January and also in June.

For further information contact:

INVERNESS ROYAL ACADEMY, Culduthel Rd, Inverness IV2 6RE.
TEL: 01463 667800

If you have any further questions about education in Highland Council , all the authority policies can be found by clicking the link [here](#) or if you wish to find out more about specific policies for Aldourie Primary School, please contact the school office.

Whilst the information in this handbook is considered to be true and correct at the date of publication, changes in circumstances after the time of publication may impact on the accuracy of the information.

APPENDIX A

School holiday dates

Highland School calendar 2026/27

Please note - Dates may be subject to change

August 2026							
Wk	Mo	Tu	We	Th	Fr	Sa	Su
32						1	2
33	3	4	5	6	7	8	9
34	10	11	12	13	14	15	16
35	17	18	19	20	21	22	23
36	24	25	26	27	28	29	30
37	31						

September 2026							
Wk	Mo	Tu	We	Th	Fr	Sa	Su
37		1	2	3	4	5	6
38	7	8	9	10	11	12	13
39	14	15	16	17	18	19	20
40	21	22	23	24	25	26	27
41	28	29	30				

October 2026							
Wk	Mo	Tu	We	Th	Fr	Sa	Su
41				1	2	3	4
42	5	6	7	8	9	10	11
43	12	13	14	15	16	17	18
44	19	20	21	22	23	24	25
45	26	27	28	29	30	31	

November 2026							
Wk	Mo	Tu	We	Th	Fr	Sa	Su
45							1
46	2	3	4	5	6	7	8
47	9	10	11	12	13	14	15
48	16	17	18	19	20	21	22
49	23	24	25	26	27	28	29
50	30						

December 2026							
Wk	Mo	Tu	We	Th	Fr	Sa	Su
50		1	2	3	4	5	6
51	7	8	9	10	11	12	13
52	14	15	16	17	18	19	20
1	21	22	23	24	25	26	27
2	28	29	30	31			

January 2027							
Wk	Mo	Tu	We	Th	Fr	Sa	Su
2					1	2	3
3	4	5	6	7	8	9	10
4	11	12	13	14	15	16	17
5	18	19	20	21	22	23	24
6	25	26	27	28	29	30	31

February 2027							
Wk	Mo	Tu	We	Th	Fr	Sa	Su
7	1	2	3	4	5	6	7
8	8	9	10	11	12	13	14
9	15	16	17	18	19	20	21
10	22	23	24	25	26	27	28

March 2027							
Wk	Mo	Tu	We	Th	Fr	Sa	Su
11	1	2	3	4	5	6	7
12	8	9	10	11	12	13	14
13	15	16	17	18	19	20	21
14	22	23	24	25	26	27	28
15	29	30	31				

April 2027							
Wk	Mo	Tu	We	Th	Fr	Sa	Su
15				1	2	3	4
16	5	6	7	8	9	10	11
17	12	13	14	15	16	17	18
18	19	20	21	22	23	24	25
19	26	27	28	29	30		

May 2027							
Wk	Mo	Tu	We	Th	Fr	Sa	Su
19						1	2
20	3	4	5	6	7	8	9
21	10	11	12	13	14	15	16
22	17	18	19	20	21	22	23
23	24	25	26	27	28	29	30
24	31						

June 2027							
Wk	Mo	Tu	We	Th	Fr	Sa	Su
24		1	2	3	4	5	6
25	7	8	9	10	11	12	13
26	14	15	16	17	18	19	20
27	21	22	23	24	25	26	27
28	28	29	30				

July 2027							
Wk	Mo	Tu	We	Th	Fr	Sa	Su
28				1	2	3	4
29	5	6	7	8	9	10	11
30	12	13	14	15	16	17	18
31	19	20	21	22	23	24	25
32	26	27	28	29	30	31	

School holidays
In-service days

School days

