RENT CONSULTATION 2027/28

Easy Read Tenant Leaflet

🏠 YOUR HOME, YOUR RENT, YOUR VOICE

We want to know what you think about your rent.

Every year, The Highland Council asks tenants for their views.

Your answers will help us make decisions about housing services and future rent levels.

💷 WHAT DOES MY RENT PAY FOR?

The money you pay in rent is used for council housing services.

Your rent helps pay for:

✅ Repairs to homes

✅ New kitchens and bathrooms

✅ Better heating and insulation

✅ Safety checks

✅ Looking after neighbourhoods

✅ Building new council homes

Rent money cannot be used for other council services.

🔨 WHY MIGHT RENT GO UP?

The cost of providing housing services has increased.

It now costs more to:

• Repair homes

• Buy building materials

• Improve heating systems

• Improve insulation

• Carry out maintenance work

We need enough money to continue providing housing services and improving homes.

✅ WHAT IS MOST IMPORTANT TO YOU?

Please tick your TOP THREE choices.

☐ Keeping rents affordable

☐ Providing a good repairs service

☐ Better heating and insulation

☐ New kitchens and bathrooms

☐ Looking after estates and shared areas

☐ Building new homes

☐ Adaptations to help people stay in their homes

☐ Regular maintenance and safety checks

☐ Something else: _____

📋 RENT OPTIONS FOR 2027/28

OPTION 1

8% RENT INCREASE

About **£8 more each week**

This option would:

✅ Keep services running

✅ Pay for repairs

✅ Continue home improvements

☐ I prefer Option 1

OPTION 2

9% RENT INCREASE

About **£9 more each week**

This option would:

✅ Keep services running

✅ Pay for repairs

✅ Continue home improvements

✅ Reduce future borrowing costs

☐ I prefer Option 2

OPTION 3

10% RENT INCREASE

About **£10 more each week**

This option would:

✅ Keep services running

✅ Pay for repairs

✅ Continue home improvements

✅ Further reduce future borrowing costs

☐ I prefer Option 3

OPTION 4

NONE OF THE ABOVE

☐ I prefer Option 4

⭐ IS YOUR RENT GOOD VALUE FOR MONEY?

Please tick one box.

☐ Very good

☐ Quite good

☐ Neither good nor poor

☐ Quite poor

☐ Very poor

🤝 NEED HELP WITH MONEY?

If you are worried about paying your rent, support is available.

Welfare Support Team

📞 0800 090 1004

📧 welfare.support@highland.gov.uk

📝 TELL US WHAT YOU THINK

You can take part:

📱 Online https://tinyurl.com/4jhyrhtp or scan the QR code below



📧 Email: tenant.participation@highland.gov.uk

📞 Telephone: 01463 702744

If you need help completing the survey, please contact us.

📅 PLEASE REPLY BY

FRIDAY 11 DECEMBER

Everyone who takes part will be entered into a prize draw for a **£50 shopping voucher**.

THANK YOU

Your views matter.

By taking part, you will help The Highland Council decide how housing services should be funded and improved in the future.