

1. Council Tax

Previous Years	Amount Due £000's	Jan-21		Feb-21		Mar-21	
		£000's	%	£000's	%	£000's	%
1993/94	35,004	34,148	97.55	34,148	97.55	34,148	97.55
1994/95	38,146	37,166	97.43	37,166	97.43	37,166	97.43
1995/96	40,860	39,848	97.52	39,848	97.52	39,848	97.52
1996/97	41,592	40,720	97.90	40,720	97.90	40,720	97.90
1997/98	46,374	45,514	98.15	45,515	98.15	45,515	98.15
1998/99	51,612	50,657	98.15	50,657	98.15	50,658	98.15
1999/00	53,934	52,951	98.18	52,952	98.18	52,952	98.18
2000/01	57,325	56,347	98.29	56,347	98.29	56,349	98.30
2001/02	61,601	60,498	98.21	60,498	98.21	60,499	98.21
2002/03	66,328	65,244	98.37	65,245	98.37	65,246	98.37
2003/04	70,971	69,843	98.41	69,844	98.41	69,845	98.41
2004/05	75,685	74,499	98.43	74,500	98.43	74,500	98.43
2005/06	83,151	81,954	98.56	81,955	98.56	81,957	98.56
2006/07	88,724	87,493	98.61	87,494	98.61	87,495	98.61
2007/08	93,344	92,028	98.59	92,029	98.59	92,030	98.59
2008/09	95,018	93,523	98.43	93,525	98.43	93,526	98.43
2009/10	95,746	94,124	98.31	94,127	98.31	94,130	98.31
2010/11	96,491	94,932	98.38	94,935	98.39	94,938	98.39
2011/12	97,674	96,062	98.35	96,064	98.35	96,068	98.36
2012/13	99,108	97,481	98.36	97,485	98.36	97,489	98.37
2013/14	100,763	98,848	98.10	98,851	98.10	98,853	98.10
2014/15	102,543	100,331	97.84	100,336	97.85	100,337	97.85
2015/16	104,450	102,084	97.73	102,090	97.74	102,092	97.74
2016/17	105,926	103,479	97.69	103,486	97.70	103,488	97.70
2017/18	115,649	112,874	97.60	112,881	97.61	112,881	97.61
2018/19	120,725	117,575	97.39	117,582	97.40	117,587	97.40
2019/20	126,093	122,337	97.02	122,366	97.04	122,387	97.06
TOTAL	2,164,837	2,122,560	98.05	2,122,646	98.05	2,122,704	98.05
2020/21	132,220	115,199	87.13	119,915	90.69	126,563	95.72

Prior Year
96.21

A more accurate "like for like" comparison, taking into account payment timings, would be 95.7% at March 21 compared to 96.3% at March 20.
Covid-19 is recognised to have had a negative impact on collection rates and as a result, all necessary steps were taken to maximise the take-up of council tax reduction

2. Non Domestic Rates

Previous Years	Amount Due		Jan-21		Feb-21		Mar-21	
	£000's		£000's	%	£000's	%	£000's	%
1992/93	48,629		47,915	98.53	47,915	98.53	47,915	98.53
1993/94	47,581		47,109	99.01	47,109	99.01	47,109	99.01
1994/95	49,215		48,790	99.14	48,790	99.14	48,790	99.14
1995/96	53,708		53,120	98.91	53,120	98.91	53,120	98.91
1996/97	49,333		48,806	98.93	48,806	98.93	48,806	98.93
1997/98	51,445		50,942	99.02	50,942	99.02	50,942	99.02
1998/99	54,421		54,058	99.33	54,058	99.33	54,058	99.33
1999/00	56,647		56,100	99.03	56,099	99.03	56,100	99.03
2000/01	59,813		59,199	98.97	59,199	98.97	59,199	98.97
2001/02	62,126		61,596	99.15	61,596	99.15	61,596	99.15
2002/03	65,595		65,109	99.26	65,109	99.26	65,109	99.26
2003/04	68,539		67,940	99.13	67,940	99.13	67,940	99.13
2004/05	72,030		71,508	99.28	71,508	99.28	71,508	99.28
2005/06	78,152		77,660	99.37	77,660	99.37	77,660	99.37
2006/07	78,235		77,745	99.37	77,745	99.37	77,739	99.37
2007/08	79,411		78,785	99.21	78,785	99.21	78,785	99.21
2008/09	81,168		80,269	98.89	80,269	98.89	80,269	98.89
2009/10	83,815		82,985	99.01	82,985	99.01	82,985	99.01
2010/11	92,572		91,787	99.15	91,788	99.15	91,788	99.15
2011/12	97,391		96,557	99.14	96,557	99.14	96,550	99.14
2012/13	105,044		104,155	99.15	104,155	99.15	104,158	99.16
2013/14	110,260		109,265	99.10	109,266	99.10	109,270	99.10
2014/15	115,454		114,558	99.22	114,559	99.22	114,564	99.23
2015/16	118,154		117,310	99.29	117,310	99.29	117,314	99.29
2016/17	125,926		124,898	99.18	124,899	99.18	124,897	99.18
2017/18	133,043		132,128	99.31	132,128	99.31	132,091	99.28
2018/19	137,613		136,578	99.25	136,585	99.25	136,548	99.23
2019/20	142,226		140,755	98.97	140,817	99.01	140,809	99.00
TOTAL	<u>2,317,546</u>		<u>2,297,627</u>	<u>99.14</u>	<u>2,297,699</u>	<u>99.14</u>	<u>2,297,619</u>	<u>99.14</u>
2020/21	104,321		87,563	83.94	92,362	88.54	100,168	96.02

Prior Year
97.83

Due to Covid-19, 2020/21 Annual Billing was delayed until June 2020 compared to April 2019, therefore there would be a delay in instalments due. Covid-19 is recognised to have had a negative impact on ability to pay, but all necessary steps were taken to minimise the effect on the recovery rate as far as possible

4. BID Levy (Inverness City)

Year	Amount Billed	Jan-21		Feb-21		Mar-21	
	£000's	£000's	%	£000's	%	£000's	%
2008	217	211	97.24	211	97.24	211	97.24
2009	224	213	95.09	213	95.09	213	95.09
2010	218	216	99.08	216	99.08	216	99.08
2011	223	219	98.21	219	98.21	219	98.21
2012	223	216	96.86	216	96.86	216	96.86
2013	234	228	97.44	228	97.44	228	97.44
2014	234	228	97.44	228	97.44	228	97.44
2015	233	231	99.14	231	99.14	231	99.14
2016	233	227	97.42	227	97.42	227	97.42
2017	238	227	95.38	227	95.38	227	95.38
2018	207	201	97.10	201	97.10	201	97.10
2019	208	201	96.63	201	96.63	201	96.63
TOTAL	2,692	2,618	97.25	2,618	97.25	2,618	97.25

Current Year

2020	203	143	70.44	149	73.40	153	75.37	Prior Year	95.67
------	-----	-----	-------	-----	-------	-----	-------	------------	-------

5. BID Levy (Loch Ness & Inverness Tourism)

Year	Amount Billed	Jan-21		Feb-21		Mar-21	
	£000's	£000's	%	£000's	%	£000's	%
2014	173	165	95.38	165	95.38	165	95.38
2015	173	170	98.27	170	98.27	170	98.27
2016	174	172	98.85	172	98.85	172	98.85
2017	185	176	95.14	176	95.14	176	95.14
2018	197	192	97.46	192	97.46	192	97.46
2019	195	187	95.90	187	95.90	187	95.90
TOTAL	1,097	1062	96.81	1062	96.81	1062	96.81

Current Year

2020	202	91	45.05	139	68.81	152	75.25	Prior Year	95.41
------	-----	----	-------	-----	-------	-----	-------	------------	-------

6. BID Levy (Nairn)

Year	Amount Billed	Jan-21		Feb-21		Mar-21	
	£000's	£000's	%	£000's	%	£000's	%
2018	101	99	98.02	99	98.02	99	98.02
2019	105	97	92.38	97	92.38	98	93.33
TOTAL	206	196	95.15	196	95.15	197	95.63

<u>Current Year</u>						<u>Prior Year</u>	
2020	107	68	69	64.49	81	75.70	87.5

Appendix 1
Welfare Reform Report – March 2021

Universal Credit caseloads

Jobcentre	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	% change since March
Dingwall	965	1,343	1,563	1,613	1,613	1,594	1,566	1,546	1,573	1,589	1,609	1,629	1,640	70%
Ft William	818	1,367	1,636	1,728	1,732	1,702	1,681	1,632	1,654	1,660	1,678	1,690	1,707	109%
Invergordon	1,584	2,049	2,318	2,382	2,401	2,458	2,476	2,490	2,517	2,523	2,552	2,598	2,629	66%
Inverness	5,900	8,536	10,250	10,631	10,734	10,484	10,428	10,266	10,243	10,249	10,334	10,536	10,659	81%
Portree	411	880	1,164	1,195	1,203	1,136	1,084	1,027	1,008	996	993	997	1,015	147%
Wick	1,612	2,210	2,500	2,599	2,638	2,643	2,648	2,627	2,659	2,660	2,669	2,708	2,727	69%
TOTAL	11,290	16,385	19,431	20,148	20,321	20,017	19,883	19,588	19,654	19,677	19,835	20,158	20,377	80%

Foodbanks

Area	Number of distribution centres in 2019	1st April 2019 - 30th September 2019			Number of distribution centres in 2020	1st April 2020 - 30th September 2020		
		Total number of parcels distributed	Number of parcels distributed to adults	Number of parcels distributed to children		Total number of parcels distributed	Number of parcels distributed to adults	Number of parcels distributed to children
Highland	11	3,892	2,792	1,100	12	4,271	2,659	1,612
						9.74%	-4.76%	46.55%

Data from Trussell Trust - official stats