SSSC are working with the Scottish Government and COSLA on the agreed changes relating to payment of SSSC fees as of 1st April 2022, as part of the 2022-2023 local authority pay deal.

SSSC are working as quickly as possible and appreciate your patience.

Some immediate changes to the way we ask for fees are being implemented immediately, followed by more technical improvements in the next few months.

There is a significant number of refunds to process and SSSC are currently considering the most efficient way to do this. A timescale for refunds will be published as soon as possible.

	What we are doing now (interim)	What we will do in the future
Application fees	Change MySSSC payment screen to encourage local authority employees not to pay a fee. Refund application fees for local authority employees retrospectively.	Change MySSSC to recognise a worker is a local authority employee, so it doesn't ask for a fee. We will provide more information on the new process before it goes live.
Annual fees	We won't issue invoices for fees due in December by local authority employees. Instead, we will send an email advising they do not need to pay a fee.	
	Refund annual fees for local authority employees retrospectively. Stop removals for non-payment of fees by local authority employees from 1 November 2022.	
Renewal fees	We won't issue invoices for fees due in December by local authority employees. Instead, we will send an email advising they do not need to pay a fee. They will however still need to complete their renewal application.	
	Refund renewal fees for local authority employees retrospectively.	
	Stop removals for non-payment of fees by local authority employees from 1 November 2022. We will still remove registrants who fail to complete their renewal form.	

For Applications and Renewal Applications

Please encourage your staff applying for or renewing registration to select the payment option **I work for a local authority (local council)** highlighted below – this means they won't need to pay a fee.

Make payment by one of the following methods quoting your registration number;



