

Coronavirus (COVID-19)

OHSW Advice

3. Occupational Health

Attendance management referrals

Iqarus, the occupational health provider, are still accepting referrals but appointments will be by telephone call only. This is to ensure that advice can still be given, whilst staying safe.

The processes for referral requests, confirmation of appointments and issue of medical reports remain the same, at this time.

Physiotherapy by telephone is still available (Tuesdays and Thursdays)

Health surveillance

This statutory service will still continue, with some amendments. Where health surveillance appointments are due, paper screening will be the norm. Managers/team leaders should contact occupational health (Highlandcouncil.gbr@iqarus.com) and they will be sent the necessary paperwork which should then be completed by individual staff and returned to occupational health. It is understandable that not all staff will be available at the same time, but by issuing the paperwork we will not get onto the situation where we have a backlog and maybe fall foul of the HSE.

The HSE are advocating this approach. They have advised occupational staff that the above approach is the correct one. Where problems are identified from the paper review, the HSE are advocating telephone reviews at which a judgement will be made on whether to see individuals face to face and, if so, how to do so safely. This will be a medical decision.

Stay safe. Stay well.
Visit the [OHSW Intranet site](#)